## **ASSOCIATION LOGO**

## Affordable Housing (HUD) Operations Report

2013 (Based on 2012 Year Data)

**Prepared for** 

### **EXAMPLE - DATA NOT VALID**



## Introduction & Table of Contents Prepared for EXAMPLE - DATA NOT VALID

#### Introduction

This was the first year of the benchmarking survey for the members of \_\_[ASSOCIATION]\_\_. The information assembled for this report is based on each respondent's response to a series of questions based on the participant's most recent fiscal year.

The information assembled is based on participant's completion of the input forms. Upon their completion and submission, the form was used to draft an initial benchmark report which was reviewed by the participant and scanned by CliftonLarsonAllen prior to finalizing the database. CliftonLarsonAllen did not perform any due diligence on the information provided by participants.

#### **Report Layout**

- Descriptive Statistics: Provides a summary comparison for the median age, cost and square footage for each participant vs. all the facilities in the database
- Operating Indicators: Provides a variety of Operating Statistics such as occupancy, rate increases, etc.
- Staffing Indicators: Provides a variety of Staffing related ratios.
- Department Expense summary: Provides a departmental comparison of a participant's facility vs. all the facilities in the database.

#### **Benchmarking**

As with any survey, or benchmark tool, we caution you when interpreting the results and benchmarking your organization with the median data. Benchmarks can be:

- a useful tool in analyzing a provider's strengths and weaknesses;
- valuable in identifying trends;
- helpful in identifying unusual operating results; and,
- useful for illustrating best practices.

#### Thank You and Comments Welcomed

We are very interested in your questions, comments or suggestions and encourage you to contact us to improve this tool in the coming years. Thank you for your interest and support. It was a pleasure serving \_\_[ASSOCIATION]\_\_\_ and their member organizations.

#### CliftonLarsonAllen LLP

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## Descriptive Statistics Prepared for EXAMPLE - DATA NOT VALID

### Age of Facilities in Years

	Median	Average	Facility
Entire Facility	15.84	13.57	15.63

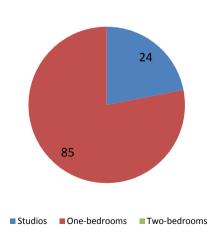
### **Square Footage Per Level of Care**

	Median	Average	Facility
Apartments Common Areas	93,212.10 4,441.25	89,676.79 4,441.25	183,084 4,441
Other Entire Facility	97,653.35	94,118.04	187,525

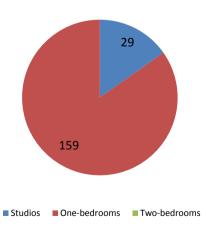
#### **Apartment Mix**

	Median	Average	Facility
Studios	24	38.7	29
One-bedrooms	85	84.1	159
Two-bedrooms	-	1.0	-
Total Number of Apartments	143	123.8	187

### Median



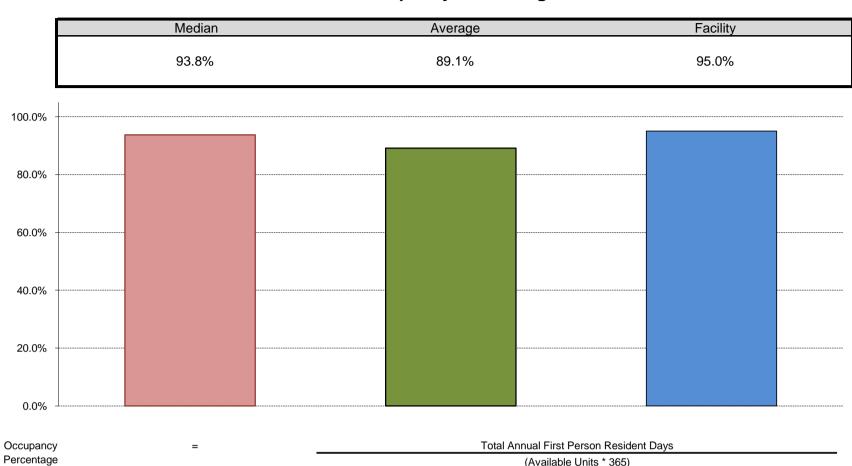
## **Facility**





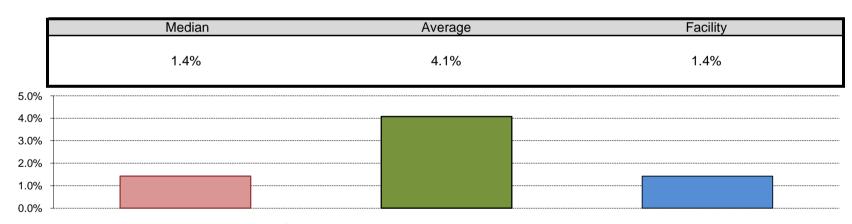


### **Occupancy Percentage**

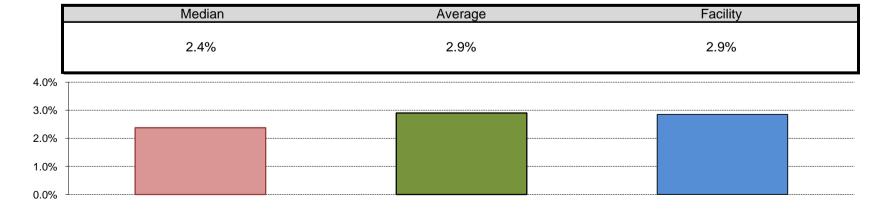


### **Most Recent Annual Fee Increase**

(Available Units \* 365)



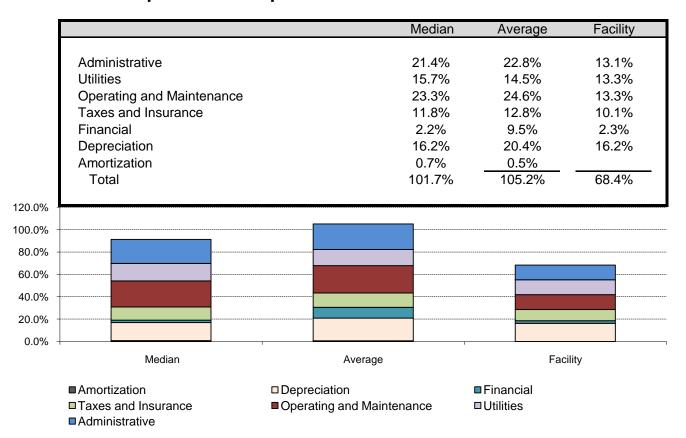
## **Five-year Average Annual Fee Increase**





