Impact the Future of Banks
Enabling your success means a better world for all of us, but now, more than ever, a greater number of operational, regulatory, and marketplace challenges stand between you and the goals and vision you want to achieve. We believe we can help.

In our firm’s 60+ years, we’ve continually adapted to meet our clients’ needs. Today, CLA is a professional services firm with three integrated business lines — wealth advisory, outsourcing, and audit, tax, and consulting — that serve you more completely with enhanced capabilities, insightful ideas, and a commitment to help you reach your goals and build the better organization you envision.

Our people are industry practitioners first and foremost. We bring our specialized knowledge and capabilities to help you address the challenges that must be overcome to strengthen enterprise value.

With more than 100 U.S. locations and a global affiliation, we can work with you wherever you do business, today and in the future.
Our interactions with you will be designed to support your goals and dreams and help impact your success.

Our advice, delivered through three business lines — wealth advisory, outsourcing, and public accounting (audit, tax, and consulting) — will always focus on the ultimate goal of building a valuable and sustainable enterprise.

Here’s what you can expect from CLA:

**Deep industry specialization**
We immerse and entrench ourselves in a single industry to the point that we become *industry professionals* — no longer defined or recognized in the market as simply a tax accountant, auditor, or consultant.

**Seamless, integrated capabilities**
We listen to our clients to discover their needs and then deliver the entire breadth of our resources to help them succeed.

**Premier provider to private businesses and their owners**
Our ultimate goal is to help the owners we serve build a valuable and sustainable business, plan for succession, leave a lasting legacy, and reach their dreams.

**THE career-building firm**
We unleash the greatest potential in our people to impact our clients and build your marketplace value so that you can respond to every opportunity that comes your way.
About CLA

From the beginning, we followed a simple idea: care about our clients, and support the people who serve them.

Serving clients and caring for their needs means that we continuously evolve as their business needs become more sophisticated. We believe that to serve our clients best, we must cultivate specialized industry professionals who understand not only their financial operations, but their entire organizational model and goals.

- $850 million in revenue
- More than 100 locations
- More than 5,000 people, including 700+ principals

Our mission:
Impactful interactions for success
Today, CLA serves more than 100,000 clients through 5,000+ professionals in more than 100 locations across the United States — in small towns and big cities — wherever clients need professionals who are personally invested in their success.

Our approach is to develop a deep understanding of our clients so we can fully serve their needs. We listen to what clients really want and apply our talents, experiences, and seamless capabilities to help their business. In doing so, we’ve developed services specific to our clients’ industries.

By thoroughly serving a business, we naturally developed an understanding of the unique needs of business owners both in and outside of the workplace. Our sensitivity to the needs of our clients has helped shape our company into the three integrated service lines we have today.
Wealth advisory

With CLA, you can rely on one firm for all of your personal, family, and business guidance. We take the time to understand what you want out of life, and we’ll guide you on your financial journey.

Your goals are the centerpiece of our private client tax and wealth advisory services. We want to help you enjoy the life of your dreams and leave a meaningful legacy. We evaluate where you are on the path to your goals, and recommend a plan to get you where you want to be.

Outsourcing

CLA can make your organization stronger by providing customized short- and long-term outsourced finance and accounting services. We provide experienced CFOs, controllers, and staff accountants who can provide the data and reporting you need to successfully grow and improve your organization. We will assess your company’s current processes as well as your finance, accounting, and industry-specific needs. Then we will design an outsourcing strategy specifically for you.

Accounting, audit, tax, and consulting services

Our professionals focus on providing service with quality and integrity. This work ethic has helped us gain the public trust and retain a strong reputation in the industry. We begin our business relationships by obtaining a clear understanding of your business, personal situation, and goals. Our broad range of services can then be tailored to best serve you and the needs of your business. We look at the bigger business picture of each engagement because we don’t want to simply complete a project — we want to positively impact your enterprise. We strive to provide business insights, not canned reports.
Our vision is to be thought leaders who impact the future of health care.

This small statement carries big expectations. As industry practitioners, we understand the unique challenges our clients are facing. Our vision, supported by the overarching ideals of the CLA Promise, guides us in applying our specialized capabilities to help our clients build the value of their enterprises.

