

We'll get you there.

## Thank You!

We appreciate your participation in this year's CLA Continuing Education event. Each year we strive to create an environment where you feel excited to be part of our unique day, and our intent is that you feel rejuvenated after investing your time with us – we hope you found this to be the case!

The following pages include slides from all of our presenters. We hope you will reference them as you reflect on the topics and discussions from the day.

Please reach out to us with any questions or if we can help you in any way.

With tremendous gratitude,
Our Raleigh CLA Family

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Behavioral Ethics - 2022





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# **Learning Objectives**

#### At the end of this session, you will be able to:

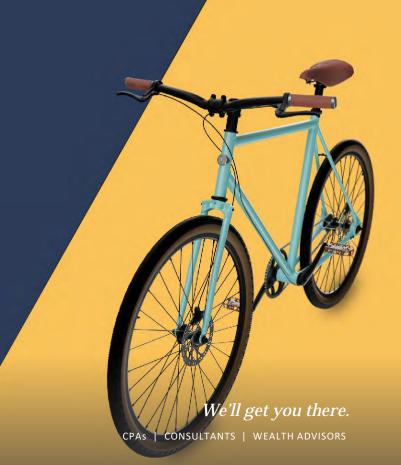
- Identify key steps in becoming the best ethical version of yourself
- Recognize the distinction between ethical intentions and ethical behaviors
- Describe how behavioral ethics considerations apply to real-world examples







Ethics in the News



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#### **GUESS WHO??**

One of the largest pharmaceutical companies in the world, with assets to match, is in hot water after creating a new company with limited assets and assigning responsibility for all legal liabilities related to a multi billion-dollar lawsuit in order to protect company capital and assets.

As soon as the company was created, it filed for bankruptcy which put all the lawsuits on hold. The intent was to prevent excessive payouts and force the claimants to lower their settlement amounts in a bid to save money. This moved the cases from tort litigation to the bankruptcy litigation.





#### **GUESS WHO??**

This powerful economic institution acted swiftly to adopt new rules regarding the investing and trading activities of senior officials, seeking to resolve what has been the most intense ethical scandal in the entity's 109-year history.





#### **GUESS WHO??**

The world's third-largest accounting firm with reported global revenue of \$40 billion for fiscal year 2021 was slapped with a \$100 million fine, the largest ever on an audit firm, by the SEC.



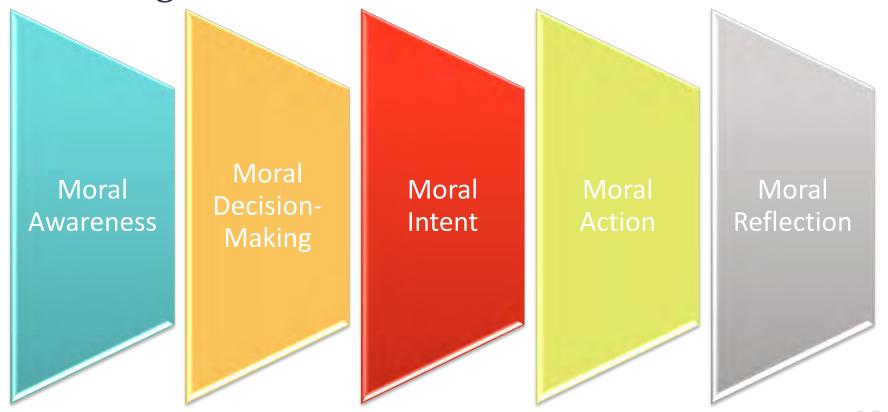




Becoming the Best Ethical Version of Yourself



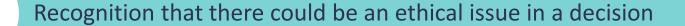
## Becoming the Best Ethical Version of Yourself



Source: Some of these ideas originally stemmed from a theoretical model of ethical decision-making developed by Professor James Rest (University of Minnesota, 1994)



#### **Moral Awareness**



Being focused solely on other aspects of the decision at hand could lead to inadvertently omitting ethical considerations (moral myopia)

People generally see what they expect to see





#### **Moral Awareness**

Ever have the feeling something isn't right?

Listen to your gut instinct!





# Moral Decision-Making

Right vs. Wrong



- the ends justify the means

- is it really that big of a deal?

Caution: self-interests get in the way of the moral decision process



## Moral Decision-Making

First ask yourself - do I genuinely believe this is right?



Then follow it up with - would other objective third parties believe this is right?

Tip to being objective:

surround yourself with other ethical people





## **Moral Intent**



You know the saying

**Good People** 

can do

**BAD THINGS?** 

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#### Moral Intent – Most Common Rationalizations

"I know this is wrong, but..."

Denial of Responsibility: shift blame to someone else (my boss made me do it)

Denial of Injury: no one will get hurt

Denial of Victim: convince ourselves the person or company deserves it

Social Weighting: the other party did something much worse than I did

Appeal to Higher Loyalties: boss/co-workers/family are counting on me

Feeling of worth: I "deserve" this due to perceived mistreatment



#### Moral Action

## **OWNERSHIP**

Take responsibility for our actions & how they affect others; make efforts to ensure the outcomes of our actions are positive

It takes 3 things to turn moral intent into moral action...

## **COURAGE**

Standing up & doing the right thing, even if we risk losing our job; ethical dilemmas may require us to make sacrifices to preserve our integrity

## **EFFICACY**

Belief in our ability to act ethically and to induce others to do so in the face of moral adversity





## Moral Reflection



Make time to pause and reflect



Be honest and vulnerable



Identify when a course correction is needed



Don't be afraid to hit that reset button



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Tangible and Abstract Bias on **Ethical Decision Making** 

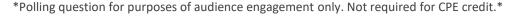


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#### Let's Hear From You...

You have \$100 to donate to charity and it must all go to just one cause. Which would you choose?

- A. American Cancer Society
- B. Save the Elephants
- C. Doctors without Borders
- D. American Red Cross
- E. St. Jude Children's Hospital







# Tangible and Abstract Bias

Psychological studies show that human decision-making is naturally impacted more by vivid, tangible, contemporaneous factors than by factors that are removed in time and space.







# Examples of Tangible Influences:

Personal Financial Benefit Health and well being of family members

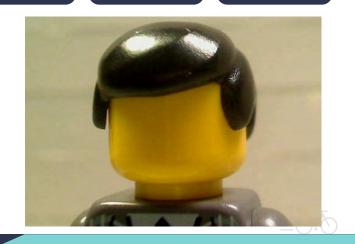
Increased profits/higher stock price

# Examples of Abstract Influences:

Impacts to future generations

Health and well being of children overseas

Safety of "faceless" consumers





"To err is human; therefore, one of the most important skills we can develop is course correction. It's crucial to recognize when a mistake is a mistake, to learn from our indiscretions, and then to change course and move forward a better person."

~Joshua Fields Millburn and Ryan Nicodemus

Source: "Essential: Essays by the Minimalists"
Book by Joshua Fields Millburn and Ryan Nicodemus



# Any Questions??



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#### Thank you!!

**Kim Boyle CAST Engagement Director, CLA** 



CLAconnect.com













# Uprooting Alzheimer's

Clifton Larson Allen

**CAST Event** 

September 22,2022

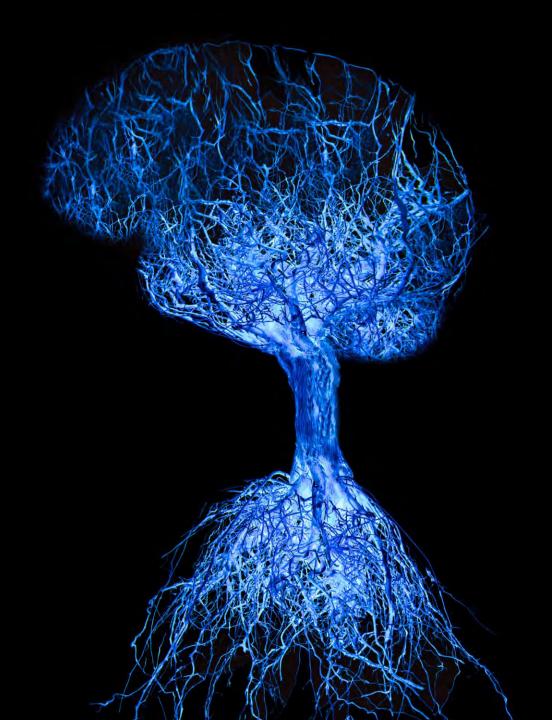
Kiara Simone Eily MD FAARFM, ABAARM

# Take Away Points

Alzheimer's pathophysiology may start 20 years before significant symptoms appear.