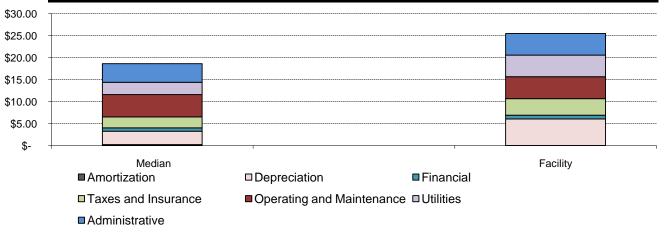


### **Departmental Expenses as a Percent of Total Revenue**



### **Departmental Expenses Per Resident Day**

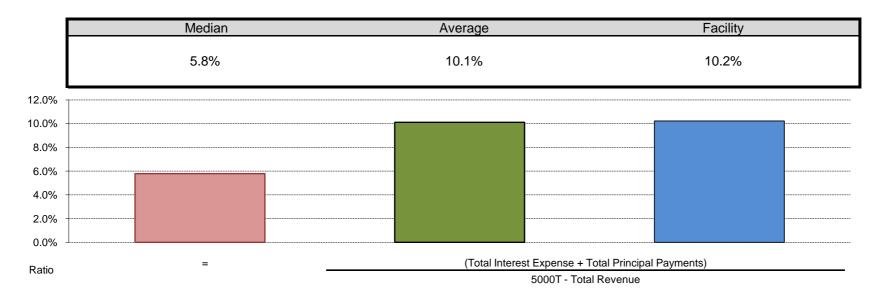
	Median	Facility
Administrative	\$ 4.26	\$ 4.90
Utilities	2.77	4.95
Operating and Maintenance	5.10	4.96
Taxes and Insurance	2.48	3.75
Financial	0.75	0.87
Depreciation	3.07	6.04
Amortization	0.19	
Total	\$ 19.60	\$ 25.47



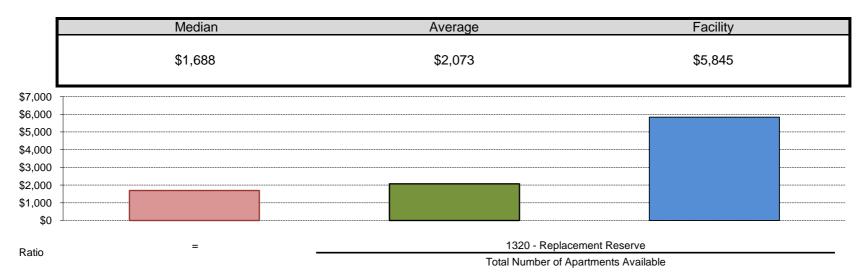




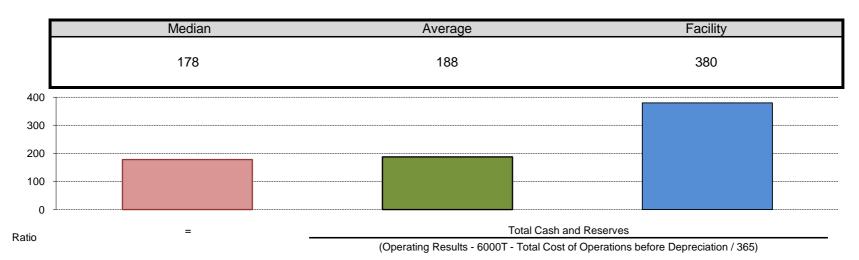
### **Annual Debt Service as a Percent of Total Revenue**



### **Replacement Reserve Dollars Per Apartment Available**



### **Total Cash & Reserves on Hand**

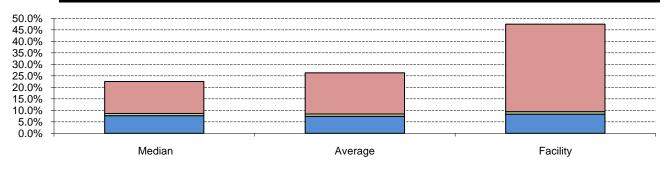






### Benefits as a Percentage of Total Wages/Salaries

	Median	Average	Facility
Payroll Taxes (Project's Share)	7.7%	7.4%	8.3%
Workmen's Compensation	0.9%	1.0%	1.1%
Health Insurance and Other Employee Benefits	14.0%	17.8%	38.0%
Total	22.6%	26.3%	47.5%



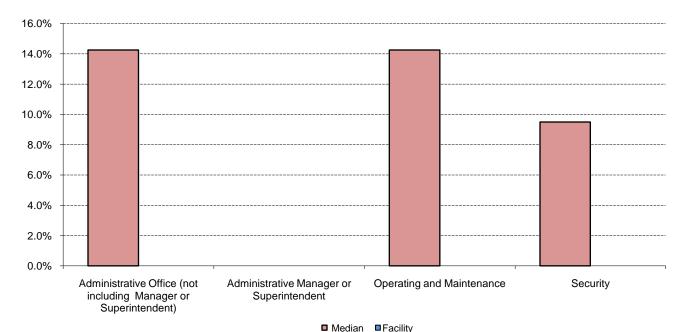
■Payroll Taxes (Project's Share)

■Workmen's Compensation

■ Health Insurance and Other Employee Benefits

### **Employee Turnover Comparisons**

	Median	Facility
A desirate to the Control of the Con	4.4.00/	0.00/
Administrative Office (not including Manager or Superintendent)	14.3%	0.0%
Administrative Manager or Superintendent	0.0%	0.0%
Operating and Maintenance	14.3%	0.0%
Security	9.5%	0.0%



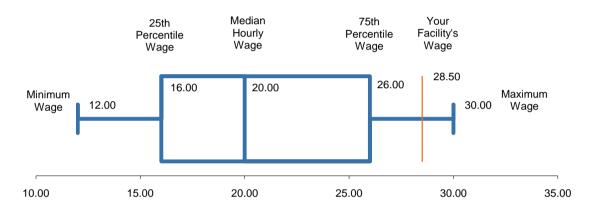


The following Staffing Indicators analysis utilizes statistical box-plots.

These allow you to quickly assess your facility in relation to the other participants.

