





# Time to Shake it Up

What Your Need to Know about SHAKEN/STIR Now

Presented by Matt LaHood of CLA (CliftonLarsenAllen LLP) and Rick Knight and Jim Brewer of Peerless Network

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# Time to Shake it Up: Our Objectives

## Today, we'll cover:

- The Who's
- The What's
- The Why's

of SHAKEN/STIR and how it impacts your business.





# DID Ownership

FCC 2016 ORDER OPENED OWNERSHIP TO NON FACILITIES-BASED CARRIERS

## **Order Authorizes**





- Interconnected VoIP Providers (IVPs) and Commercial Mobile Radio Service (CMRS) providers
  now have the right to apply for approval and receive authorization to register with the Local
  Number Routing databases as a terminating carrier.
- Registration is administered by iconectiv.
- Registration of authorized carriers is accomplished through the Business Integrated Rating/Routing Database System (BIRRDS).

# **CLA's Full-Service Consulting and AOCN**





CLA provides experienced full engagement management for the regulatory and ongoing administration for all requirements under the AOCN from application to ongoing compliance to the FCC.

- CLA will fulfill all applications and notifications to the federal and state authorities.
- CLA will manage engagement with all required partners and support vendors to complete the requirements of a Local Number Resource.
- CLA will administer all requirements of the administrators of the Public Services Telecommunications Network (Tandem agreements, routing databases, FCC, and State Compliance, Consumer metadata service providers).

**Peerless Network: Overview** 

An Industry Disruptor and an Aggressive Innovator

### **Proven Provider & Financially Stable**

 Over 9 Billion minutes of traffic ride our network each month and we serve 97% of the U.S. Established in 2008, Peerless is fully funded and EBITDA positive.

## **Network Resiliency**

 The Peerless Network architecture was built to deliver unmatched reliability to our customers.

### **White Glove Customer Approach**

Fully redundant 24x7x365 NOCs in Chicago and Denver

• Project managers assigned to oversee all aspects of the installation

Account managers serve as a single point of contact for our customers

### **Industry Leader in Innovation**

 Peerless Portal provides you and your customers with more control

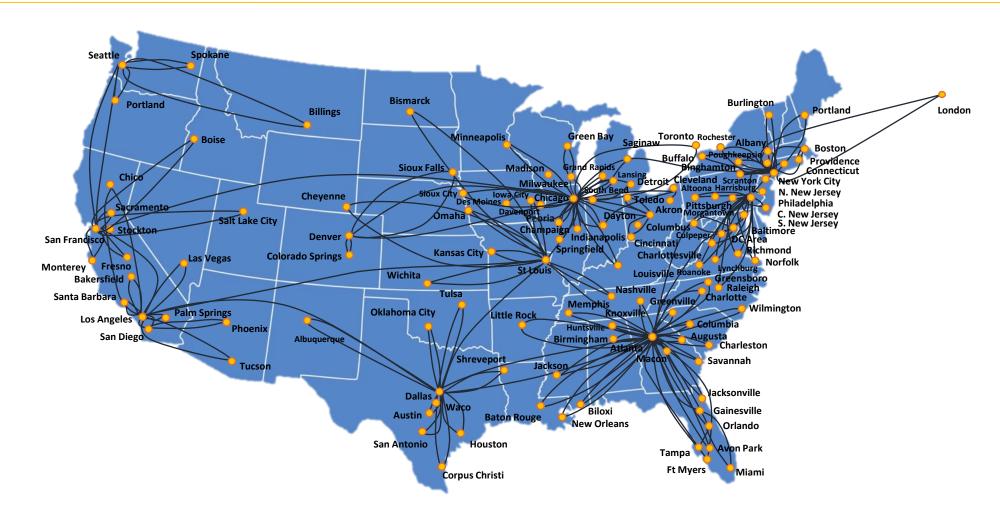
 Peerless development team continues to innovate and offer cutting-edge technologies to our customers



## **Peerless Network Reach**



200+ LATAs, 4,500+ Interconnections and Coverage to over 97% of US



99.999% Network Availability • 9+ Billion Minutes in Use Each Month

# **Peerless Network Enterprise Products & Services**



A Full Product Suite of Innovative and Industry-Leading Solutions



UCaaS
Cloud PBX, CPE store



Enterprise SIP Trunks Registered and Static



Calling
Local, Domestic &
International Long Distance

**Inbound & Outbound** 



Toll-Free
Termination,
Origination



Platform Services
Peerless Portal
Animate Number
Management



Telephone Numbers
Local Number Porting,
ANImate



Messaging
SMS and MMS P2P
Messaging



E911, CNAM
TN Attributes



CDR's
Call Retail Records



**Directory Listings**White Page Listings

# What does SHAKEN/STIR mean?





STIR/SHAKEN stands for Secure Telephone Identity Revisited (STIR) and Signature-based Handling of Asserted Information Using toKENs (SHAKEN). These are industry standards for authenticating phone calls by using digital certificates with cryptography techniques to mitigate unwanted robocalls by reducing the impact of caller ID spoofing. The concept allows calls traveling through interconnected phone networks to have their caller ID "signed" as legitimate by originating carriers and validated by other carriers before reaching consumers. Each telephone service provider receives their own digital certificate from a trusted certificate authority to verify that the call is accurate and not spoofed.

The TRACED act mandates that service providers implement SHAKEN/STIR by June 30, 2021.

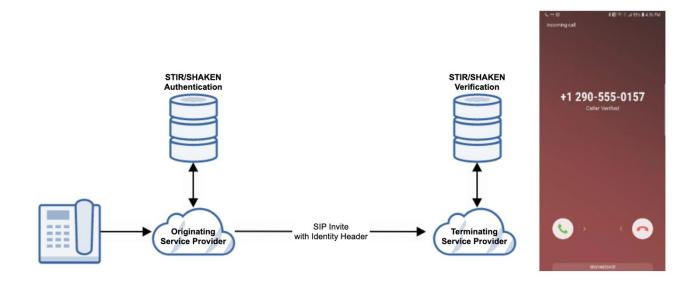
# **How Does SHAKEN/STIR work?**





The STIR (Secure Telephone Identity Revisited) and SHAKEN (Signature-based Handling of Asserted information using toKENs) standards create the framework to ensure every SIP-signaled call has a certificate and authenticity attached to it. The SIP headers capture information via the attestation field to authenticate the caller's identity.

- A: Full Attestation The service provider has authenticated their customer originating the call and they are authorized to use the calling number.
- **B:** Partial Attestation The service provider has authenticated their customer originating the call but cannot verify they are authorized to use the calling number.
- **C:** Gateway Attestation The service provider has authenticated from where it received the call, but cannot authenticate the call source.



# Why is A-level Attestation Important?





Enterprises want the all important "Caller Verified" to display for calls they originate.

## Challenge

Some service providers can only provide A-level attestation on calls originating from their own phone numbers.

## I'm an enterprise, how can Peerless help?

Peerless can vet an enterprise's phone numbers and provide A-level attestation on calls from any of the enterprise's numbers.

## I'm an Interconnected VoIP Provider (IVP), how can Peerless help?

Peerless has hosted solutions allowing an IVP to authenticate calls using their own SHAKEN/STIR certificate.







# Q&A We're here to help!

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