

Reserve and Investment Strategies for Nonprofits



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Learning Objectives

At the end of the session, you will be able to:

- Define and recognize the importance of reserves
- Identify how to develop reserve funds that align with your operating environment and strategies
- Recall how to align your investment objectives and plan to those needs
- Identify what you are looking for when employing an investment advisor





Presenters

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Today's Nonprofit Environment

Today's Nonprofit Environment

- Post-COVID world, with post-COVID funding (PPP/ERCs)
- Large nonprofit contributions have been made
- Inflationary economy | Increasing interest rates
- Number of nonprofits now have more cash than they have ever had before... What strategies can be employed?







Cash Management Strategies for the Short-to-Mid-Term

Investment Environment



Fixed Income

The Fed and interest rates GTM U.S. 34 Federal funds rate expectations FOMC and market expectations for the federal funds rate FOMC December 2022 forecasts Federal funds rate Percent FOMC year-end estimates Long 2022 2023 2024 2025 Market expectations Change in real GDP, 4Q to 4Q 0.5 1.6 1.8 1.8 FOMC long-run projection* 6% Unemployment rate, 4Q 3.7 4.6 4.6 4.5 4.0 Headline PCE inflation, 4Q to 4Q 3.1 2.5 2.1 2.0 5.10% Core PCE inflation, 4Q to 4Q 3.5 2.1 4.38% 4% 3% 3.10% 2.50% 1% '02 '04 '06 '08 '10 '12 '18 '20 '24 '00 '16 '26 Long run

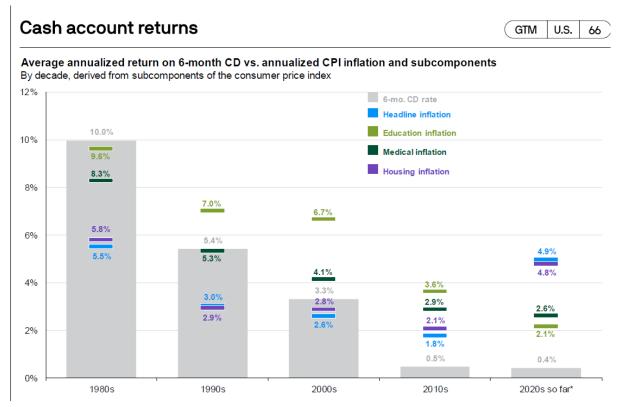
Source: J.P. Morgan Asset Management



Investment Environment



Investing Principles



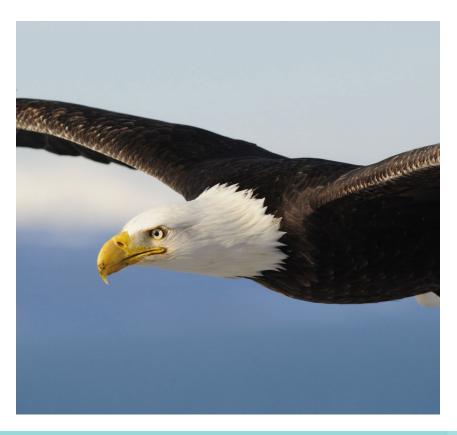
Source: J.P. Morgan Asset Management





Building Strategic, Long-Term Reserves

Your Organization's Purpose



- As nonprofit leaders, likely heavy focus on living out your nonprofit's MISSION
- Context of our conversation on reserves = Sustainability
 - Ability to carry out activities that will achieve your mission while also developing and maintaining capacity for mission relevance in future.