► Early Prevention is Possible





## Take Away Point

# There are many root contributors

- Nutritional
- Immune
- Infectious
- Neurotransmitter Imbalances
- ▶ Toxins
- ▶ Heavy Metals
- Insulin/Diabetes
- Vascular
- Genetics

# Objectives



# The Socioeconomic Burden

- Third leading cause of death in the United States, following only cardiovascular disease and cancer
- Annual cost has climbed from \$183 billion 5 years ago to \$321 billion
  - \$206 billion Medicare and Medicaid
  - ► Non-paid care givers



# Early Warnings

- ► A. Erectile Dysfunction
- ▶ B. Hearing Loss
- C. Anosmia Loss of Smell
- ▶ D. Insomnia
- ► E. Premature Graying

# Benefits of Early Screening

► The Pathophysiology of Alzheimer's starts 20 or more years before significant symptoms develop

- ▶ Prevention Prevention
- Less stigma when cognitive assessments become routine like colonoscopies

# Cognoscopy

Dr Dale Bredesen's tool used in his RECODE protocol

It includes lab test that measure some of the markers in My Fight Alzheimer's protocol and a cognitive assessment called CNS vital signs.



# Food/Nutrition

How healthy are your nutritional roots?

Nutritional Deficiencies are common The SAD Diet

- Common deficiencies are:
  - ▶ Vitamin D
  - Magnesium
  - ▶ Vitamin B12
  - ► Omega 3s

# Food/Nutrients

- Food Sensitivities also must be uprooted'
- ► Some common foods that trigger immune responses and adversely affect brain health
- Are gluten other grains dairy and lectins
- ▶ Inflammatory foods sugars processed foods, MSG

# Flow

Healthy Vessels are required to get the nutrients to the brain.

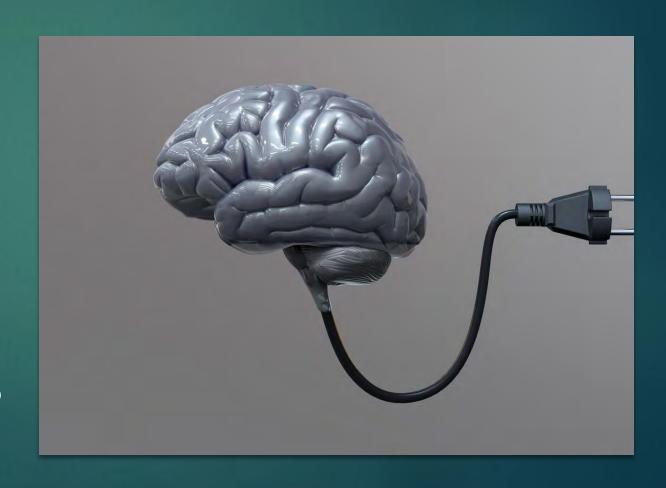
The arteries are damaged by diabetes, cholesterol, hypertension and inflammatory/immune conditions like lupus

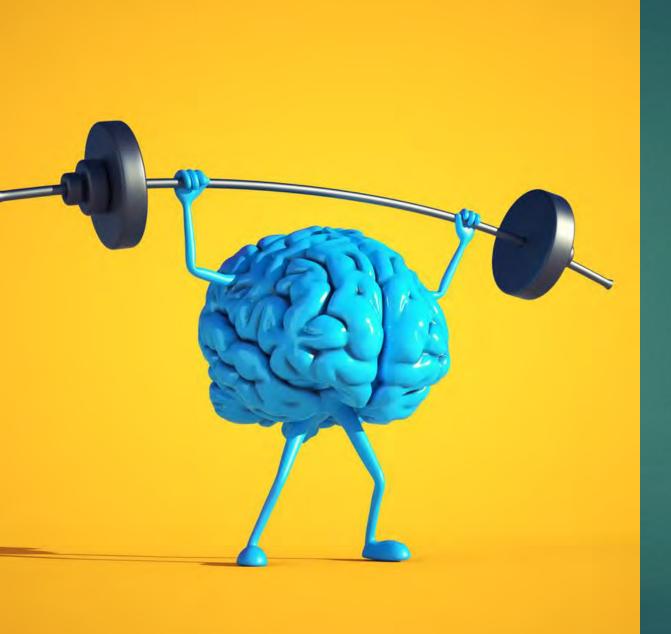
Controlling the above conditions will uproot the root of poor flow

Nitrous oxide is not only key to flow in erectile dysfunction it improves cerebral blood flow

#### Fuel

- Mitochondria produce the energy source ATP to fuel our brain
- No ATP is like having no gas in the tank
- Multiple factors affect our mitochondria
  - Genetics
  - ▶ Toxins
  - ▶ Infections
  - ▶ Drugs Statins
- CoQ10/PQQ can help in addition to treating the toxins and infections





## Fitness

- Exercise
  - ▶ increases oxygenation
  - Improves Insulin Sensitivity
  - Increases Brain Derived Neurotropic Factors
- ▶ Brain Exercises
  - ▶ Brain HQ
  - Word Find Crossword Puzzles



## Focus Neurotransmitters

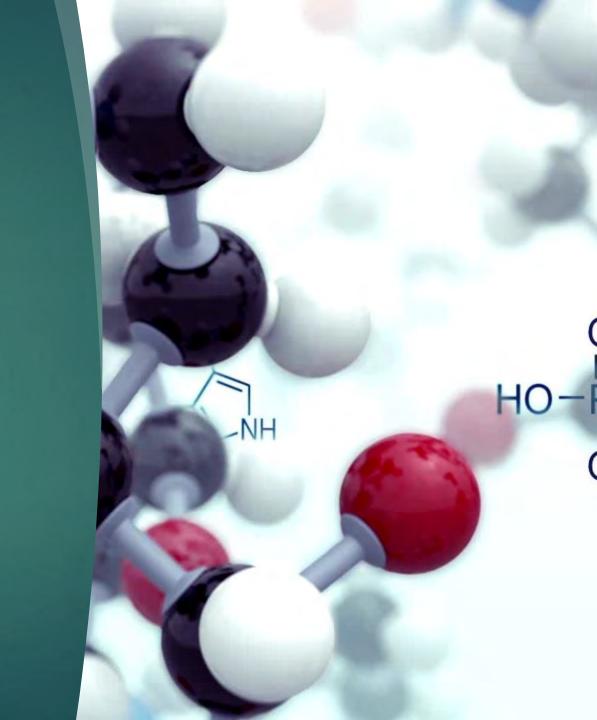
- ► Gaba/Glutamate Balance
  - ► Gaba reduces neuronal excitability
  - ► Gaba friendly substances:
    - ► Alcohol,
    - ► CBD,
    - ▶ Gabapentin
    - ► Seep medicines
    - ▶ Valium,, Xanax,
    - ▶ Muscle relaxers
- ▶ Glutamate is the most common neurotransmitter in the brain. It is always excitatory,

## Focus Neurotransmitters

- ► Gaba/Glutamate Imbalance Signs and Symptoms
  - ► Insomnia "Doc I can't shut down my brain"
  - ► Medicating with THC or alcohol
  - Anxiety
  - ► Muscle stiffness/tightness
  - ► Sensitivities to Light, Noises, Chemicals

## Gaba Support

- ► Magnesium "Calm"
- ▶ Vitamin B6
- Zinc



## Insulin

- Type 2 diabetics have a two -fold increase of Alzheimer's
- Screen Early

Some scientist refer to Alzheimer's Disease as Type III Diabetes

- ▶ Post-mortem evaluation of brains of Alzheimer's disease but did not have type 1 or type 2 diabetes showed many of the same abnormalities as the brains of those with diabetes, including low levels of insulin in the brain.
- Insulin excess or deficiency contributes to cognitive decline



Genetics and Cognitive Decline

### **APOE**

- ◆ The APOE gene is involved in making a protein that carries cholesterol in the bloodstream.
- Each person inherits two APOE alleles, one from each biological parent.
- \* APOE ε2 is relatively rare and may provide some protection against the disease.
- APOE ε3, the most common allele, plays a neutral role in the disease
- **+** APOE ε4
  - ◆ Increases risk for Alzheimer's disease
  - ◆ Associated with an earlier age of disease onset.
  - Inheriting an APOE ε4 allele does not mean that a person will definitely develop Alzheimer's.