The following is an example of information conveyed in a box plot:

#### **EXAMPLE WAGES PER HOUR**

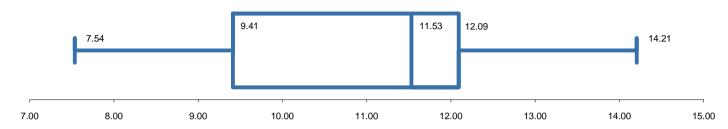




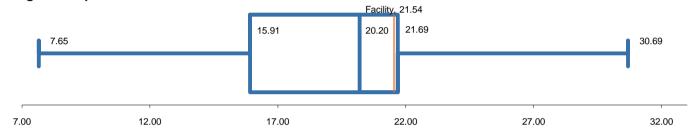


2011: Wages Per Hour

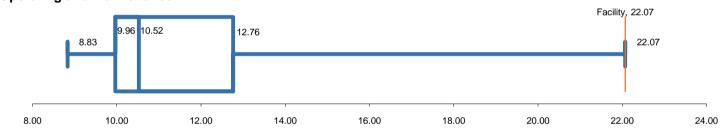
#### Office Staff



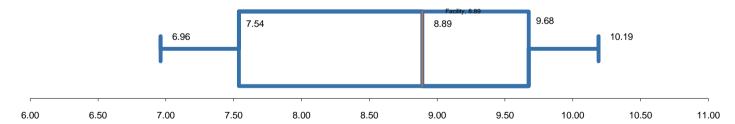
### **Manager or Superintendent**



#### **Operating and Maintenance**



### Security

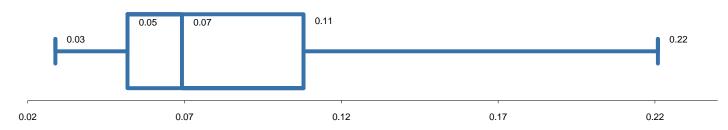




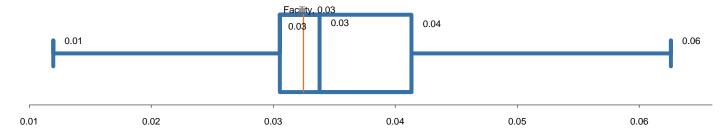


### 2011: Employee Hours Per Resident Day

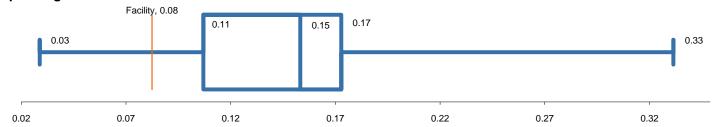
#### Office Staff



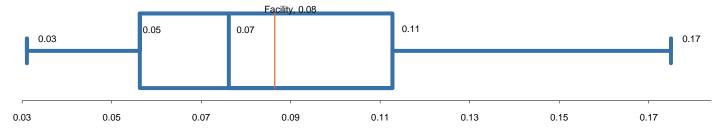
### **Manager or Superintendent**



#### **Operating and Maintenance**



### Security







# Revenue Summary Prepared for EXAMPLE - DATA NOT VALID

## **Revenue Per Resident Day**

	F	acility	Benchmark Res			ımark Resi	Results		
	S	pecific		25th				75th	
	Info	rmation	Pe	rcentile		Median	Pe	ercentile	
Rent Revenue									
Rent Revenue - Gross Potential	\$	11.24	\$	6.76	\$	9.20	\$	12.20	
Tenant Assistance Payments	\$	12.06	\$	6.06	\$	8.63	\$	13.50	
Rent Revenue - Stores and Commercial			\$	0.06	\$	0.06	\$	0.06	
Garage and Parking Spaces	\$	0.11	\$	0.04	\$	0.06	\$	0.09	
Flexible Subsidy Revenue									
Miscellaneous Rent Revenue									
Excess Rent			\$	0.11	\$	0.11	\$	0.11	
Rent Revenue/Insurance									
Special Claims Revenue			\$	0.02	\$	0.02	\$	0.10	
Retained Excess Income	\$	0.12	\$	0.12	\$	0.12	\$	0.12	
Lease Revenue (Nursing Home or Section 232 - B&C or AL)									
Total Rent Revenue	\$	23.54	\$	14.45	\$	18.98	\$	22.86	
Vacancias									
Vacancies Apartments	\$	0.22	\$	0.14	\$	0.27	\$	0.49	
Stores and Commercial	Ψ	0.22	Ψ	0.14	Ψ	0.21	Ψ	0.43	
Rental Concessions									
Garage and Parking Space			\$	0.00	\$	0.00	\$	0.00	
Miscellaneous			Φ	0.00	φ	0.00	φ	0.00	
Miscellarieous									
Total Vacancies	\$	0.22	\$	0.14	\$	0.27	\$	0.50	
Net Rental Revenue (Rent Revenue Less Vacancies)	\$	23.32	\$	12.98	\$	18.51	\$	22.42	
Nursing Homes/Assisted Living/Board and Care									
/Other Elderly Care/Coop/ and Other Revenues			\$	19.35	\$	19.35	\$	19.35	
Financial Reveue									
Project Operations	\$	0.01	\$	0.00	\$	0.00	\$	0.00	
Revenue from Investments - Residual Receipts	\$	0.06	\$	0.00	\$	0.00	\$	0.01	
Revenue from Investments - Replacement Reserve	,		\$	0.00	\$	0.00	\$	0.01	
Revenue from Investments - Miscellaneous			\$	0.00	\$	0.00	\$	0.01	
Total Financial Revenue	\$	0.07	\$	0.01	\$	0.01	\$	0.03	
Other Revenue									
Laundry and Vending	\$	0.16	\$	0.09	\$	0.13	\$	0.16	
Tenant Charges	\$	0.10	\$	0.03	\$	0.13	\$	0.05	
Interest Reduction Payments Revenue	\$	2.19	φ \$	2.24	\$	2.29	\$	2.33	
Expiration of Gift Donor Restrictions	Ψ	۷.۱۵	Ψ	۷.۷	Ψ	2.23	Ψ	2.00	
Gifts	\$	0.01	\$	0.03	\$	0.09	\$	0.13	
Miscellaneous Revenue	\$	9.64	\$	0.03	\$	0.34	\$	0.13	
Total Other Revenue	\$	12.00	\$	0.22	\$	0.36	\$	0.89	
	<u> </u>			<b></b>	*	2.23	<del>-</del>	2.03	
Total Revenue	\$	35.39	\$	14.28	\$	20.09	\$	23.00	
	<b>—</b>		<u> </u>	5	-	_0.00	7	_5.00	