Common Nonprofit Challenges

Maintaining regular cash flows

Raising revenue without restrictions

Maintaining facilities

Weathering economic cycles

Funding expected and unexpected opportunities

Achieving longterm financial stability

Cuts and delays in funding

Meeting strategic plan targets





Common Types of Reserves and Purpose

Operating Reserve – Provides internal working cash to finance

Operating cash flow

Debt service needs

Infrastructure
Reserve – Funds the repair, replacement, or expansion of

Technology infrastructure

Facility infrastructure

Sustainability
Reserve – Protects
the organization
from

Concentrated revenue loss

Uninsurable loss

Market volatility

Litigation costs

Endowment-like reserve that funds operations

Innovation Reserve

- Funds strategic
initiatives requiring

Significant start-up costs

Significant development costs





Developing Risk-Based Reserves

Reserve Development Process

Phase 1: Identify risks to major divisions/departments

Review of current policy and practice

Data collection (via survey or interview)

Facilitated stakeholder sessions

Quantitative modeling

Draft policy recommendations

Iterative feedback loop

Governance approvals





Phase 1 – Step 1: Review of Current Policy and Practice

Current reserve policy and historical context

Business and financial reporting structure

Historical reserve targets vs. actual performance and use

Related risks for each program, department, or whole entity

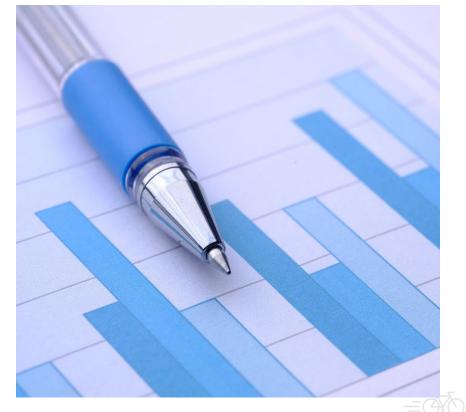
Investment allocation risk analytics





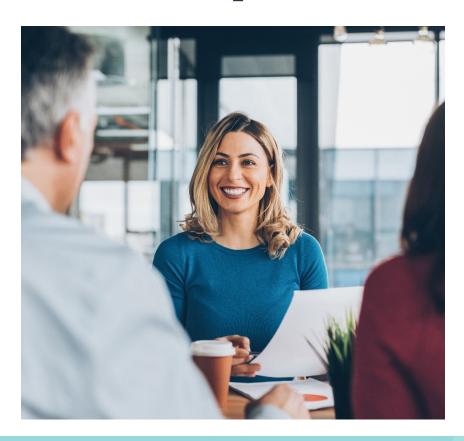
Phase 1 – Step 2: Data Collection (via Survey or Interview)

- Suggest surveying internal departmental directors
 - Direct service delivery at the departmental or site level
 - Business and finance
 - Information technology
 - Physical plant
- Questions revolved around...
 - Identifying specific business risks
 - The likelihood and timing of their occurrence
 - Their anticipated financial impact
 - Their categorical nature
 - Alternative mitigation strategies





Phase 1 – Step 3: Facilitated Stakeholder Sessions



- Test departments' response to seeing the survey data in aggregate
- Fill any data gaps or clarify items that required interpretation
- Move to consensus, most likely scenario for each identified risk
- Test the materiality of smaller risks identified
- Explore rationale in assigning likelihood, timing, and financial impact
- Test risks identified by other respondents to ensure they are:
 - Appropriately excluded
 - Void of any overlaps and disputes