## Beyond APOE

Family History may increase your risk for getting Alzheimer's

Aggressive early tailored risk modification reduces this risk

Example grandma with Alzheimer's triggered by mold

 $\bigcirc$ r

Parent with Alzheimer's triggered by poorly controlled diabetes

## Toxins: Mold and Mycotoxins

- Type 3 Alzheimer's disease is the result of exposure to specific toxins, and is most commonly inhalational (IAD),
- Difficult to treat mycotoxins with the main treatment being vacating water damaged buildings
- Mycotoxins cause a multisystem syndrome known as CIRS
  - ► Chronic Inflammatory Response Syndrome



## SLEEP LOSS PRECEDES ALZHEIMER'S SYMPTOMS

The brain does its best housecleaning while we sleep this is called glymphatics Inadequate sleep causes inefficient glymphatics

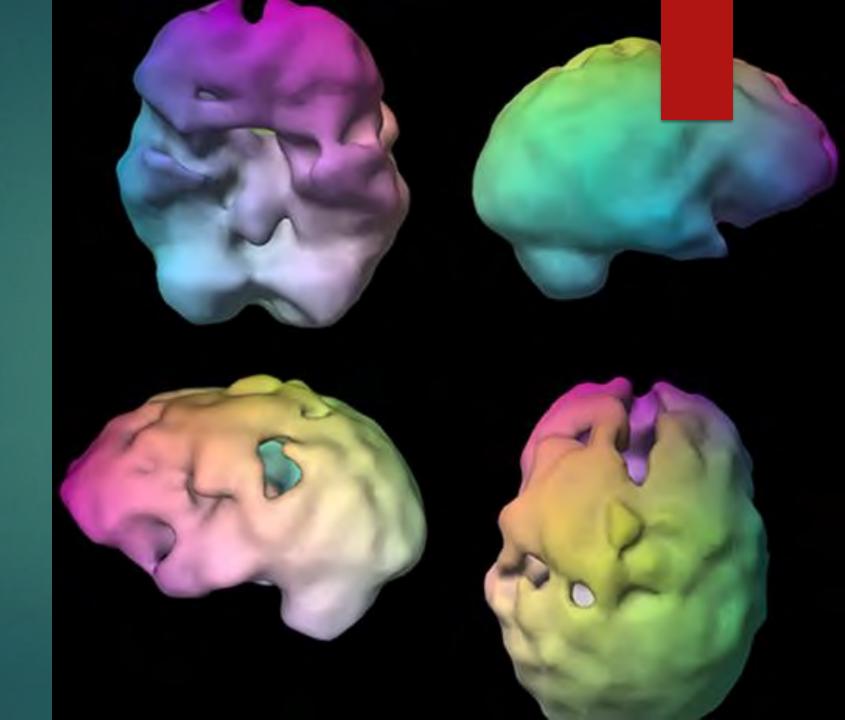
Sleep apnea deprives the brain of oxygen

MOST TRADITIONAL SLEEP AIDS HAVE ADVERSE EFFECTS ON COGNITION

Diagnostic Test: SPECT Scan

This test looks on brain function rather than structure

Functional decline precedes structural changes of MRI and CT scans



82 yo female

Vovement disorder, hearing loss, mild cognitive disorder ,neuropathic foot pain

PMH: HTN, Benign Tremor and Nonparkinsonian movement disorder

GERD, IBS

Meds: metoprolol., omeprazole, miralax, experimental med movement disorder,

Longterm use of Reglan and Cogentin which are anticholinergics

## Case 1 Treatment

Mold exposure Vacated Water Damaged Residence Significant improvement when out of moldy environment

Diet low in processed sugars

Multivitamin/Mineral

resveratrol oregano oil

Probiotics

Major improvements after treatment for gut infection with antibiotics

Astounding improvement when treated with a binder used to treat mycotoxins

78 yo female

Visual-spatial deficits and executive dysfunction difficulty concentrating easy

distractibility after minor MVC

Cortisol am 24

TSH 6.2

SPECT scan:
Decreased
prefrontal cortex,

Decreased temporal lobe

Decreased parietal lobe

Glutathione nasal Phosphatidylserine Methylcobalamin Fish oil 3,000 day Catalase 100mg spray Citocholine CDP start 250mg ASEA redox supplement 4 CoQ10 200 mg bid Curcumin 400mg Bcomplex increase over ounces twice a day several weeks to 1,000mg Oxaloacetate for Armour thyroid 30 Synapsin nasal spray high cortisol mg

83 yo presented with severe cognitive decline nonverbal wheel chair bond in Hospice Care

Past Medical History

- Bipolar disorder
- Hypertension on a beta blocker
- High Cholesterol on a Statin

Longterm use of psychiatric medicines

Husband passed recently of Alzheimer's

Diagnosed with vascular dementia

Daughter did not want any aggressive treatment

Start vitamin D3/K2 5000IU/150mcgs Start CoQ10 a 200mg since she was on a statin and a beta blocker.

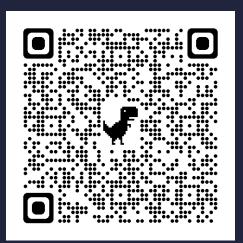
2 months later

She was speaking.

She was feeding herself finger food

She remains wheelchair bound

## Resilience + Effort = Impact







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twitter.com/chadefoster



ChadEFoster.com/CLA22

## Let's Talk ESGs

Maria Kingery

360IMPACT

## Our Objectives & Agenda

#### **Our Objectives:**

- Learn about current state of ESGs
- Learn about opportunities and challenges of ESGs
- Learn from each other's experience
- Maybe get a little inspired?

#### Agenda:

- ❖ A little about Me & My Experience w/ ESGs
- ESG Overview Why Should You Care?
- Conversation What's Your ESG Experience?
- Current State of ESG Reporting the good, the bad, the ugly
- Ideas for implementation
- Conversation What's the impact for your business?
- Conclude

#### **Ground Rules:**

- Respect differing viewpoints
- Be fully present
- Assume positive intent
- Focus on facts, not opinions
- Speak from experience
- Be succinct in your shares

#### Thanks to Dr. Chris Wedding:

Executive in Residence at Duke's Fuqua School of Business, where he teaches energy finance and management consulting via the Fuqua Client Consulting Practicum (FCCP), and an Associate Professor with the Nicholas School of the Environment at Duke University, where he teaches on corporate sustainability strategy, green real estate, and clean energy.

He has over 20 years of experience in private equity, investment banking, executive education, and academia, with a focus on energy and the environment.

#### 360IMPACT

## My Perspective:



Inc.
Best
Workplaces
Honoree
2022







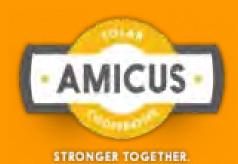
This company meets the highest standards of social and environmental impact

Corporation









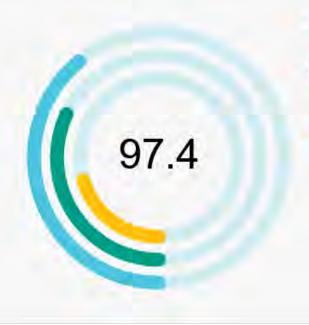






## **Overall B Impact Score**

Based on the B Impact assessment, Southern Energy Management earned an overall score of 97.4. The median score for ordinary businesses who complete the assessment is currently 50.9.



- 97.4 Overall B Impact Score
- 80 Qualifies for B Corp Certification
- 50.9 Median Score for Ordinary Businesses



Governance

Workers

Community

Environment

Customers

#### Governance 6.1

Governance evaluates a company's overall mission, engagement around its social/environmental impact, ethics, and transparency. This section also evaluates the ability of a company to protect their mission and formally consider stakeholders in decision making through their corporate structure (e.g. benefit corporation) or corporate governing documents.

Mission & Engagement 1.2
Ethics & Transparency 2.4
+ Mission Locked 2.5

What is this? A company with an Impact Business Model is intentionally designed to create a specific positive outcome for one of its stakeholders - such as workers, community, environment, or customers.



Governance

Workers

Community

Environment

Customers

#### Workers 25.4

Workers evaluates a company's contributions to its employees' financial security, health & safety, wellness, career development, and engagement & satisfaction. In addition, this section recognizes business models designed to benefit workers, such as companies that are at least 40% owned by non-executive employees and those that have workforce development programs to support individuals with barriers to employment.