What's on your mind?
- Risks regarding capital, liquidity, and interest rates
- Asset quality management
- Tax planning and compliance
- Regulatory compliance
- Safeguarding customer information

Who we serve
- Community banks
- FDICIA banks
- SEC registrants
- Broker-dealers
- Finance companies
- Investment funds and other financial services

Work with professionals who understand the unique financial, strategic, regulatory, operational, and technology needs of banks.
Industry Challenges

In order to thrive, banks need to foresee and nimbly adapt to industry changes. In doing this, they must contend with a set of complex challenges.

**STRATEGY**
In the current environment, banks need to utilize industry professionals more than ever before to determine if they are strategically aligned. Merger and acquisition consulting and succession planning are at the forefront of many discussions with bankers. Is your leadership thinking about what needs to be done to prepare for the future?

**OPERATIONS**
Consolidation, declining margins, increased competition, and the regulatory environment are all affecting the bottom line of your bank. Identifying the right team to assess your organization’s efficiency can have a significant impact on operations and directly affect your earnings.

**FINANCE**
The complexity surrounding the accounting and reporting functions of your bank now requires increased reliance on third-party professionals. Connecting your finance team with qualified industry practitioners can have a significant impact on your organization’s profitability.

**COMPLIANCE**
Waves of new regulations coupled with increased enforcement have focused attention on regulatory compliance within banks. Whether it's consumer compliance, quality control reviews of your residential mortgage program, or other regulatory concerns, banks must understand these changes and develop processes to comply with these regulations.

**TECHNOLOGY**
Maintaining a sufficient and compliant IT system may not be the most exciting part of running your bank; however, it’s a vital part of your business. It is imperative to understand the risk surrounding IT and how it can affect the day-to-day operations of your organization.
At CLA, we understand the challenges facing the banking industry. Our integrated service delivery approach uniquely positions us to serve our clients in a more complete fashion.

As industry practitioners, we draw upon our diverse backgrounds to develop tailored approaches that will position our clients for success today and in the future. Success over the long-term is what we call building enterprise value.

Unique CLA Resources for Building Enterprise Value

**STRATEGY**

- Contract assessment and advisory
- Bank and holding company valuations
- Merger and acquisition consulting
- Acquisition accounting
- Strategic planning
- Charter, merger, branch applications
- Executive search
- Call report preparation and training
- Leadership succession planning
- Human resources consulting
- Enterprise risk management solutions
- Board governance risk management
- C corporation to S corporation conversions
- Captive insurance assistance
- Core/ancillary system selection

**OPERATIONS**

- Internal audit
- Sarbanes Oxley (SOX) documentation and testing
- FDICIA documentation and testing
- Loan portfolio review and analysis
- Asset liability management analysis
- Back-office co-sourcing
- Vendor risk management assessment
- Allowance for Loan and Lease Loss Methodology (ALLL) analysis
- Loan risk rating system validation
- Quality assessment reviews
- Employee benefit plan audit and consulting
- Operational efficiency/process improvement
- Service Organization Controls (SOC) examinations
We assist our clients in building enterprise value by tailoring solutions in strategy, operations, finance, compliance, and technology.

**FINANCE**

- Financial statement audit
- Tax planning and preparation
- Directors examination
- Compilation
- Cost segregation analysis
- Federal reserve reporting
- Individual tax preparation
- Broker dealer audit
- Estate tax planning
- Tax exempt income analysis
- Income tax rate management
- Accounting method changes
- Tax repairs and maintenance reviews
- Tax credits
  - Work opportunity
  - Historic rehabilitation
  - New markets
  - Sales and use
  - Purchase analysis
- State income tax nexus studies
- Outsourced tax management services
- Custom Accounting Solutions Team (CAST)
  - Financial reporting assistance
  - Interim accounting support
  - Technical accounting support

**COMPLIANCE**

- Mortgage quality control
- Regulatory compliance
  - Residential mortgage lending compliance
  - BSA/AML/OFAC/CIP independent testing
  - Website and social media compliance
  - Consumer loan compliance
  - Deposit and operations compliance

**TECHNOLOGY**

- IT enhanced managed services
- Outsourced technology advisor
- External penetration testing
- Internal vulnerability assessment
- General controls reviews
- Telecommunications advisory
- Social engineering
- Strategic technology assessment, design, and oversight
  - Network infrastructure assessment
  - Organizational assessment
  - Systems assessment
- Digital service strategy and deployment
- Information system/cybersecurity and risk management
- Strategic planning and plan review
- Disaster recovery and business continuity preparedness
- Cybersecurity assessment
- Incident response and preparedness
- Security awareness training
- Forensic investigation
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