Phase 2 – Step 4: Quantitative Model

A	В	С	D	E	F	G	Н		J	_
EXAMPLE CLIENT Reserve Fund Target Plan	nning - EV22									-
eserve runa rarget Plan	ining-F125									-
Reserve Category	Reserve Sub-Category	Identified Risk/ Opportunity Area CLIENT Specific Description	Reserve Requirement (full-valu	Estimated Likelihood	Estimated Time Horizon per Surv	Discount Tog V	Recommendati *	FRO - Current Reserve Policy	CLA Notes	Sh H To
Operating Reserve Fund	Working Capital / Operating Reserve	To provide internal working capital to finance minimum operating cash flow and debt service needs	\$ 791,521	Medium (25% - 75%)	Within the next 12 months	100%	791,521	3 months operating expense	Calculation = 3 months FY23 budgeted expenses (less depreciation and in-kind expense) + FY23 budgeted debt service principal	SI
				Operating Re	eserve Fund Subtotal		\$ 791,521			5
nfrastructure Reserve Fund	Facility Needs	To fund the repair, replacement, or expansion of critical facility infrastructure To update deferred maintenance on building and bring building up to code	\$ 500,000	High (75% or higher)	1-3 years	50%	250,000	N/A	For FY23, discounted at 50% to handle any major repairs/deferred maintenance. CLIENT will grow these reserves over next two fiscal years to full value.	SI
nfrastructure Reserve Fund	Technology and Digital	To fund the repair, replacement, or expansion of critical technology infrastructure	\$ 30,000	Medium (25% - 75%)	1-3 years	50%	15,000	N/A	For FY23, discounted at 50% to handle any major repairs/replacements. CLIENT will grow these reserves over next two fiscal years to full value.	S
				Infrastructure Re	eserve Fund Subtotal		\$ 265,000			5
iustainability Reserve Fund		To protect organization in event of major donor or revenue stream withdrawal/non-renewal	\$ 1,000,000	Low (25% or less)	1-3 years	15%	150,000	N/A	Full value set at largest donor current giving level Discounted for lower likelihood and overlap with Operating Reserve Fund	<u> </u>
Sustainability Reserve Fund	Uninsurable Loss	To protect organization in the event of uninsurable loss	s -	Low (25% or less)	1-3 years			N/A	Not applicable to organization	
Sustainability Reserve Fund		Fluctuations in market investments, partnership distributions, or unplanned expenses due to inflation	s -	Low (25% or less)	1-3 years		-	N/A	Not applicable to organization	
Sustainability Reserve Fund	Litigation Costs	To protect organization in the event of litigation	s -	Low (25% or less)	1-3 years			N/A	Not applicable to organization	
Sustainability Reserve Fund	Conferences	To offset a loss of revenue from conference activities	s -	Low (25% or less)	1-3 years		-	N/A	Not applicable to organization	
				Sustaining Re	eserve Fund Subtotal		\$ 150,000			9
Strategic Initiative Reserve Fund		To fund initiatives requiring significant start-up costs (personnel)	s -	Low (25% or less)	1-3 years			N/A	Not applicable to organization	
Strategic Initiative Reserve Fund	Davalonment Costs	To fund initiatives requiring development costs (product and tech development) To fund evolving learning platform development	\$ 1,000,000	High (75% or higher)	3 – 5 years	33%	330,000	500,000	Full value set at anticipated cost of learning platform development Discounted as funds not needed immediately in FY23 Organization will establish path to fund reserve over next two fiscal years	S
				Infrastru	cture Fund Subtotal		\$ 330,000			5
				Total Reserve Am	ount - All Categories		\$ 1,536,521			





Phase 2 – Step 5: Draft Policy

EXAMPLE CLIENT Reserve Policy Date Adopted

Purpose

The purpose of the EXAMPLE CLIENT reserve policy ("the Reserve") is to govern and guide the Board and staff in how financial reserves are defined, built, accessed, maintained, and managed. The purpose of the reserve fund ("the Reserve") is to provide a source of funds:

- A. To maintain short-term operational continuity and service in the event of adverse financial events.
- B. To invest in strategic or programmatic objectives that support EXAMPLE CLIENT's long-term sustainability and mission, such as research and development, innovation, new initiatives, or growth.

This policy will be implemented in conjunction with EXAMPLE CLIENT's other policies and is intended to support the goals and strategies contained in those related policies and EXAMPLE CLIENT's strategic plan.

Definition and Goals

The Reserve is defined as the designated net assets without restrictions set aside by action of EXAMPLE CLIENT's Board of Directors. The Reserve is comprised of four funds as follows:

- A. Operating Fund: To provide internal working capital to finance minimum operating cash flow and debt service needs
 - Calculation: Three months budgeted expenses (less depreciation and in-kind expense) + budgeted debt service principal to arrive at three months of normal cash operating expenses.
 - . Amount: As of DATE, the reserve will be established at \$791,500
 - Investment Strategy: The operating reserve will not be invested. It will be held as cash in the money market account.
- B. Infrastructure Fund: To fund the repair, replacement, or expansion of critical infrastructure.
 - Subfund A: Facility Needs to update deferred maintenance on building and bring building up
 to ende





Phase 2 – Step 6: Governance approvals







Operational Considerations



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"Stay Ready, So You Don't Have to Get Ready!"