Financial Security Health, Wellness, & Safety	9.9 5.9
Engagement & Satisfaction	5.5



Governance

Workers

Community

Environment

Customers

#### Community 13.9

Community evaluates a company's engagement with and impact on the communities in which it operates, hires from, and sources from. Topics include diversity, equity & inclusion, economic impact, civic engagement, charitable giving, and supply chain management. In addition, this section recognizes business models that are designed to address specific community-oriented problems, such as poverty alleviation through fair trade sourcing or distribution via microenterprises, producer cooperative models, locally focused economic

Diversity, Equity, & Inclusion  Economic Impact	3.0 3.7
Supply Chain Management	11



#### This is where we shine!

Governance Workers Community Environment Customers

#### **Environment 48.6**

Environment evaluates a company's overall environmental management practices as well as its impact on the air, climate, water, land, and biodiversity. This includes the direct impact of a company's operations and, when applicable its supply chain and distribution channels. This section also recognizes companies with environmentally innovative production processes and those that sell products or services that have a positive environmental impact. Some examples might include products and services that create renewable energy, reduce consumption or

Environmental Management	6.7
Air & Climate	5.0
Water	1.0
Land & Life	3.8
+ Renewable or Cleaner-burning Energy	18.8
+ Resource Conservation	13.1

What is this? A company with an Impact Business Model is intentionally designed to create a specific positive outcome for one of its stakeholders - such as workers, community, environment, or customers.



Governance Workers Community Environment Customers

#### **Customers 3.2**

Customers evaluates a company's stewardship of its customers through the quality of its products and services, ethical marketing, data privacy and security, and feedback channels. In addition, this section recognizes products or services that are designed to address a particular social problem for or through its customers, such as health or educational products, arts & media products, serving underserved customers/clients, and services that improve the social impact of other businesses or organizations.

Customer Stewardship	3.2
+ Impact Improvement	0
+ Serving in Need Populations	0

What is this? A company with an Impact Business Model is intentionally designed to create a specific positive outcome for one of its stakeholders - such as workers, community, environment, or customers.





The Movement >

Standards V

Programs & Tools ∨

About B Corps ∨

Find a B Corp

New

Donate

#### **Previous Overall B Impact Scores**

2016 Overall B Impact Score 91.5

2014 Overall B Impact Score

109.5

2013 Overall B Impact Score

108.9

2009 Overall B Impact Score

106.6

## Best for the World

Every year, B Lab recognizes the B Corps that have achieved the highest verified scores in the five impact areas evaluated on the B Impact Assessment.

Best For The World: Environment	2022
Best For The World: Environment	2021
Best For The World: Environment	2019
Best For The World: Environment	2018
Best For The World: Environment	2017
Best For The World: Environment	2013
Best For The World: Environment	2012
Best For The World: Overall	2012







## **Overall B Impact Score**

Based on the B Impact assessment, Patagonia Works earned an overall score of 151.4. The median score for ordinary businesses who complete the assessment is currently 50.9.



- 151.4 Overall B Impact Score
- 80 Qualifies for B Corp
- Certification
- 50.9 Median Score for Ordinary Businesses

What is ESG?
And why should you care?

# SUSTAINABLE GALS DEVELOPMENT GALS

### ENVIRONMENT













### SOCIAL







PHACE, ILISTICS













### GOVERNANCE

















#### The Key Elements of **ESG** Reporting



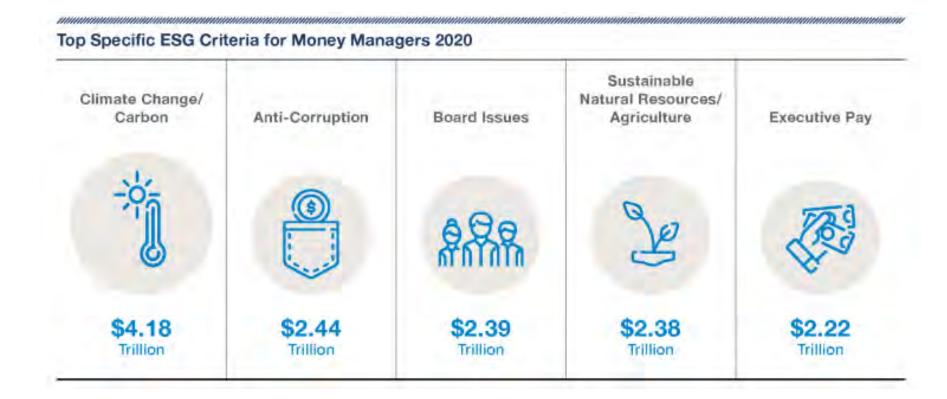
## Environmental, social, and governance (ESG) investing has never been more popular than it is today—but why? Here are the top 5 forces driving the rapid growth of ESG investing based on a survey of 2,800 investors.

SOURCE: CFA (DEC 2020)



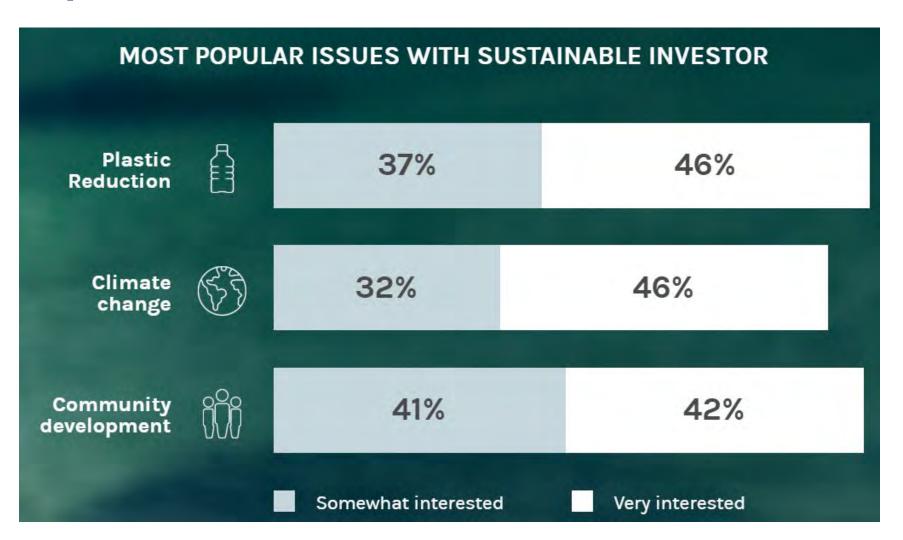
Source: Visual Capitalist

### **Top areas of ESG interest**





### Top areas of ESG interest



Why is ESG growing?

### Private equity (PE) firms showing increased attention to ESG











81%

of respondents report ESG matters to their Boards at least once a year 35%

of respondents now have teams dedicated to responsible investment (compared to 27% in 2016) 91%

of respondents have already adopted or are currently developing a responsible investment or ESG policy 67%

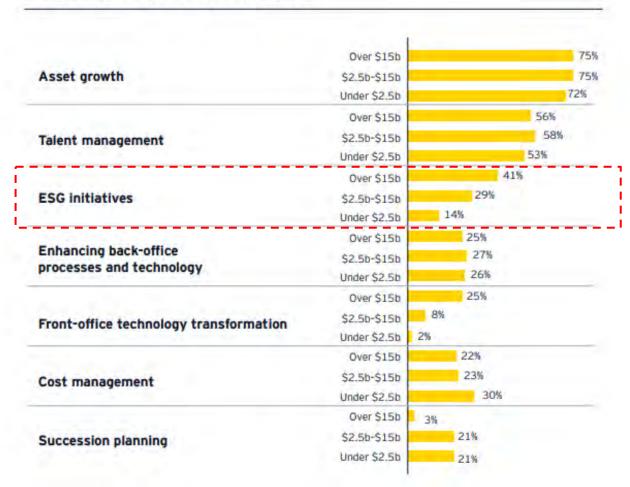
of respondents have identified and prioritised Sustainable Development Goals (SDGs) that are relevant to their investments (compared to 38% in 2016) 60%

of concerned respondents have already implemented measures to address human rights 83%