## Revenue Summary Prepared for EXAMPLE - DATA NOT VALID

## **Revenue Per Apartment Available**

	F	acility		Benchmark Resu				
		pecific	25th				75th	
	Info	ormation	Pe	rcentile		Median	Pe	rcentile
Rent Revenue								
Rent Revenue - Gross Potential	\$	4,103	\$	2,436	\$	3,360	\$	4,103
Tenant Assistance Payments	\$	4,403	\$	2,212	\$	2,747	\$	4,444
Rent Revenue - Stores and Commercial			\$	22	\$	22	\$	22
Garage and Parking Spaces	\$	39	\$	16	\$	23	\$	31
Flexible Subsidy Revenue								
Miscellaneous Rent Revenue								
Excess Rent			\$	39	\$	39	\$	39
Rent Revenue/Insurance			_		_		_	
Special Claims Revenue	_		\$	8	\$	8	\$	37
Retained Excess Income	\$	46	\$	46	\$	46	\$	46
Lease Revenue (Nursing Home or Section 232 - B&C or AL)								
Total Rent Revenue	\$	8,590	\$	5,184	\$	6,810	\$	7,934
Vacancies								
Apartments	\$	79	\$	50	\$	94	\$	168
Stores and Commercial	*		*		•		•	
Rental Concessions								
Garage and Parking Space			\$	2	\$	2	\$	2
Miscellaneous								
Total Vacancies	\$	79	\$	50	\$	94	\$	168
Net Rental Revenue (Rent Revenue Less Vacancies)	\$	8,511	\$	4,684	\$	6,657	\$	7,915
Nursing Homes/Assisted Living/Board and Care								
/Other Elderly Care/Coop/ and Other Revenues			\$	6,501	\$	6,501	\$	6,501
Financial Reveue								
Project Operations	\$	3	\$	0	\$	0	\$	1
Revenue from Investments - Residual Receipts	\$	23	\$	0	\$	1	\$	5
Revenue from Investments - Replacement Reserve			\$	0	\$	1	\$	4
Revenue from Investments - Miscellaneous			\$	1	\$	2	\$	4
Total Financial Revenue	\$	26	\$	2	\$	4	\$	9
Other Revenue								
Laundry and Vending	\$	59	\$	34	\$	48	\$	60
Tenant Charges	\$ \$	3	э \$	6	\$	11	\$	16
Interest Reduction Payments Revenue	\$	798	\$	809	\$	821	\$	832
Expiration of Gift Donor Restrictions	Ψ	, 50	Ψ	300	Ψ	JZ 1	Ψ	302
Gifts	\$	4	\$	10	\$	32	\$	46
Miscellaneous Revenue	\$	3,517	\$	16	\$	121	\$	214
Total Other Revenue	\$	4,381	\$	82	\$	126	\$	275
Total Revenue	\$	12,918	\$	5,123	\$	7,031	\$	8,215





## **Expenses as a Percent of Total Revenue**

		Benchmark Results				
		25th		75th		
	Facility	Percentile	Median	Percentile		
Administrative						
	0.40/	0.40/	0.20/	0.20/		
Conventions and Meetings	0.1%	0.1%	0.2%	0.3%		
Management Consultants	0.1%	0.0%	0.1%	0.1%		
Advertising and Marketing	0.0%	0.1%	0.2%	0.4%		
Other Renting Expenses		0.0%	0.1%	0.1%		
Office Salaries	2.7%	2.9%	4.3%	8.7%		
Office Expenses	1.1%	1.5%	1.8%	2.2%		
Office or Model Apartment Rent		0.4%	0.4%	0.4%		
Management Fee	4.9%	6.4%	7.3%	10.6%		
Manager or Superintendent Salaries	1.7%	2.6%	3.5%	4.1%		
Administrative Rent Free Unit		0.5%	0.5%	0.5%		
Legal Expense - Project	0.0%	0.0%	0.1%	0.2%		
Audit Expense	0.3%	0.5%	0.6%	1.4%		
Bookkeeping Fees/Accounting Services	0.3%	0.3%	0.4%	0.7%		
Bad Debts	0.070	0.0%	0.1%	0.3%		
Miscellaneous Administrative Expenses	2.0%	0.6%	1.8%	2.8%		
ivilscellaneous Aurilinistrative Expenses	2.0 /6	0.076	1.0 /0	2.0 /0		
Total Administrative Cost	13.1%	17.7%	21.4%	29.0%		
Utility						
Fuel Oil/Coal						
Electricity	9.7%	4.4%	9.7%	11.4%		
Water	1.0%	1.1%	1.4%	1.7%		
Gas	0.8%	0.9%	1.4%	1.9%		
Sewer	1.8%	2.4%	2.9%	3.2%		
Sewei	1.070	2.4 /0	2.970	3.2 /0		
Total Utility Cost	13.3%	9.7%	15.7%	19.1%		
Operating and Maintenance						
Payroll Payroll	5.1%	7.4%	8.4%	12.1%		
Supplies	2.1%	1.6%	2.2%	3.3%		
Contracts	3.2%	3.2%	5.7%	7.9%		
Operating and Maintenance Rent Free Unit	0.270	0.270	0.1 70	7.070		
Garbage and Trash Removal	0.7%	0.7%	0.9%	1.4%		
Security Payroll/Contract	2.1%	1.4%	2.6%	4.5%		
Security Rent Free Unit	2.170	1.470	2.0%	4.5%		
	0.40/	0.00/	0.00/	4 40/		
Heating/Cooling Repairs and Maintenance	0.1%	0.2%	0.2%	1.4%		
Snow Removal		2.424	0.407	2.22/		
Vehicle and Maintenance Equipment Operation and Repairs		0.1%	0.1%	0.2%		
Miscellaneous Operating and Maintenance Expenses		0.2%	0.5%	1.3%		
Total Operating and Maintenance Cost	13.3%	18.3%	23.3%	28.9%		
	_					
Taxes and Insurance		0.504	0.50/	0.50/		
Real Estate Taxes		0.5%	0.5%	0.5%		
Payroll Taxes (Project's Share)	1.0%	1.2%	1.6%	2.0%		
Property and Liability Insurance (Hazard)	4.3%	4.8%	6.1%	8.9%		
Fidelity Bond Insurance		0.0%	0.0%	0.1%		
Workmen's Compensation	0.1%	0.1%	0.2%	0.3%		
Health Insurance and Other Employee Benefits	4.6%	2.2%	3.1%	4.7%		
Miscellaneous Taxes, Licenses, Permits, and Insurance	0.0%	0.1%	0.1%	0.2%		
Total Taxes and Insurance Cost	10.1%	0.00/	44 00/	15.3%		
I Otal Taxes and insurance COSt	10.1%	9.8%	11.8%	13.3%		





## **Expenses as a Percent of Total Revenue (Continued)**

		Ben	chmark Resu	llts
		25th		75th
	<u>Facility</u>	Percentile	Median	Percentile
Financial				
Interest on First Mortgage (or Bonds) Payable	1.9%	1.3%	1.9%	20.2%
Interest on Other Mortgages	11070	0.1%	0.1%	0.1%
Interest on Notes Payable (Long-Term)	0.3%	0.3%	0.4%	5.5%
Interest on Notes Payable (Short-Term)		5.575		
Interest on Capital Recovery Payment				
Mortgage Insurance Premium/Service Charge	0.1%	0.1%	0.9%	1.7%
Lease Expense		511,75	51575	
Miscellaneous Financial Expense				
Total Financial Cost	2.3%	1.2%	2.2%	21.3%
Nursing Homes/Assisted Living/Board and Care				
/Other Elderly Care/Coop/ and Other Revenues		3.5%	4.4%	14.8%
Total Cost of Operations before Depreciation	52.1%	75.8%	87.1%	92.1%
Total Cost of Operations before Depreciation	J2.170	73.070	07.170	92.170
Depreciation Expense	16.2%	12.4%	16.2%	26.9%
Amortization Expense		0.4%	0.7%	0.7%
Total Costs, Including Depreciation & Amortization	68.4%	96.7%	101.7%	110.5%
Corporate or Mortgagor Revenue and Expenses		0.00/	0.00/	0.00/
Entity Revenue		3.2%	3.2%	3.2%
Officer's Salaries Incentive Performance Fee				
		0.2%	0.2%	0.2%
Legal Expenses		0.2%	0.2%	0.2%
Federal, State, and Other Income Taxes Interest on Notes Payable				
Interest on Notes Payable Interest on Mortgage Payable				
Other Expenses		-1.3%	-1.3%	-1.3%
Outer Expenses		-1.3%	-1.3%	-1.3%
Net Entity Expenses		-2.3%	-1.3%	-0.5%