Challenges We Face:

- Future funding sources
- Accurate budgeting issues
- Pressure to show results and strategic solutions
- Ignoring the bottom line
- Significant increase in our services





"Stay Ready, So You Don't Have to Get Ready!"

Planning your 3-Year Budget

Strategy

One-time gifts

Future Cash Sources

Update your Internal Processes

Policies and Procedures

Assessments -Business and Security

Investment Policy
Statement

Annual Requirements

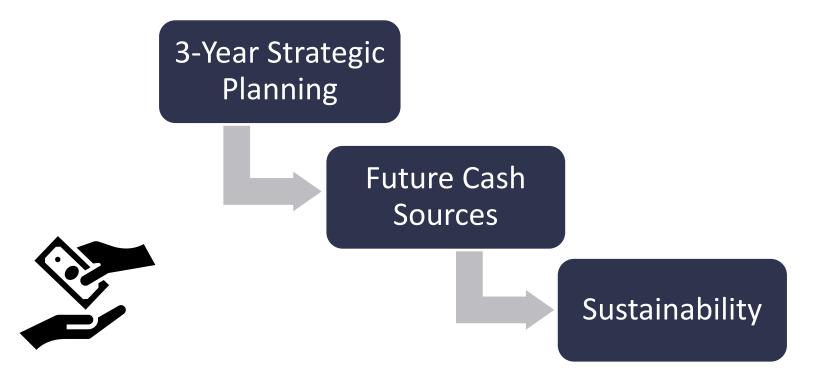
Audits

Form 990s

And more...



Budgeting for Fiscal Solvency





Updating Internal Processes



Policies and Procedures	Assessments	Investment Policy Statement
Internal Controls	Business	Guides Your Spending of Cash Reserves
Streamlining Processes for Efficiencies	Information Technology	



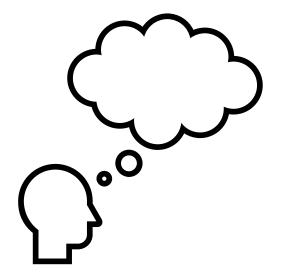


Planning Your Annual Reports

Not just the requirements...

- Audits
- Form 990

How can you tell your story?







Establishing & Maintaining Strategic Reserves



Understanding Your Investment Objectives

Before determining how and where to invest cash reserves, it is critical to understand what your goals and objectives are:

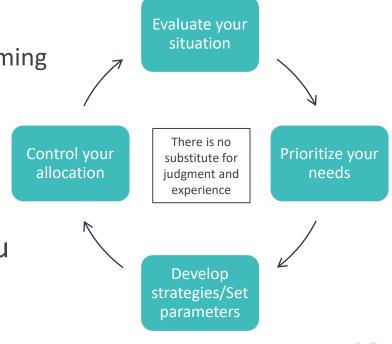
- 1. Aligning the investment goals with your organization's goals
- 2. Risk management
- Investment horizon
- 4. Restrictions & preferences
- 5. Distributions & liquidity





Aligning the Investment Goals with Your Organization's Goals

- What is the purpose of investing the cash reserves?
 - Generate income to support programming needs,
 - Build up an emergency fund,
 - Grow assets for a capital campaign,
 - Or simply grow existing reserves?
- Make sure you understand why you want to invest and have it clearly documented.





Risk Management

- There is always risk associated with investing, so it is important to understand what level of risk the client is both able to take and willing to take.
- Establishing risk management is essential for dictating the eventual investment allocation.
- We have found that most of our nonprofit clients have a low to moderate tolerance for risk.