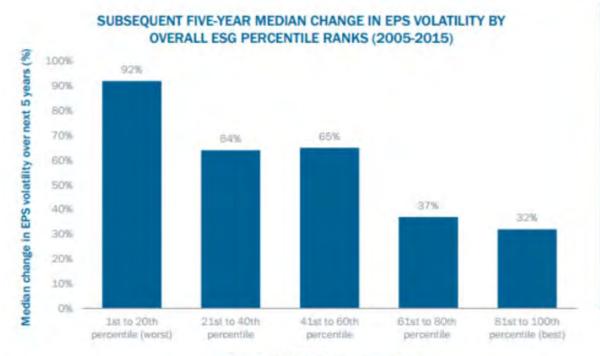
of respondents are concerned about climate risks in their portfolio

### **ESG** => Top 3 priority for PE

#### What are your top strategic priorities?



### ESG investing has been shown to reduce risk and profit variability



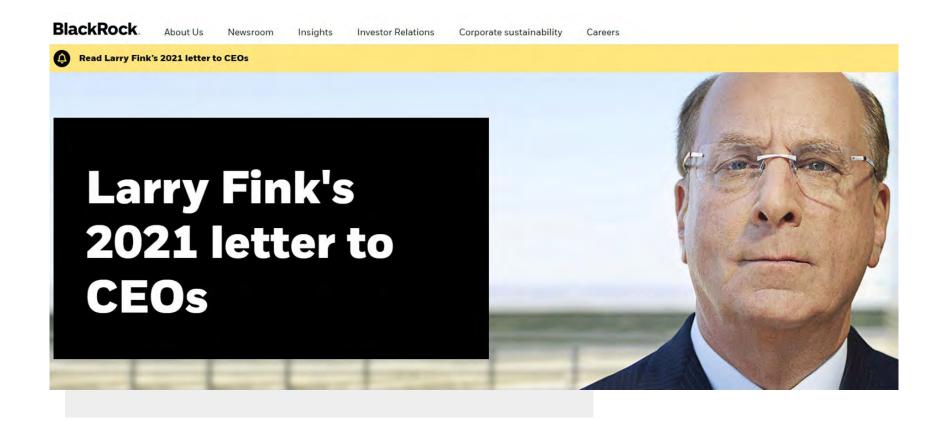
"ESG is a better signal of earnings risk than any other metric we have found."

BofA Merrill Lynch TransformingWorld
Thematic Research "Environmental, Social &
Governance (ESG) – The ABCs of ESG,"
September 10, 2018.

Overall ESG Rank (from worst to best)



### "Larry's Letters" are becoming more direct re: ESG



### Have you been to their website recently? Whoa.

BlackRock. About Us Newsroom Insights Investor Relations Sustainability Careers

A Fundamental Reshaping of Finance

Dear CEO,

As an asset manager, BlackRock invests on behalf of others, and I am writing to you as an advisor and fiduciary to these clients. The money we manage is not our own. It belongs to people

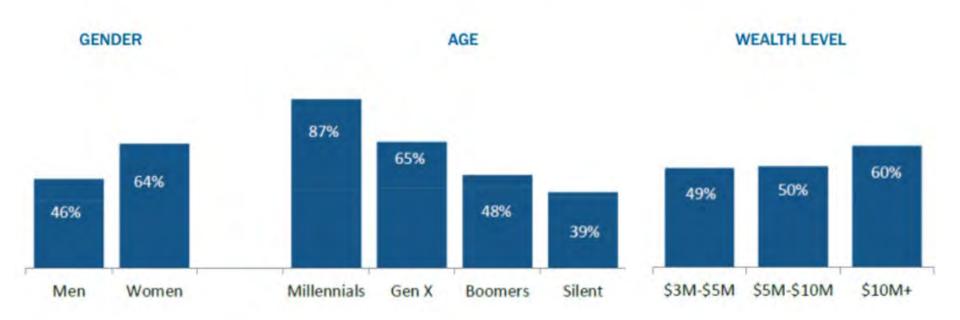
Climate change has become a defining factor in companies' long-term prospects. Last

#### Climate Risk Is Investment Risk

As a fiduciary, our responsibility is to help clients navigate this transition. Our investment conviction is that sustainability- and climate-integrated portfolios can provide better risk-adjusted returns to investors. And with the impact of sustainability on investment returns increasing, we believe that sustainable investing is the strongest foundation for client portfolios going forward.

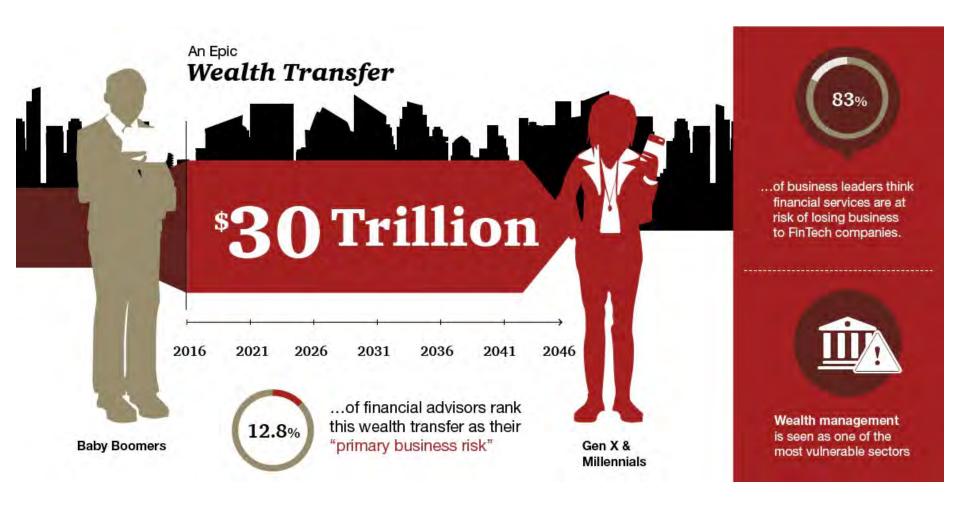
### Interest in ESG investing varies by demographic

#### PERCENT OF INVESTORS WHO AGREE ON IMPORTANCE OF ESG TO INVESTMENT DECISION-MAKING





## ESG growth will be driven in part by demographic shifts globally, from Baby Boomers to Gen X and Millennials



# Broken trust is fueling desire for accountability, especially with younger generations:

High-profile examples of ESG-related incidents:

- 2001 Enron Corporation accounting fraud
- 2010 Deepwater Horizon oil spill
- 2015 Volkswagen emissions test cheating
- 2018 Facebook data privacy scandal

### Risks and Opportunities are real. Example from Pax World Funds: Climate change

Risks Opportunities

- Increasing vulnerability to catastrophic weather
- Insurance expenses
- Supply chain interruption



- Recovery specialists
- Portable power providers
- Hazardous material identification and clean up

#### Increase in Severe Weather

- Water-reliant production processes
- Increased expenses



**Droughts and Water Shortages** 

- Water treatment and reuse
- Water management systems
- Valve, pump and pipe improvements

- Increased costs in materials and production
- · Reputational risk



- Recycling and processing
- Production efficiencies

Resource Availability and Accessibility

### **Example from Pax World Funds: Gender equity**



### **Big Companies Setting Net Zero Carbon Goals**

### **Forbes**

Mar 24, 2021, 09:30am EDT | 5,710 views

### A Fifth Of World's Largest Companies Committed To Net Zero Target



Disha Shetty Contributor ()

Science

I write on climate change, environment and public health.

### \$368B for Climate Investments in Inflation Reduction Act



#### **Forbes**

ENERGY

The Inflation Reduction Act Is The Most Important Climate Action In U.S. History



OPINION | COMMENTARY

### Fewer Cures, Costlier Energy

The so-called Inflation Reduction Act has at its heart the most foolish trade-off imaginable.

### **Countries and Corporations Commit to Net Zero**



### G7 leaders share a bold vision for a net zero future. But the devil is in the lack of detail



By Angela Dewan, CNN

(1) Updated 12:17 AM ET, Mon June 14, 2021



US President Joe Biden, center, and other G7 leaders arrive for a photo during a reception at The Eden Project in England on June 11, with Queen Elizabeth II, left.