## **Expenses Per Resident Day**

			Benchmark Results					
	_			25th				75th
	Fa	cility	Per	centile	N	ledian	Pe	rcentile
Administrative								
Conventions and Meetings	\$	0.04	\$	0.03	\$	0.04	\$	0.07
Management Consultants	\$	0.05	\$	0.12	\$	0.19	\$	0.26
Advertising and Marketing	\$	0.01	\$	0.02	\$	0.04	\$	0.09
Other Renting Expenses	Ψ	0.0.	\$	0.01	\$	0.01	\$	0.02
Office Salaries	\$	1.01	\$	0.67	\$	0.81	\$	1.56
Office Expenses	\$	0.40	\$	0.31	\$	0.40	\$	0.49
Office or Model Apartment Rent	Ψ	0.40	\$	0.08	\$	0.08	\$	0.43
Management Fee	\$	1.81	\$	1.50	\$	1.56	\$	1.68
Manager or Superintendent Salaries	\$ \$	0.62	\$	0.53	\$	0.68	\$	0.82
· · · · · · · · · · · · · · · · · · ·	Φ	0.62						
Administrative Rent Free Unit	Φ.	0.04	\$	0.12	\$	0.12	\$	0.12
Legal Expense - Project	\$	0.01	\$	0.01	\$	0.03	\$	0.17
Audit Expense	\$	0.11	\$	0.09	\$	0.14	\$	0.19
Bookkeeping Fees/Accounting Services	\$	0.10	\$	0.07	\$	0.09	\$	0.10
Bad Debts			\$	0.00	\$	0.03	\$	0.08
Miscellaneous Administrative Expenses	\$	0.73	\$	0.08	\$	0.43	\$	0.73
Total Administrative Cost	\$	4.90	\$	3.77	\$	4.26	\$	5.52
Utility								
Fuel Oil/Coal								
	Φ.	2.00	œ.	4.00	Φ	4 74	<b>ው</b>	0.44
Electricity	\$	3.62	\$	1.08	\$	1.71	\$	2.44
Water	\$	0.37	\$	0.23	\$	0.28	\$	0.32
Gas	\$	0.29	\$	0.18	\$	0.26	\$	0.34
Sewer	\$	0.67	\$	0.47	\$	0.61	\$	0.67
Total Utility Cost	\$	4.95	\$	2.16	\$	2.77	\$	3.50
Operating and Maintenance								
Payroll	\$	1.92	\$	1.64	\$	1.82	\$	1.97
Supplies	\$	0.79	\$	0.36	\$	0.55	\$	0.79
Contracts	\$	1.18	\$	0.73	\$	1.00	\$	1.80
	Ψ	1.10	Ψ	0.73	Ψ	1.00	Ψ	1.00
Operating and Maintenance Rent Free Unit	¢	0.25	¢	0.46	Φ	0.20	φ	0.20
Garbage and Trash Removal	\$	0.25	\$	0.16	\$	0.20	\$	0.30
Security Payroll/Contract	\$	0.77	\$	0.34	\$	0.56	\$	0.79
Security Rent Free Unit	•		•		•		•	
Heating/Cooling Repairs and Maintenance	\$	0.05	\$	0.03	\$	0.05	\$	0.36
Snow Removal			_		_			
Vehicle and Maintenance Equipment Operation and Repairs			\$	0.02	\$	0.04	\$	0.06
Miscellaneous Operating and Maintenance Expenses			\$	0.05	\$	0.15	\$	0.29
Total Operating and Maintenance Cost	\$	4.96	\$	4.35	\$	5.10	\$	5.80
Taxes and Insurance								
Real Estate Taxes			\$	0.07	\$	0.07	\$	0.07
Payroll Taxes (Project's Share)	\$	0.38	\$	0.27	\$	0.32	\$	0.44
Property and Liability Insurance (Hazard)	\$	1.58	\$	1.12	\$	1.41	\$	1.61
Fidelity Bond Insurance			\$	0.01	\$	0.01	\$	0.01
Workmen's Compensation	\$	0.05	\$	0.03	\$	0.03	\$	0.07
Health Insurance and Other Employee Benefits	\$	1.73	\$	0.48	\$	0.55	\$	1.28
Miscellaneous Taxes, Licenses, Permits, and Insurance	\$	0.01	\$	0.02	\$	0.02	\$	0.05
Total Taxos and Incurance Cost	<b></b>	2.75	¢	2.40	¢	0.40	¢	2 22
Total Taxes and Insurance Cost	\$	3.75	\$	2.18	\$	2.48	\$	3.22





## **Expenses Per Resident Day (Continued)**

			Benchmark Results							
	Facility		25th				75th			
			Percentile		Median		Percentile			
Financial										
Interest on First Mortgage (or Bonds) Payable	\$	0.69	\$	0.22	\$	0.66	\$	5.55		
Interest on Other Mortgages	<b>~</b>	0.00	\$	0.02		0.02		0.02		
Interest on Notes Payable (Long-Term)	\$	0.12	\$	0.04	\$	0.09	\$	0.51		
Interest on Notes Payable (Short-Term)	•		•		,		Ť			
Interest on Capital Recovery Payment										
Mortgage Insurance Premium/Service Charge	\$	0.05	\$	0.04	\$	0.26	\$	0.46		
Lease Expense										
Miscellaneous Financial Expense										
Total Financial Cost	\$	0.87	\$	0.19	\$	0.75	\$	5.05		
Nursing Homes/Assisted Living/Board and Care										
/Other Elderly Care/Coop/ and Other Revenues			\$	0.86	\$	0.89	\$	5.36		
, other Elacity Gard, Goop, and Other Revenues			Ψ	0.00	Ψ	0.00	Ψ	0.00		
Total Cost of Operations before Depreciation	\$	19.43	\$	13.69	\$	17.88	\$	19.52		
Depreciation Expense	\$	6.04	\$	2.60	\$	3.07	\$	5.16		
Amortization Expense			\$	0.11	\$	0.19	\$	0.19		
Total Costs, Including Depreciation & Amortization	\$	25.47	\$	17.75	\$	19.60	\$	24.72		
Corporate or Mortgagor Revenue and Expenses										
Entity Revenue			\$	0.56	\$	0.56	\$	0.56		
Officer's Salaries										
Incentive Performance Fee										
Legal Expenses			\$	6.02	\$	6.02	\$	6.02		
Federal, State, and Other Income Taxes										
Interest on Notes Payable										
Interest on Mortgage Payable										
Other Expenses			\$	(0.21)	\$	(0.21)	\$	(0.21)		
Net Entity Expenses			\$	(0.39)	\$	(0.21)	\$	2.90		