Investment Horizon

- Determine how long you plan to hold the investments, given shorter and longer-term goals.
- For many nonprofits, time horizons are generally longer, sometimes even perpetual. This is especially true for endowments and foundations.
- There can also be cases where short-term portfolios are appropriate, such as optimizing cash management of operational reserves.





Restrictions & Preferences

- What types of investment restrictions or preferences does the organization have?
 - Examples may be avoidance of specific sectors & companies (i.e., fossil fuels, weapons, tobacco, etc.) or a preference towards sectors & companies that align with the organization's mission (i.e., DEI, low-carbon footprint, animal friendly, etc.)





Distributions & Liquidity

- Outline your cash needs as annual disbursements or projected future cash outlays.
 - Endowment model: set percentage or dollar value of assets distributed annually
 - Asset/Liability matching model: matches future asset sales and income streams against the timing of expected future expenses
- Liquidity needs of the portfolio are based on these distribution assumptions.



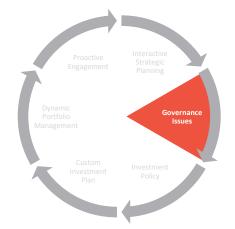


Strategic Reserves Lifecycle



Strategic Planning

- Understanding investment objectives
- Determine what success means for the organization
- Stress testing, modeling, risk budgeting



Governance

- Responsible parties?
 - Board of Directors
 - Investment committee
 - CEO/CFO/Treasurer
 - Advisor
- Fiduciary duty
- UPMIFA



Investment Policy Statement

- Allowable asset classes
- Asset class ranges & targets
- Liquidity restraints
- Spending policy
- Risk budget





Strategic Reserves Lifecycle



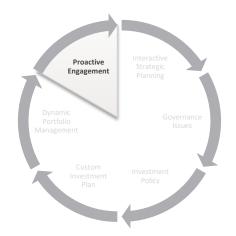
Creating the Investment Plan

- Integrate insights from planning to design a portfolio
- Collaborative process between Board and Advisor
- Primary driver of returns is asset allocation



Portfolio Management

- Ensure proper time horizon, risk, and liquidity are maintained in portfolio
- Monitor continued alignment of organizational goal with investment strategy



Ongoing Engagement

- Reporting tailored to goals
- Portfolio monitoring
- Regular review of IPS
- Client-driven education







Evaluating Your Investments and Advisors



Fiduciary Advisor

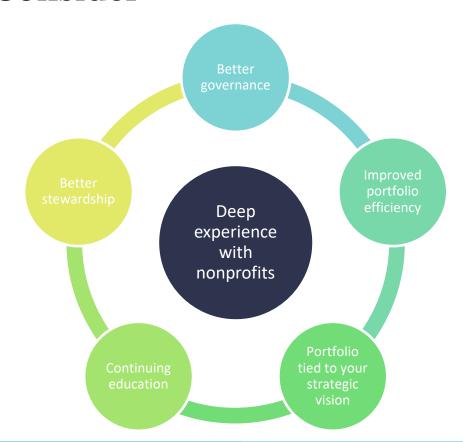
 One of the key responsibilities of the board is to ensure that the funds are managed in a responsible and prudent manner. This typically involves selecting an advisor who can guide the board and help them fulfill their fiduciary duty - ideally an advisor who will act as a cofiduciary.

Fiduciary Advisor acts in the best interest of your organization





Factors to Consider







Focus On What Can Be Controlled

Fiduciaries have control over the following three factors:

- 1) Risk (overall portfolio volatility and market capture)
- 2) Diversification
- 3) Fees

Fiduciaries should act prudently and weigh the above issues carefully in order to construct an efficient portfolio.

Fiduciaries should develop and maintain proper documentation to support their decisions.