### From Voluntary to Mandated? Oh my!



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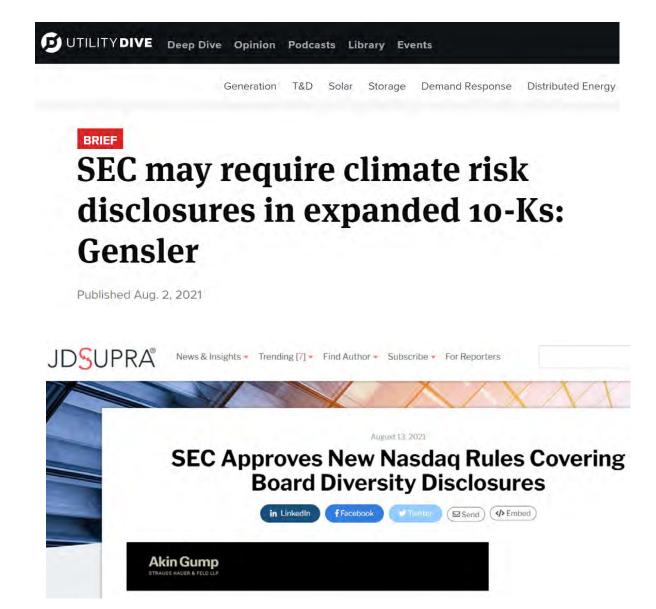
From nice to have to mainstream: ESG in private equity

February 2021 | FEATURE | PRIVATE EQUITY

Financier Worldwide Magazine

- In Europe, for example, the new Disclosure Regulation sets out detailed rules that will require firms, including most PE fund managers, to disclose how ESG considerations form part of their investment decision-making process and how their investment decisions impact sustainability factors.
- The regulation applies to fund managers, financial advisers and many other EUregulated firms, as well as non-EU fund managers marketing their funds in the EU.

### SEC and Nasdaq May Require ESG Disclosure



### SEC's proposed GHG disclosure rule could be really powerful and disruptive



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**Press Release** 

SEC Proposes Rules to Enhance and Standardize Climate-Related

Disclosures for Investors

FOR IMMEDIATE RELEASE 2022-46

Washington D.C., March 21, 2022 — The Securities and Exchange Commission today proposed rule changes that would require registrants to include certain climate-related disclosures in their registration statements and periodic reports, including information about climate-related risks that are reasonably likely to have a material impact on their business, results of operations, or financial condition, and certain climate-related financial statement metrics in a note to their audited financial statements. The required information about

It's not all sunshine and rainbows:

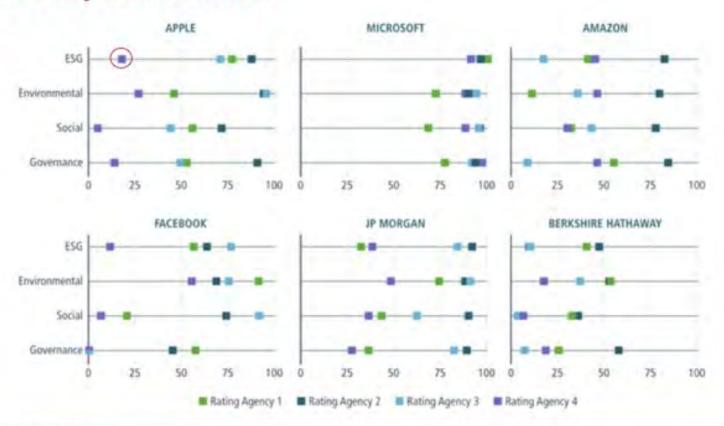
What are some of the current challenges with ESG reporting?

### Fundamental Challenge: Lack of A Consistent Reporting Framework



### Different Providers, Different Results

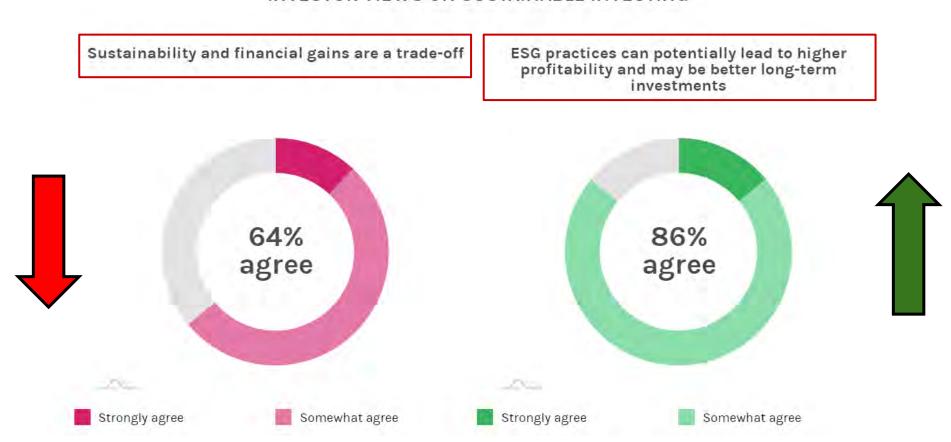
#### Third Party Data Providers



Wharton ONLINE

### There is confusion about trade offs. Language matters.

#### INVESTOR VIEWS ON SUSTAINABLE INVESTING



### Another challenge: What really matters in ESG reporting?



### ESG should be boiled down to one simple measure: emissions

Three letters that won't save the planet



### Who defines the values rewarded in ESG?



Anti-abortion protesters in the US. Inspire Investing scores companies negatively if they support abortion, in vitro fertilisation or LGBT rights © Suzi Altman/FT

A Christian faith-based exchange traded fund provider has removed all environmental, social and governance labels from its suite of products after claiming that "intolerant liberal activists" have "weaponised" the concept of sustainable investing.

Inspire Investing, which changed the names of four of its exchange traded funds to label them as ESG funds as recently as March, said in an article on its website that it had decided to renounce ESG because "hard-left activists were seeking to strong-arm companies into acquiescence with their extremist policies" on ESG issues.

### Perhaps the biggest challenge of all: Lack of trust

### 0

How prevalent do you think greenwashing is within the asset management industry? Rate on a scale of 0-10.

#### Prevalence of greenwashing



Percentage of respondents who rated prevalence 7-10

Source: Capital Group ESG Global Study 2021

### And lack of trust is often justified. The problem of greenwashing:

- A study in May by Aneesh Raghunandan of the London School of Economics and Shiva Rajgopal of Columbia Business School concluded that asset managers did not "walk the talk" when they claimed to be picking stocks that engage in stakeholder-friendly behaviour.
- Their analysis of American mutual funds between 2010 and 2018 found that companies in esg investment portfolios violated labour laws, paid more fines and had higher carbon emissions than those in non-esg portfolios sold by the same institution."

### And let's not overlook the many challenges of implementation:

#### Top challenges when implementing ESG



Source: Capital Group ESG Global Study 2021

### Can the industry self-regulate itself?



Before the 2021 introduction of Europe's anti-greenwash rulebook -- the Sustainable Finance Disclosure Regulation -- asset managers in the region removed the ESG label from S2 trillion worth of funds

### What does effective reporting even look like?

### Effective reporting – 4 Cs

#### Concise

Concise reporting focuses on the priorities and most material information, and avoids clutter and information overload.

#### Consistent

Consistent reporting allows for an assessment of performance trends over time; it enables managing and understanding the insights delivered by the reported data.

#### Current

Current reporting presents a useful window that gives insights into the operations, impacts and potential of business opportunities, rather than a rear-view mirror showing what happened in the past.

#### Comparable

Comparable reporting allows information users to benchmark performance against peers. It enables businesses to track and assess their impacts, and then make decisions that will improve these over time.

Source: CFSInstitute.org

# New state and federal policies could make it harder for asset manager to consider ESG in their processes

THE WASHINGTON INSIDER Investments

July 27, 2020 By Mark Schoeff Jr.