## **Expenses Per Apartment Available**

				Benchmark Results					
				25th				75th	
		Facility	_ <u>P</u>	ercentile		Median	<u> </u>	ercentile	
Administrative									
Conventions and Meetings	\$	15.83	\$	10.53	\$	15.83	\$	26.78	
Management Consultants	\$	19.29	\$	5.43	\$	10.05	\$	14.67	
Advertising and Marketing	\$	4.31	\$	6.26	\$	14.19	\$	31.64	
Other Renting Expenses			\$	3.22	\$	5.07	\$	6.85	
Office Salaries	\$	367.65	\$	244.22	\$	295.75	\$	523.74	
Office Expenses	\$	146.71	\$	112.06	\$	144.94	\$	172.18	
Office or Model Apartment Rent			\$	29.68	\$	29.68	\$	29.68	
Management Fee	\$	660.17	\$	535.41	\$	566.46	\$	613.50	
Manager or Superintendent Salaries	\$	227.39	\$	192.16	\$	243.90	\$	293.70	
Administrative Rent Free Unit			\$	42.66	\$	42.66	\$	42.66	
Legal Expense - Project	\$	3.91	\$	2.60	\$	9.29	\$	14.99	
Audit Expense	\$	40.99	\$	34.30	\$	51.52	\$	69.91	
Bookkeeping Fees/Accounting Services	\$	36.17	\$	25.24	\$	33.10	\$	36.62	
Bad Debts	•		\$	1.63	\$	11.12	\$	28.58	
Miscellaneous Administrative Expenses	\$	265.59	\$	28.98	\$	153.20	\$	244.61	
<u> </u>									
Total Administrative Cost	\$	1,788.01	\$	1,375.76	\$	1,537.36	\$	1,913.23	
Utility									
Fuel Oil/Coal									
Electricity	\$	1,319.93	\$	394.39	\$	572.74	\$	795.76	
Water	\$	135.41	\$	85.17	\$	98.66	\$	114.83	
Gas	\$	106.81	\$	65.92	\$	91.39	\$	114.57	
Sewer	\$	243.16	\$	170.55	\$	213.51	\$	239.02	
Total Utility Cost	\$	1,805.31	\$	781.88	\$	998.43	\$	1,212.04	
Operating and Maintenance									
Payroll	\$	699.06	\$	597.66	\$	636.01	\$	709.56	
Supplies	\$	288.23	φ \$	103.32	\$	178.57	\$	256.73	
, ,	Ф \$		Ф \$					626.12	
Contracts	Ф	431.84	Ф	267.79	\$	359.58	\$	020.12	
Operating and Maintenance Rent Free Unit	Ф	04.44	Ф	<b>57.00</b>	Φ	60.05	Φ	400.00	
Garbage and Trash Removal	\$	91.11	\$	57.90	\$	69.25	\$	108.00	
Security Payroll/Contract Security Rent Free Unit	\$	281.61	\$	119.37	\$	204.78	\$	285.93	
Heating/Cooling Repairs and Maintenance	\$	19.22	\$	10.37	\$	19.84	\$	98.18	
Snow Removal	Ψ	10.22	Ψ	10.07	Ψ	10.04	Ψ	50.10	
Vehicle and Maintenance Equipment Operation and Repairs			\$	8.28	\$	13.29	\$	22.15	
Miscellaneous Operating and Maintenance Expenses			\$	13.67	\$	45.66	\$	81.46	
Total Operating and Maintenance Cost	\$	1,811.08	\$	1,538.02	\$	1,811.08	\$	2,057.22	
Taxes and Insurance			•	00.45	Φ.	00.45	•	00.45	
Real Estate Taxes			\$	23.15	\$	23.15	\$	23.15	
Payroll Taxes (Project's Share)	\$	137.63	\$	98.05	\$	108.98	\$	147.49	
Property and Liability Insurance (Hazard)	\$	578.41	\$	385.11	\$	473.04	\$	578.41	
Fidelity Bond Insurance			\$	2.13	\$	3.09	\$	5.08	
Workmen's Compensation	\$	18.61	\$	8.95	\$	12.04	\$	22.78	
Health Insurance and Other Employee Benefits	\$	630.96	\$	144.94	\$	188.13	\$	409.48	
Miscellaneous Taxes, Licenses, Permits, and Insurance	\$	4.04	\$	5.51	\$	7.94	\$	13.74	
Total Taxes and Insurance Cost	\$	1,369.66	\$	755.06	\$	886.44	\$	940.87	