Critical Roles & Responsibilities

- Management: Executive, Finance, Development: develop policies for board approval that clearly outline the nature, use, restrictions, goals and accountabilities associated with investment reserves and endowments
- Board, Officers, & Committees (Executive, Finance, Investment): Review,
 Understand and Drive Consensus around investment, reserve and endowment policies
 consistent with their fiduciary role donor intent, strategic priorities and regulatory
 compliance. Monitor and update on a periodic basis
- **Investment Advisors:** Responsible for consulting with management and the board/committees to ensure adoption of sound investment policies, strategies and accountable reporting consistent with the intended use and restrictions associated with the underlying funds.
- **Investment/Fund Managers:** Those organization and funds deploying the asset allocation strategy as set forth in the board approved investment strategy





Support Beyond Portfolio Management

- Cash Flow Modeling and Projections to determine the range of future outcomes and help the board make important decisions for how to invest and withdraw assets
- Policy Design helping your organization with establishing and updating investment, spending, endowment, gift acceptance, and other important policies
- Fundraising generating ideas for donor development and planned giving strategies
- Education to help keep your board and staff up-to-date and informed about your portfolio, the market environment, training for new board members, and best practices across the non-profit space





Common Pitfalls

- Not understanding the underlying advisor, manager, fund and custodial costs associated with your portfolio. In a low-return environment these have a major impact on net returns and are very negotiable.
- Confusing Investment *Advisors* with Investment *Managers*. Advisors should be independent of the managers and the investments they recommend.
- Establishing risk tolerance based on individual perspectives of management and/or board/committee members rather than what is appropriate for the organization.
- Utilizing appropriate benchmarks to be able to evaluate your overall investment performance.







Current Hot Topics



Cash Management – Are You Putting Your \$ to Work?

With limited interest rates the past 15 years, maximizing return on cash and savings was a non-issue.

With rising interest rates, opportunities to gain meaningful returns with minimal risk and flexible liquidity are now available.

\$1M Example

Investment Vehicle	Avg Rate of Return	Annual Interest
Savings Account (based on national average*)	0.23%	\$2,300
Certificate of Deposit – CDs (based on national average**)	0.89%	\$8,900
Schwab Treasury Money Market (SCOXX)^ (as of 2/21/23)	4.41%	\$44,100
6 Month Treasury Bills^^ (as of 2/21/23)	5.07%	\$50,700





[^]schwab.com/money-market-funds

^{^^}home.treasury.gov/policy-issues/financing-the-government/interest-rate-statistics

^{*} bankrate.com/banking/savings/average-savings-interest-rates

^{**}ycharts.com/indicators/us_6month_cd_rate

Values-Aligned Investing (ESG)

ESG-focused institutional investment seen soaring 84% to US\$33.9 trillion in 2026, making up 21.5% of assets under management: PwC report

Source: PwC Asset & Wealth Management Report 2022

ESG-mandated assets could make up half of all managed assets in the United States by 2025



Source: US SIF Foundation data through 2018; Deloitte Center for Financial Services analysis through 2025.

Deloitte Insights | deloitte.com/insights





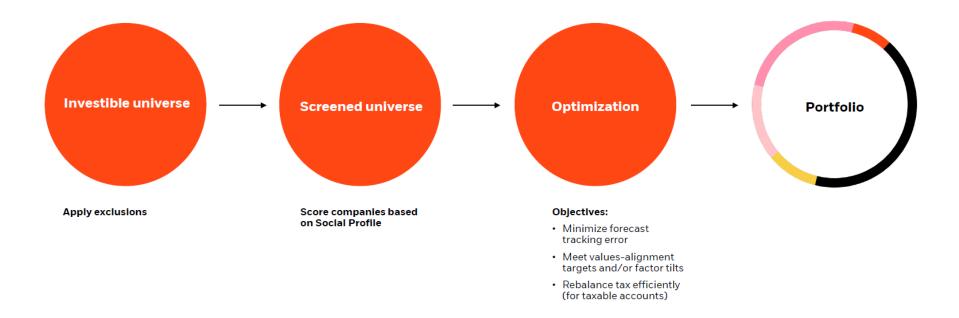


Values Alignment "Menu"

