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Discussing the Intersection of Strategy, Risk, and Finances:

A Focus on Reserves & Investments

Taylor Powell
Jim Mari, CFP®

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Welcome & Housekeeping

- CPE certificates will be emailed with-in 4 weeks following today's presentation to the email that was used to register.
 Recommended CPE of 1.5 credits total will be given for attendance of today's roundtable.
- All presentations will be available at the CLAConnect.com under the past events page at the end of the week.





Agenda

- Welcome and Focusing on the Future
 - Define Reserves and Why They are Needed
- Reserves: NFP Industry Perspective
 - Describe the Current Environment
- III. Tactically Building Data-Driven Risk-Based Reserves
- IV. Financial Planning/Investment Policy Statement
 - Essential Investment Policies
 - II. Evaluating Performance
- V. Investment Opportunities: Short-, Medium-, and Long-Term Approach
 - Common Pitfalls





Learning Objectives

- Identify how to gain perspective on turning dreams into reality
- Identify how to leverage and elevate reserves as a mechanism for growth
- Summarize your knowledge of financial planning and investment strategies







Welcome and Focusing on the Future



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Discussion 1

What does your organization's dream for the future state look like?

Expanded current services to more people

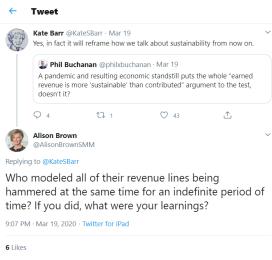
Creation of new services/offerings





Why Organizations Need Reserves

- Bridge cash flows
- Maintain financial solvency
- Weather economic cycles
- Fund (un)expected opportunities
- Protect against unpredictable political behavior
- Maintain and purchase productive assets
- Reinvest for programmatic relevance and impact
- Generate interest income to support operations
- Drive capacity for new debt to fund major capital needs





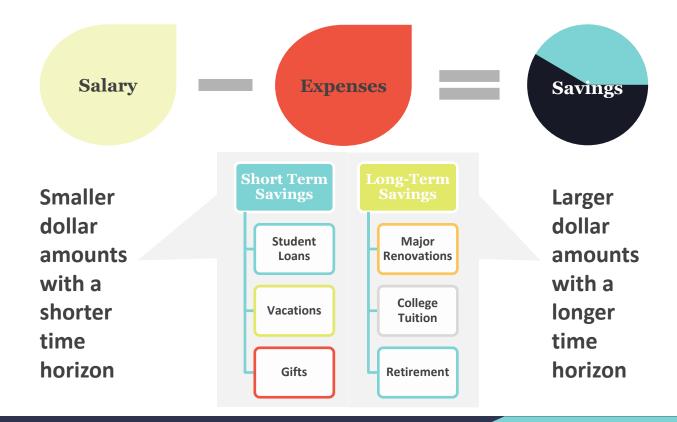
The Nature of Reserves

- Represent accumulated surpluses over time.
- Investments represent a portion of that reserve.
- Perpetual in nature.
- Ultimate source of internal financing.
- Performance is generally out of management's control.
- In-house and board investment expertise is typically weak.
- Pressure for sound management and governance.





Analogy to Personal Financial Planning





How Do You Define Sustainability?

"The ability to carry out activities that will achieve your mission while also developing and maintaining capacity for mission relevance into the future."

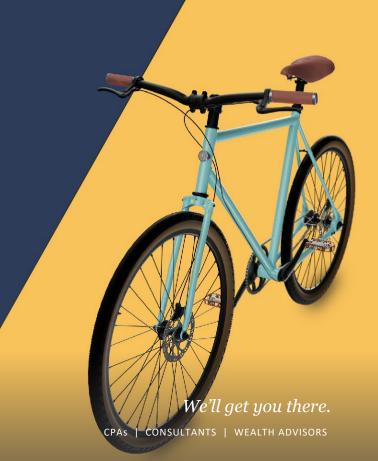








The Current Environment & Reserves



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State of the Industry

- It's never been more important to find ways to continuously monitor the financial health of your nonprofit organization.
- A 2018 analysis of nonprofit financial health conducted by Oliver Wyman, SeaChange Capital Partners, and GuideStar by Candid concluded that among U.S. nonprofits:
 - 7-8% are technically insolvent with liabilities exceeding assets
 - 30% face potential liquidity issues with minimal cash reserves and/or short-term assets less than short-term liabilities
 - ~50% have less than one month of operating reserves

sage Intacct | Blog

12 Key Metrics to Monitor the Financial Health of **Your Nonprofit**

BY NANCY MASTER | JANUARY 13, 2021







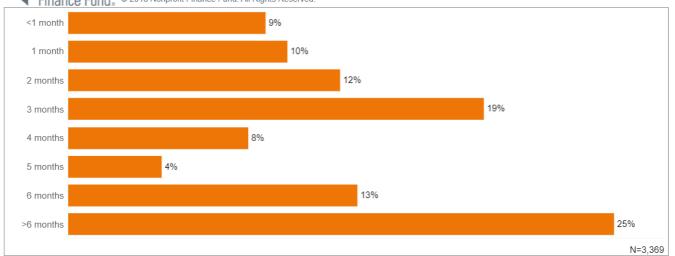
Nonprofit finance leaders are responsible for ensuring good stewardship of donor dollars, so the greatest possible percentage of resources can go toward achieving your mission and not operational expenses. Nonprofit leaders want