## **Expenses Per Apartment Available (Continued)**

Interest on First Mortgage (or Bonds) Payable   \$253.35   \$79.32   \$232.52   \$2,005.63     Interest on Other Mortgages   \$5.44   \$5.44   \$6.44     Interest on Notes Payable (Long-Term)   \$44.80   \$14.93   \$31.15   \$181.42     Interest on Notes Payable (Short-Term)     Interest on Capital Recovery Payment     Mortgage Insurance Premium/Service Charge   \$18.73   \$14.36   \$92.50   \$167.53     Lease Expense   Miscellaneous Financial Expense     Total Financial Cost   \$316.88   \$69.76   \$264.29   \$1,821.24     Nursing Homes/Assisted Living/Board and Care     Other Elderly Care/Coop/ and Other Revenues   \$309.40   \$321.10   \$1,820.85     Total Cost of Operations before Depreciation   \$7,090.93   \$4,774.40   \$6,047.06   \$7,019.92     Depreciation Expense   \$2,204.06   \$913.07   \$1,086.21   \$1,858.03     Amortization Expense   \$3.93.9   \$66.94   \$6.972     Total Costs, Including Depreciation & Amortization   \$9,294.98   \$6,342.08   \$7,098.30   \$7,905.85     Corporate or Mortgagor Revenue and Expenses   \$203.23   \$203.23   \$203.23     Entity Revenue   \$203.23   \$203.23   \$203.23     Corporate or Mortgagor Revenue and Expenses   \$15.06   \$15.06   \$15.06     Legal Expenses   \$15.06   \$15.06   \$15.06     Interest on Mortgage Payable   Interest on Mortgage Payable   Interest on Mortgage Payable   Interest on Mortgage Payable   Other Expenses   \$76.59   \$76.59   \$76.59     Corporate Expenses   \$1.00   \$1.00   \$1.00     Corporate Officer's Datament   \$1.00   \$1.00   \$1.00   \$1.00     Corporate Officer's Datament   \$1.00   \$1.00   \$1.00   \$1.00   \$1.00     Corporate Officer's Datament   \$1.00								Benchmark Results							
Interest on First Mortgage (or Bonds) Payable   \$253.35				25th				75th							
Interest on First Mortgage (or Bonds) Payable   \$253.35   \$79.32   \$232.52   \$2,005.63     Interest on Other Mortgages   \$5.44   \$5.44   \$5.44     Interest on Notes Payable (Long-Term)   \$44.80   \$14.93   \$31.15   \$181.42     Interest on Notes Payable (Short-Term)     Interest on Capital Recovery Payment     Mortgage Insurance Premium/Service Charge   \$18.73   \$14.36   \$92.50   \$167.53     Lease Expense   Miscellaneous Financial Expense     Total Financial Cost   \$316.88   \$69.76   \$264.29   \$1,821.24     Nursing Homes/Assisted Living/Board and Care   /Other Elderly Care/Coop/ and Other Revenues   \$309.40   \$321.10   \$1,820.89     Total Cost of Operations before Depreciation   \$7,090.93   \$4,774.40   \$6,047.06   \$7,019.92     Depreciation Expense   \$2,204.06   \$913.07   \$1,086.21   \$1,858.03     Amortization Expense   \$39.39   \$66.94   \$69.72     Total Costs, Including Depreciation & Amortization   \$9,294.98   \$6,342.08   \$7,098.30   \$7,905.89    Corporate or Mortgagor Revenue and Expenses   \$15.06   \$15.06   \$15.06     Legal Expenses   \$15.06   \$15.06   \$15.06     Federal, State, and Other Income Taxes   Interest on Notes Payable   Interest on Mortgage Payable   Interest on Mortgage Payable   Other Expenses   \$(76.59)   \$(76.59)   \$(76.59)     Cother Expenses   \$15.06   \$15.0			Facility		Percentile		Median		Percentile						
Interest on First Mortgage (or Bonds) Payable   \$253.35   \$79.32   \$232.52   \$2,005.63     Interest on Other Mortgages   \$5.44   \$5.44   \$5.44     Interest on Notes Payable (Long-Term)   \$44.80   \$14.93   \$31.15   \$181.42     Interest on Notes Payable (Short-Term)     Interest on Capital Recovery Payment     Mortgage Insurance Premium/Service Charge   \$18.73   \$14.36   \$92.50   \$167.53     Lease Expense   Miscellaneous Financial Expense     Total Financial Cost   \$316.88   \$69.76   \$264.29   \$1,821.24     Nursing Homes/Assisted Living/Board and Care   /Other Elderly Care/Coop/ and Other Revenues   \$309.40   \$321.10   \$1,820.89     Total Cost of Operations before Depreciation   \$7,090.93   \$4,774.40   \$6,047.06   \$7,019.92     Depreciation Expense   \$2,204.06   \$913.07   \$1,086.21   \$1,858.03     Amortization Expense   \$39.39   \$66.94   \$69.72     Total Costs, Including Depreciation & Amortization   \$9,294.98   \$6,342.08   \$7,098.30   \$7,905.89    Corporate or Mortgagor Revenue and Expenses   \$15.06   \$15.06   \$15.06     Legal Expenses   \$15.06   \$15.06   \$15.06     Federal, State, and Other Income Taxes   Interest on Notes Payable   Interest on Mortgage Payable   Interest on Mortgage Payable   Other Expenses   \$(76.59)   \$(76.59)   \$(76.59)     Cother Expenses   \$15.06   \$15.0	Financial														
Interest on Other Mortgages		\$	253.35	\$	79.32	\$	232.52	\$	2.005.63						
Interest on Notes Payable (Long-Term)   \$ 44.80   \$ 14.93   \$ 31.15   \$ 181.42     Interest on Notes Payable (Short-Term)     Interest on Capital Recovery Payment     Mortgage Insurance Premium/Service Charge   \$ 18.73   \$ 14.36   \$ 92.50   \$ 167.53     Lease Expense   Miscellaneous Financial Expense     Total Financial Cost   \$ 316.88   \$ 69.76   \$ 264.29   \$ 1,821.24     Nursing Homes/Assisted Living/Board and Care     Other Elderly Care/Coop/ and Other Revenues   \$ 309.40   \$ 321.10   \$ 1,820.85     Total Cost of Operations before Depreciation   \$ 7,090.93   \$ 4,774.40   \$ 6,047.06   \$ 7,019.92     Depreciation Expense   \$ 2,204.06   \$ 913.07   \$ 1,086.21   \$ 1,858.03     Amortization Expense   \$ 2,204.06   \$ 913.07   \$ 1,086.21   \$ 1,858.03     Amortization Expense   \$ 39.39   \$ 66.94   \$ 69.72     Total Costs, Including Depreciation & Amortization   \$ 9,294.98   \$ 6,342.08   \$ 7,098.30   \$ 7,908.80    Corporate or Mortgagor Revenue and Expenses   \$ 203.23   \$ 203.23   \$ 203.23     Interest on Notes Payable   Interest on Notes Payable   Interest on Mortgage Payable   Other Expenses   \$ (76.59)   \$ (76.59)   \$ (76.59)     Other Expenses   \$ (76.59)   \$ (76.59		•	_00.00						5.44						
Interest on Notes Payable (Short-Term)   Interest on Capital Recovery Payment   Mortgage Insurance Premium/Service Charge   \$ 18.73   \$ 14.36   \$ 92.50   \$ 167.53   \$ 167.53   \$ 18.73   \$ 14.36   \$ 92.50   \$ 167.53   \$ 167.53   \$ 16.88   \$ 69.76   \$ 264.29   \$ 1.821.24   \$ 1.		\$	44.80						181.42						