D: vant to choose a strategy building block?	Do you want to tilt toward companies aligned with your values?	Are there companies or in you want to exclude?	ndustries		
Select only ONE.	Choose as many as you wish.	Choose as many as you wish.			
ONONE	NONE	NONE			
General ESG Strategy Aperio SRI: Scoring Environmental Strategles Environment-Scoring (US Green REIT is available as a standalone s	Environmental Tilts Low-Carbon Footprint Clean Technology Solutions +50% over the benchmark trategy.) +150% over the benchmark	Environmental Exclusions Fossil Fuel Divestment Fracking Tar Sands Carbon Reserves Oil, Gas & Consumable Fuels	Nuclear P Sustainable A Factory Fa	Agriculture	,
Social Strategles Animal-Friendly: Exclusions	Social Tilts Pro-LGBTQ Policies & Practices	Coal Companies Energy Equipment & Services			
Diversity Diversity, Equity, and Inclusion: Exclusion Racial Justice: Exclusions & Scoring Women's Inclusion: Exclusions & Scoring Faith-Based Strategies Catholic Values: Exclusions & Scoring Catholic Values: Exclusions Islamic Values: Exclusions Jewish Values: Exclusions Jewish Values: Exclusions & Scoring (includes Israel Exposure Tilt)	Reproductive Rights	Social Exclusions Animal Testing: Pharma Only Animal Testing: Non-Pharma Fur Civilian Firearms: Production Civilian Firearms: Distribution Military Weapons Predatory Lending Private Prisons Sudan Iran	Exclude at revenue threshold of: Alcohol Gambling Life Choice Pornography Tobacco	1st \$ of revenue	> 5% of revenue
Are you interested in active own Values-Aligned Proxy Voting	Shareholder Advocacy Opt-in for notifications to sponsor shareholder resolutions	Governance Exclusions No Women on Company Board No Racial or Ethnic Minorities of		Board	



Portfolio Construction Process







Tools Available to Reflect Client Values

Exclusions

- Business activity
- Industry
- Company

Tilts

Shifting toward companies that more closely reflect specific client values using Social Scores*

Active Ownership

- Proxy voting:
 - Voting in corporate meetings for board director elections, shareholder resolutions, and other items
- Shareholder advocacy:**
 Helping clients sponsor
 shareholder resolutions for
 corporate ballots on issues
 important to them





Values-Aligned Investing example



Investable Cash: \$2,000,000



Purpose:
Reconfigure reserves to reflect
organizational values



Specifications: Transition to values-based investing, specifically "women's inclusion"

Challenge: Commonly known as "ESG", we want to make sure that the investment portfolio matches the values of the organization rather than what Wall Street thinks it should be. Values-aligned investing can impact not only the investment strategy but portfolio performance.

Solution: It was crucial for this organization to fully understand values-aligned investing so they could document their decision making in the IPS. Additional education was then given to the Board and implementation plan was agreed upon to transition the portfolio. Individual securities were used to better match the investments with the values of the organization.



Goal: Construct a Portfolio to Reflect "Women's Inclusion"

Exclusions:

SAMPLE GENDER INITIATIVE	EXCLUSION	EXAMPLE CLIENT RATIONALE
Positions in Leadership	No Women on Board	Address lack of female representation in upper-level
Employment & Promotional Opportunities	No Female Executives	 leadership, including direct management of employees and business units as well as representation on public boards

Preferences/Tilts:

SAMPLE GENDER INITIATIVE	DATA ELEMENT	EXAMPLE CLIENT RATIONALE	
Positions in Leadership	Percentages of women in senior management and executive positions Women in leadership roles such as CEO, CFO, and board chair Percentages of women in the workforce	Address lack of female representation in upper- level leadership, including direct management of employees and business units as well as	
Employment	representation on public boards Diversity in recruitment and training		
& Promotional Opportunities	Senior executive or higher level of oversight of diversity issues		
	Adoption of effective human rights policies Effective processes to monitor	CEOs demonstrate leadership on gender equality and women's empowerment and encourage fellow business leaders to bolster high-level corporate leadership for gender equality	
Protection of Rights	these policies Signatories to the United Nations Global Compact	Mobilize the power, resources, and thought leadership of the business community to end all forms of forced labor and sex trafficking	
	Diversity controversies	Publicly promote, proactively implement, and publicly report on human rights and fundamental freedoms	