# SEC, DOL take different approaches to regulating ESG investing

The DOL proposal likely would chill the use of socially responsible investments in retirement accounts; the SEC focuses on disclosure

### Oh wait: New President, new perspective on ESG at Dept. of Labor

September 5, 2021
Volume XI, Number 248

NATIONAL LAW REVIEW

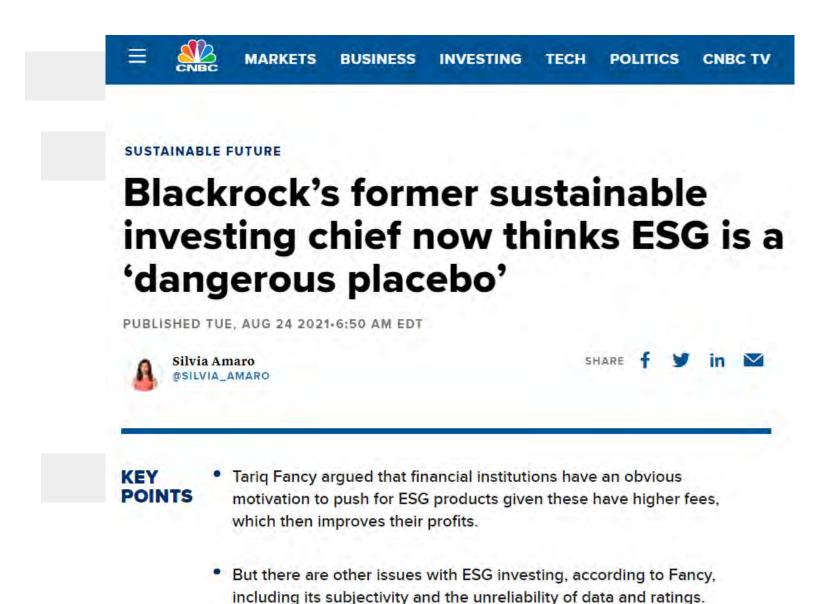
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#### Not So Fast: DOL Changes Course on Trump-Era ESG Investment Rule

Monday, March 22, 2021

The United States Department of Labor's ("DOL") Employee Benefits Security Administration ("EBSA") announced on March 10, 2021 that it will not enforce certain final rules put into place under President Trump related to environmental, social, and governance ("ESG") investing. In particular, the EBSA will not enforce a controversial DOL rule pushed through last year that would significantly limit investors' ability to consider ESG criteria in most retirement investing and effectively prevent ESG investments from being included in such portfolios. In addition, the EBSA announced that it will not enforce a Trump-era proxy voting rule that discouraged the use of proxy voting to promote ESG criteria.

### Former Blackrock exec not a fan of ESG



### Reality Check on the Current State of ESG: More questions than answers

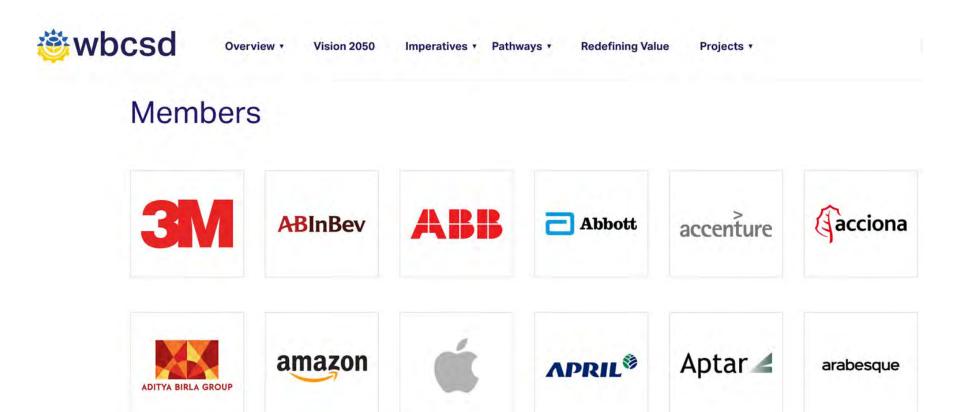
- Is the ESG market big or niche? "In the industry at large, Morningstar, a fund tracker, says esg assets in mutual funds and exchange-traded funds (etfs) were almost \$2.8trn at the end of the first quarter. That is roughly the size of the cryptocurrency market. But it is still niche compared with global portfolio investment as a whole. "
- Why do we have so much variability in ESG ratings? "The esg rating agencies are the
  veritable acme of inconsistency. A study of six of them found that they used 709 different metrics
  across 64 categories. Only ten categories were common to all—and they do not include such basics
  as greenhouse-gas emissions."
- How should Exxon and Tesla be compared on ESG rankings?
- Which is better government intervention or market-based solutions? "The most salient criticism is that by promoting a second-best solution such as esg, the private sector may be giving policymakers an excuse to avoid imposing what many see as the best way to respond to climate change: coordinated carbon taxes."

### **Despite ALL THAT**

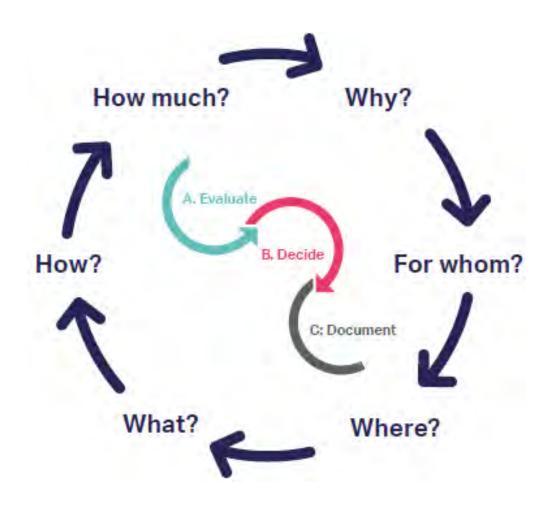
ESG presents a tremendous opportunity (and may soon be a necessity).

How can you participate? Where do you begin?

### Some guidance from members of the World Business Council for Sustainable Development



# **Process steps: Evaluate - Decide - Document**



### **Key Questions to Ask**

- 1. Why report ESG information?
- 2. For whom should ESG information be reported?
- 3. Where should ESG information be reported?
- 4. What ESG information should be reported?
- 5. How should ESG information be prepared and presented?
- 6. How much ESG information should be reported?

### Process steps: Evaluate - Decide - Document

#### **Evaluate**

Evaluate your options in a neutral, objective manner, according to a list of criteria.

#### **Decide**

Make decisions by relying on the evaluation process, assumptions, opinions and the subjective judgment of management and experts.

#### **Document**

Document the process and decision along with any uncertainties or sensitivities that affected judgement.

### **Evaluate**

#### Checklist:

- ☐ Support for the objectives and purpose of reporting
- ☐ Evidence of business value
- Evidence of value to the intended audience for information
- Whether information is supportable and useful
- ☐ Whether information can be clearly communicated

### **Decide**

#### Checklist:

- ☐ Understand assumptions and limitations
- ☐ Seek internal and external expert advice

### **Document**

#### Checklist:

- ☐ Sources used and relied upon☐ Discussions held and with whom
- □ The approval process and decision-makers
- ☐ Information evaluated, prepared or provided under conditions of uncertainty
- ☐ Challenges and barriers through the judgement process
- □ Boundaries and scope of assessments and information
- ☐ Internal controls, checks and balances
- □ Key factors that could change and lead to reassessment
- Qualifications linked to known and unknown risks and uncertainties

#### That's A LOT!

What can your business do today to take advantage of the trends in ESG?

How might it help your business?

What are the risks of action/inaction?

### SO why bother?

# My perspective: What does being a B Corp really do for us?

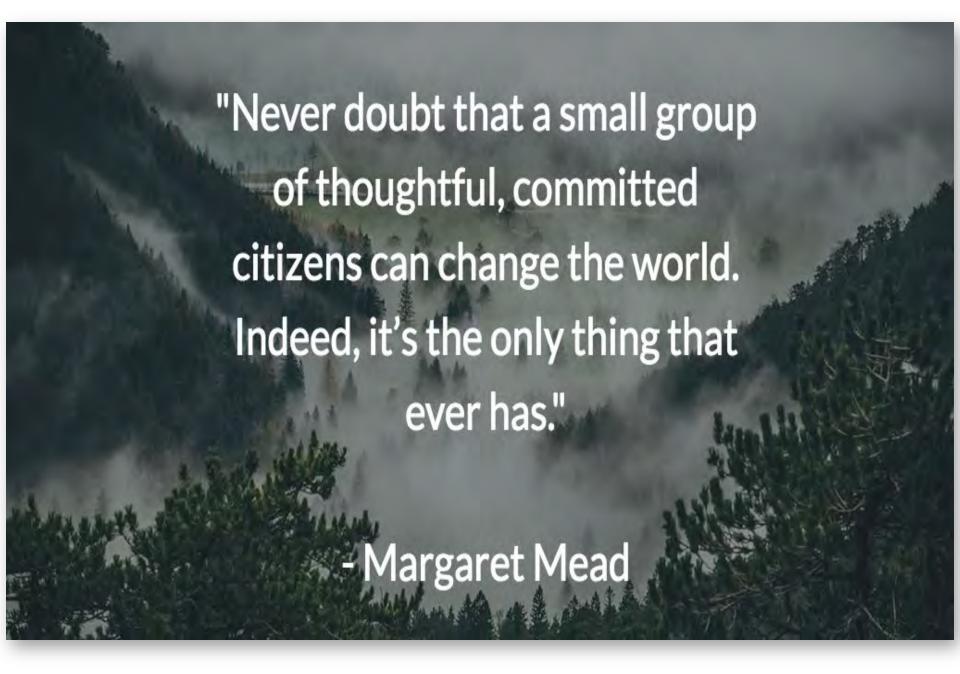




"I wanted a perfect ending. Now I've learned, the hard way, that some poems don't rhyme, and some stories don't have a clear beginning, middle, and end. Life is about not knowing, having to change, taking the moment and making the best of it, without knowing what's going to happen next. Delicious Ambiguity."