Interest on Capital Recovery Payment		·		•		•		•	-						
Mortgage Insurance Premium/Service Charge Lease Expense Miscellaneous Financial Expense       \$ 18.73       \$ 14.36       \$ 92.50       \$ 167.53         Miscellaneous Financial Expense       \$ 316.88       \$ 69.76       \$ 264.29       \$ 1,821.24         Nursing Homes/Assisted Living/Board and Care /Other Elderly Care/Coop/ and Other Revenues       \$ 309.40       \$ 321.10       \$ 1,820.89         Total Cost of Operations before Depreciation       \$ 7,090.93       \$ 4,774.40       \$ 6,047.06       \$ 7,019.92         Depreciation Expense       \$ 2,204.06       \$ 913.07       \$ 1,086.21       \$ 1,858.03         Amortization Expense       \$ 2,204.06       \$ 913.07       \$ 1,086.21       \$ 1,858.03         Total Costs, Including Depreciation & Amortization       \$ 9,294.98       \$ 6,342.08       \$ 7,098.30       \$ 7,905.89         Corporate or Mortgagor Revenue and Expenses       \$ 203.23       \$ 203.23       \$ 203.23       \$ 203.23       \$ 203.23         Entity Revenue       \$ 203.23       <															
Lease Expense   Miscellaneous Financial Expense		\$	18.73	\$	14.36	\$	92.50	\$	167.53						
Total Financial Cost		*		*		•		•							
Nursing Homes/Assisted Living/Board and Care /Other Elderly Care/Coop/ and Other Revenues         \$ 309.40 \$ 321.10 \$ 1,820.89           Total Cost of Operations before Depreciation         \$ 7,090.93         \$ 4,774.40 \$ 6,047.06 \$ 7,019.92           Depreciation Expense Amortization Expense         \$ 2,204.06 \$ 913.07 \$ 1,086.21 \$ 1,858.03         \$ 1,858.03           Amortization Expense         \$ 39.39 \$ 66.94 \$ 69.72           Total Costs, Including Depreciation & Amortization         \$ 9,294.98         \$ 6,342.08 \$ 7,098.30 \$ 7,905.89           Corporate or Mortgagor Revenue and Expenses Entity Revenue Officer's Salaries Incentive Performance Fee Legal Expenses Federal, State, and Other Income Taxes Interest on Notes Payable Interest on Notes Payable Interest on Mortgage Payable Other Expenses         \$ 15.06 \$ 15.06 \$ 15.06           Other Expenses         \$ (76.59) \$ (76.59) \$ (76.59)															
Nursing Homes/Assisted Living/Board and Care /Other Elderly Care/Coop/ and Other Revenues         \$ 309.40 \$ 321.10 \$ 1,820.89           Total Cost of Operations before Depreciation         \$ 7,090.93         \$ 4,774.40 \$ 6,047.06 \$ 7,019.92           Depreciation Expense Amortization Expense         \$ 2,204.06 \$ 913.07 \$ 1,086.21 \$ 1,858.03         \$ 1,858.03           Amortization Expense         \$ 39.39 \$ 66.94 \$ 69.72           Total Costs, Including Depreciation & Amortization         \$ 9,294.98         \$ 6,342.08 \$ 7,098.30 \$ 7,905.89           Corporate or Mortgagor Revenue and Expenses Entity Revenue Officer's Salaries Incentive Performance Fee Legal Expenses Federal, State, and Other Income Taxes Interest on Notes Payable Interest on Notes Payable Interest on Mortgage Payable Other Expenses         \$ 15.06 \$ 15.06 \$ 15.06           Other Expenses         \$ (76.59) \$ (76.59) \$ (76.59)	Total Financial Cost	\$	316.88	\$	69.76	\$	264.29	\$	1.821.24						
Total Cost of Operations before Depreciation   \$ 7,090.93   \$ 4,774.40   \$ 6,047.06   \$ 7,019.92		· ·							, -						
Depreciation Expense	Nursing Homes/Assisted Living/Board and Care														
Depreciation Expense	/Other Elderly Care/Coop/ and Other Revenues			\$	309.40	\$	321.10	\$	1,820.89						
Depreciation Expense															
Amortization Expense \$ 39.39 \$ 66.94 \$ 69.72  Total Costs, Including Depreciation & Amortization \$ 9,294.98 \$ 6,342.08 \$ 7,098.30 \$ 7,905.89  Corporate or Mortgagor Revenue and Expenses  Entity Revenue \$ 203.23 \$ 203.23 \$ 203.23 \$ 203.23 \$ 203.23 \$ 15.06	Total Cost of Operations before Depreciation	\$	7,090.93	\$	4,774.40	\$	6,047.06	\$	7,019.92						
Amortization Expense \$ 39.39 \$ 66.94 \$ 69.72  Total Costs, Including Depreciation & Amortization \$ 9,294.98 \$ 6,342.08 \$ 7,098.30 \$ 7,905.89  Corporate or Mortgagor Revenue and Expenses  Entity Revenue \$ 203.23 \$ 203.23 \$ 203.23 \$ 203.23 \$ 203.23 \$ 15.06	Denreciation Expense	\$	2 204 06	\$	913.07	\$	1 086 21	\$	1 858 03						
Total Costs, Including Depreciation & Amortization \$ 9,294.98 \$ 6,342.08 \$ 7,098.30 \$ 7,905.89  Corporate or Mortgagor Revenue and Expenses  Entity Revenue \$ 203.23	·	Ψ	2,204.00												
Corporate or Mortgagor Revenue and Expenses  Entity Revenue \$203.23 \$2	Amortization Exponde			Ψ	00.00	Ψ	00.04	Ψ	00.72						
Entity Revenue \$ 203.23 \$ 203.	Total Costs, Including Depreciation & Amortization	\$	9,294.98	\$	6,342.08	\$	7,098.30	\$	7,905.89						
Entity Revenue \$ 203.23 \$ 203.	Corporate or Mortgagor Revenue and Expenses														
Officer's Salaries Incentive Performance Fee Legal Expenses \$ 15.06 \$ 15.06 \$ 15.06 Federal, State, and Other Income Taxes Interest on Notes Payable Interest on Mortgage Payable Other Expenses \$ (76.59) \$ (76.59)				\$	203 23	\$	203 23	\$	203 23						
Incentive Performance Fee Legal Expenses \$ 15.06 \$ 15.06 \$ 15.06 Federal, State, and Other Income Taxes Interest on Notes Payable Interest on Mortgage Payable Other Expenses \$ (76.59) \$ (76.59)				Ψ	200.20	Ψ	200.20	Ψ	200.20						
Legal Expenses \$ 15.06															
Federal, State, and Other Income Taxes Interest on Notes Payable Interest on Mortgage Payable Other Expenses \$ (76.59) \$ (76.59)				\$	15.06	\$	15.06	\$	15.06						
Interest on Notes Payable Interest on Mortgage Payable Other Expenses \$ (76.59) \$ (76.59) \$ (76.59)	<del>-</del> •			•		т.		•							
Interest on Mortgage Payable Other Expenses \$ (76.59) \$ (76.59) \$ (76.59)															
Other Expenses \$ (76.59) \$ (76.59) \$ (76.59)	· · · · · · · · · · · · · · · · · · ·														
	- · · · · · · · · · · · · · · · · · · ·			\$	(76.59)	\$	(76.59)	\$	(76.59)						
Net Entity Expenses \$ (139.91) \$ (76.59) \$ (30.76	Net Entity Expenses			\$	(139.91)	\$	(76.59)	\$	(30.76)						