Outcome: A portfolio that Addresses Women's Inclusion while also Maintaining Diversification

Portfolio Characteristics

Sample Portfolio	MSCI ACWI®1	Women's Inclusion Portfolio
Forecast Tracking Error (%)*	0.00	0.91
Forecast Beta*	1.00	1.00
Forecast Volatility (%)*	18.50	18.53
Number of Stocks	2,939	492
Dividend Yield (%)	1.81	1.85
Social Score	56	68²
Social Score Tilt (%)		+20%
	·	For illustrative purposes on

Active Ownership in Action

While the wording of each proposal differed, they generally called for companies to disclose annually quantitative data assessing any gender pay gap, including the percentage mean and median difference between all male and female employees, across race and ethnicity where appropriate, "and would include base, bonus and equity compensation, and pay quartiles."

In 2022, nine pay equity disclosure shareholder proposals were filed. Three of them were withdrawn prior to companies filing their proxy statements, at Chipotle Mexican Grill, Target Corporation and The Home Depot. Each company agreed to make the disclosures requested in the proposal. One other proposal did not make it onto the ballot.

Of the five proposals that went to a vote, two received majority support, at **Lowes Company** and **The Walt Disney Company**, while another two received significant minority support, defined as greater than or equal to 30% of votes cast.

Average support for gender and racial pay gap proposals reached 42.6% of votes cast FOR and AGAINST, with median support of 33.7% of votes cast.

Source: Excerpt from 2022 ISS Report: Shareholder Resolutions in Review: Racial and Gender Pay Gaps





How We Can Help

Nonprofit Investment Services Offering



Design Investment + Reserves Policy



Manage investments aligned with mission on ESG platform



Competitive Fees starting at 0.75%



Twice annual finance committee meetings

Why do nonprofits need this service now?

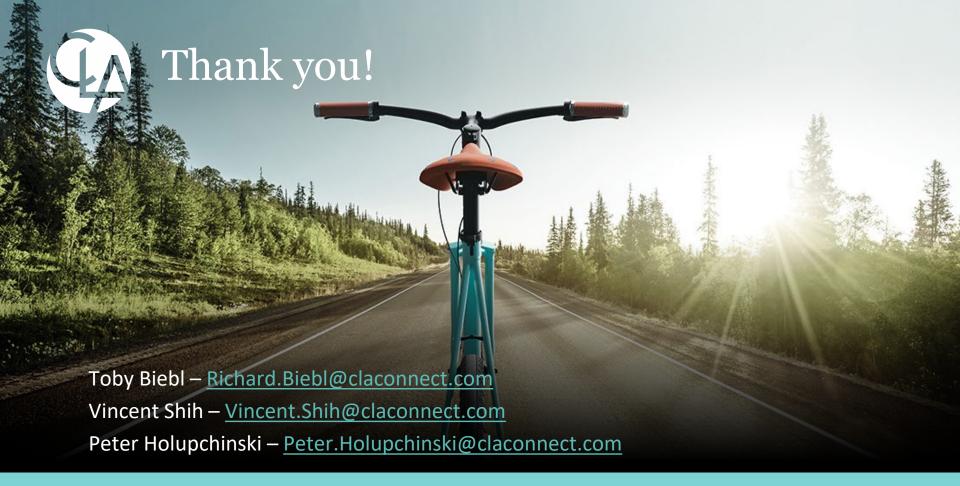
50,000 nonprofits have \$1.5 \$5M in cash and investments;
50% are not investing those reserves today. With record inflation, they are losing ground holding these assets in savings accounts.

Many organizations struggle with how to best set reserves targets and coordinate related investment policies.

Nonprofits often want to consider **ESG factors** in their investment approaches- but are unsure if they can with their \$ to invest, or how.

Organizations often fear their funds available to invest are too small for wealth advisors to help. CLA's offering is available for those with \$500k+





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