-Gilda Radner

### 360IMPACT







### The Elephant in the Room

How do emotions power behavior?

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# Emotion motivates us to change



We approach change in the middle



Emotion powers change, logic guides it







How do we get the competitive advantage?

"Instead of being really good at doing some particular thing, companies must be really good at learning how to do new things."

HBR Adaptability: the new competitive advantage





### **Tweakers**



### Radicals







# 1993 Motorola Bag Phone











### Emotion motivates us to change



We approach change from the middle



Emotion powers change, logic guides it













# The last time I saw a "speed Limit 65" sign on the interstate:

i Start presenting to display the poll results on this slide.



- Involvement
- Short Term Progress



Actions

**Beliefs** 

Experiences

- Commitment
- Investment
- LastingPerformance







# Emotion motivates us to change



We approach change from the middle



Emotion powers change, logic guides it





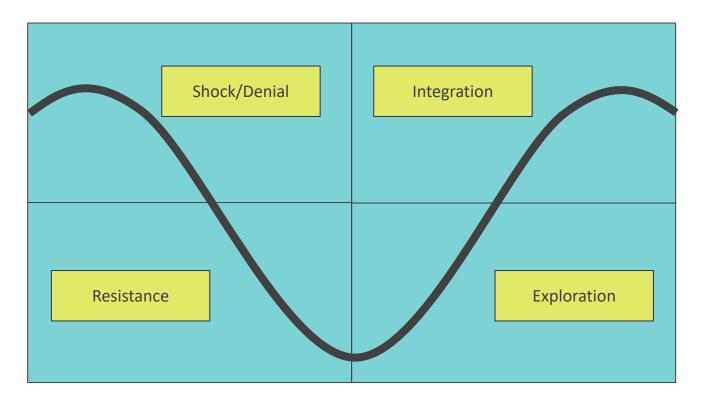


### A moment on clarity....

- Why are we doing this?
- How much of my life will this impact?
- What's the end result?
- What do you want me to do?



### The Emotional Curve of Change





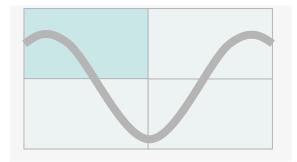


#### **Shock and Denial**

# Person in **Transition**

- Stress
- Confusion
- Uncertainty
- "This is just the flavor of the week"
- "I can outlast this"





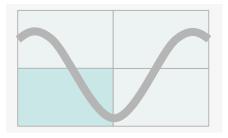
- Excited about the change
- Sees the possibilities
- Knows how much there is at stake
- Tries to get quick buy in

#### Resistance

# Person in **Transition**

- Anger
- Withdrawal
- Frustration
- Sabotage
- Blaming



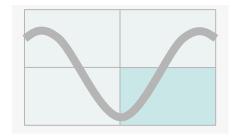


- Impatient
- Defensive
- May be tempted to force the change
- "Stop complaining just do it!"

#### **Exploration**

# Person in **Transition**

- Focus shifts from what's lost to what's new
- Attempt the new way
- Expose deficiencies of the new way



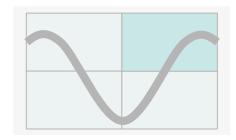


- Excitement about the exploration
- Impatient with mistakes and low productivity
- Weariness of leading
- Feedback feels like complaints

#### Integration

# Person in **Transition**

- Commitment
- On board and moving forward
- The new way is cemented into the culture of the organization.
- The new way has become the standard way of accomplishing the task.





#### Person

### **Leading** Change

- Commitment
- Pride
- Celebration



1. What can you do as the Person in **Transition** in each stage of change?

2. What can you do as the Person Leading Change in each stage of change?





# Person in **Transition**

- Confusion
- Denial
- Anger
- Withdrawal
- Attempts the new way
- Exposes deficiencies
- On board
- New way = standard way

#### **Shock and Denial**

Resistance

#### **Exploration**

**Integration** 

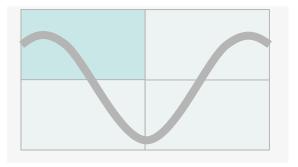
- Excited about the change
- Sees the possibilities
- Impatient with resistance
- Defensive
- Impatient about mistakes
- Feedback feels like criticism
- Excited
- Proud

#### **Shock and Denial**

# Person in **Transition**

- Confusion
- Denial
- Direct your questions to a reliable source
- Avoid gossip and rumor





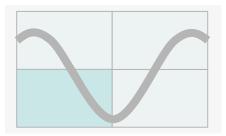
- Excited about the change
- Sees the possibilities
  - Communicate clearly
- Model change
- Don't waffle

#### Resistance

### Person in **Transition**

- Anger
- Withdrawal
- Focus on the facts
- Manage your emotions
- Continue asking questions



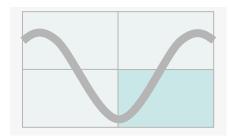


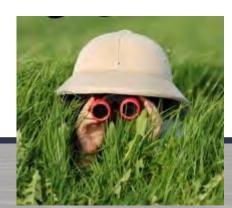
- Impatient
- Defensive
- Listen with empathy
- Describe the pain of the old way, find the reward for the new way
- What looks like resistance may be a lack of clarity

#### **Exploration**

### Person in **Transition**

- Attempt the new way
- Expose deficiencies of the new way
- Search for positives
- Know your feedback may be heard as complaints
- Clearly communicate both + and -



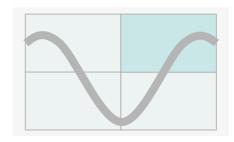


- Impatient about mistakes
- Feedback feels like complaints
- Reward all attempts at change
- Address all concerns
- Be highly visible

#### Integration

# Person in **Transition**

- On board and moving forward
- The new way is cemented into the culture of the organization.
- Celebrate the change
- Recognize your coworkers



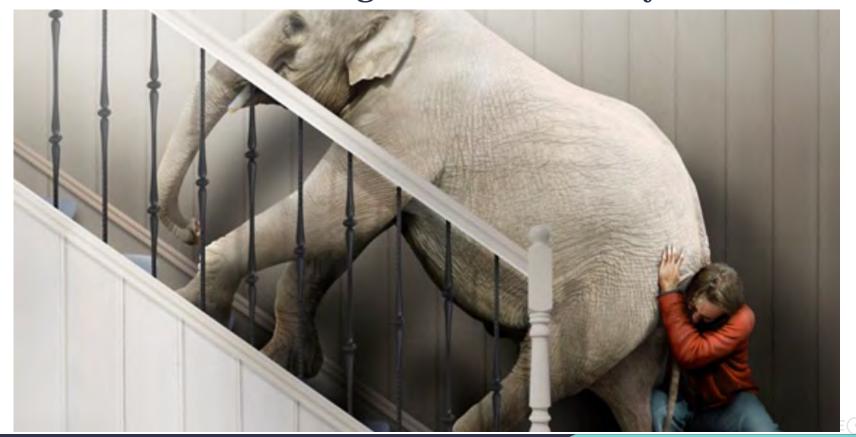


#### Person

### Leading Change

- Pride
- Celebration
- Celebrate the change
- Recognize both team and individual achievement

### If these two ever disagree, who would you bet on?





### Person in Ideas to address this stage? **Emotion Transition** Confusion **Shock and Denial** Denial Anger Resistance Withdrawal **Exploration** On board **Integration** New way = standard way

### Person **Emotion** Ideas to address this stage? **Leading** Change Excited about the change **Shock and Denial** Sees the possibilities Impatient with resistance Resistance Defensive **Exploration**

**Integration** 

- Excited
- Proud