



2018

# National Foundation CONFERENCE

**Human Resources 101** 

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## **Agenda**

- Overview of key HR labor laws
- Recordkeeping requirements
- Onboarding and off boarding
  - The importance of checklists
- HR in 2018
- Q&A







## **Employment Law Wordcloud!**





# All those Acronyms...

**ADA** 

Americans with Disabilities Act

**ADEA** 

Age
Discrimination in
Employment Act

Title 7

**Civil Rights Act** 

**EPPA** 

Employee Polygraph Protection Act



# All those Acronyms...

**FLSA** 

Fair Labor Standard Act **ERISA** 

Employee Retirement Income Security Act **EPA** 

Equal Pay Act of 1963

**FMLA** 

Family Medical Leave Act



#### **Even More Alphabet Soup...**

IRCA

Immigration Reform & Control Act (I-9)

**OSHA** 

Occupational Safety & Health Administration

**COBRA** 

Consolidated Omnibus Reconciliation Act of 1986

HIPAA

Health Insurance Portability & Accountability Act

GINA

Genetic Information
Nondiscrimination Act



#### **Required Records and Retention**

- Varies by Law
- At least on year, as many as six plus (ERISA)

#### Recommendations

- Retain records for the required minimums
- Retain records when discrimination or other charges are filed
- Ensure vendors understand compliance requirements



# Notice Requirements: Posters

- Consolidated EEO
- Your Rights Under the Fair Labor Standards Act
- Notice of Protection
- Job Safety and Health Protection
- FMLA notice
- Don't forget state laws!





The Employee File



# **Records Are Helpful!**

Required by employment laws

Assist in managing human resources

Help demonstrate compliance

Document employment decisions

Protects organization AND employees



#### What Makes Up an Employee File?

#### In general:

- Recruiting and screening documents applications, resumes and educational transcripts
- Job descriptions
- Records relating to job offers, promotion, demotion, transfer, layoff, rates of pay and other forms of compensation, and education and training records
- Pay and compensation information



#### **Employee File**

- Records relating to other employment practices (including policy acknowledgments and agreements)
- Letters of recognition
- Warnings, counseling and disciplinary notices
- Performance evaluations and goal setting records
- Termination records



#### **Employee File**

These are usually kept apart from the file itself:

- Equal employment opportunity (EEO)/invitation to selfidentify disability or veteran status records
- Reference/background checks
- Drug test results
- Immigration (I-9) forms
- Medical/insurance records (medical questionnaires, benefit enrollment forms and benefit claims, doctors notes, accommodation requests, and leave of absence records)



#### **Employee File**

These are usually kept apart from the file itself:

- Child support/garnishments
- Litigation documents
- Workers' compensation claims
- Investigation records (although relevant disciplinary action, counseling or other direct communications are placed in the employee's personnel file)
- Requests for employment/payroll verification



Welcone



#### **Onboarding and Offboarding**

The Importance of Checklists



#### **Onboarding**

- Why important?
  - In support of risk management and compliance
  - In support of retention and the hire process
  - Employees are a business' biggest investment!
- Typically first steps are completed by HR, then employee's manager completes the onboarding coordination.



#### **Onboarding**

#### From HR

- Pre-hire and new hire checklists are helpful
- Pre-hire will include post offer, pre-employment items such as
  - Background screening references, employment verifications, criminal background, education/credentialing and other checks
  - Offer letters/employment contracts
  - Initialization in employer systems
  - Community announcements/press releases about hire



#### **Onboarding**

Hire checklists will include items such as:

- ✓ W4s, Federal and State
- ✓ Payroll action forms
- **√** I-9
- ✓ Emergency contact information
- ✓ Employee benefits enrollments
- ✓ Anything still outstanding from pre-hire process



## What's Offboarding?

This is the process to separate the employment relationship.

- Can be retiree, involuntary, resignation
- You guessed it, you need a checklist...



#### **Offboarding**

While the goal is to retain employees, it's important to separate correctly as well. There are compliance and employee relations considerations.

- Unemployment and severance
- Employee benefits notices and actions (COBRA)
- Final pay action items
- Removal from systems and directories
- Internal and external announcements



## **Offboarding**

As with onboarding, best practice usually means checklists to be sure you get it right each time

Things to consider when offboarding include:

- Type of separation (voluntary or involuntary) This category represents a host of scenarios and must be handled with care.
- Timing of separation
- Who should be included in the process
- Internal/external impact to the organization







HR in 2018



#### **Predictions in 2018**

- Focus on Sexual Harassment #MeToo movement
- Low unemployment = recruiting and retention concerns
- Paid sick leave federal plus state/local
- Keep eyes on state and local government labor laws
- Revisit FLSA overtime regulations
- Immigration law and enforcement







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