State of the Industry

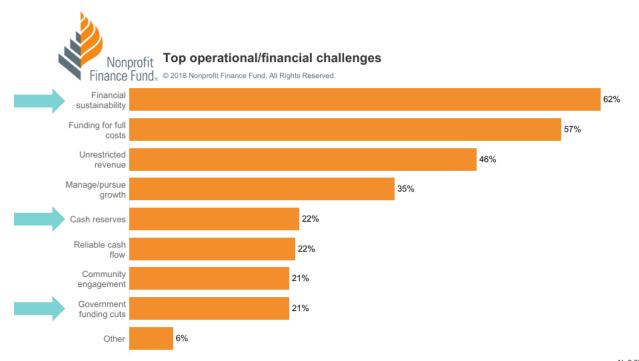








State of the Industry (cont'd)









In the Media: More Pressure Than Ever

The Alercury News



As Coronavirus Threat Continues, Experts Tell Nonprofits to Shore Up Reserves

By Dan Parks, Emily Haynes, and Maria Di Mento



Coronavirus pushing arts and nonprofit groups to the edge: Pizarro

A disaster relief fund will be needed — and it starts with all of us





Accumulating Funds - Avoid accumulating funds that could be used for current program activities. To meet this standard, the charity's unrestricted net assets available for use should not be more than three times the size of the past year's expenses or three times the size of the current year's budget, whichever is higher.

How Is The Shutdown Affecting America? Let Us Count The Ways



MAR 09, 2018 MORE ON REIMBURSEMENT

Moody's says nonprofits struggle to maintain credit ratings in 2017

Mergers and acquisitions didn't necessarily help providers and labor costs remain a burden as downgrades go up.





End Game ≈ **Sustainability**

 Ability to carry out activities that will achieve your mission while developing & maintaining capacity for mission relevance in the future.





Common Misconceptions

IRS regulations prohibit nonprofits from having a profit

If a nonprofit has a reserve, they are hoarding donor funds

Nonprofits with reserves don't need more funds





Discussion 2

What are key risks that could prevent achieving the dream future state?









Business Model Components

	Opera	ations	Non-Operating Reserves & Investments			
	Current Busines Lines:	Future Initiatives:	Reserves:	Investment Pool:		
	Ongoing revenue and expenses associated with current business lines	Exploratory, aspirational new business lines, offerings, or efforts	Short-term holdings	Long-term investment portfolio		
Money In	Dues, Grants, Registrations, Publications, etc.	TBD	Growth	Growth		
Transfers	from reserves from investment income from investment pool	TBD	from investment income from investment pool to operations to investment pool	from reserves to reserves to operations		
Money out	Expenses	Expenses				
Net	???	???	???	???		



Corresponding Questions and Tools

Opera	ations	Non-Operating Reserves & Investments		
Current Programs:	Future Initiatives:	Reserves:	Investment Pool:	
Ongoing revenue and expenses associated with current business lines	Exploratory, aspirational new business lines, offerings, or efforts	Short-term holdings	Long-term investment portfolio	
What economic changes in current business lines are you expecting to see over the next several years?	What are the assumptions about upfront investment, ongoing expense, and expected revenue from these initiatives?	How much of your reserves and investment portfolio (corpus and earnings) should you deploy to fund operations? What amount of expense (and when) are you willing to invest to earn additional revenue?		
Exam Revenue and Margin Goals Pricing Plan Scenario Modeling	Revenue and Margin Goals Pricing Plan Marketing and Sales Plan Portfolio Management Discipline		es Policy ent Policy Modeling	



2008: The Last Wave of "Best Practice"

A WHITEPAPER

BY: The Nonprofit
Operating Reserves
Initiative Workaroup

In spring 2008, a Nonprofit
Operating Reserves Initiative
Workgroup (see member list on
page 10) comprising experienced
individuals representing multiple
facets of the nonprofit sector was
convened with the objective of:

- 1. Defining an "Operating Reserve Ratio"
- Using the ratio to focus attention on the importance of nonprofit financial stability.

The Nonprofit Operating Reserves Initiative Workgroup reached consensus on definitions for operating reserves and the "Operating Reserve Ratio." The workgroup also reached a conclusion on what constitutes adequate operating reserves. Workgroup member Richard Larkin had previously concluded and written that the answer is: it

MAINTAINING NONPROFIT OPERATING RESERVES

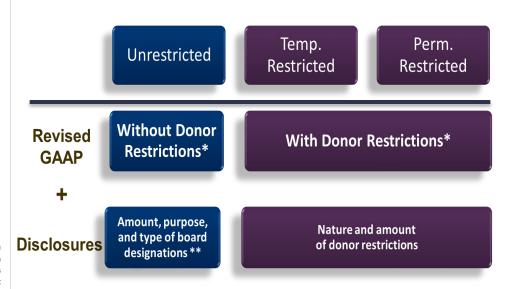
An Organizational Imperative for Nonprofit Financial Stability
December 2008

A top priority for nonprofit leaders needs to be maintaining operating reserves at levels adequate for achieving financial stability. While this may seem obvious, preliminary research indicates that many organizations neglect to put aside funds that will help them preserve their capacity to deliver on their missions in the event of unforeseen financial shortages.

The fact is <u>numerous nonprofits have negative reserves</u> and are already at risk. The Work Group (see side bar) recognizes that the current economic crisis threatens the very existence of thousands of nonprofit organizations. At a time when nonprofit organizations may be focused on survival, the thought of building reserves may seem a distant priority. But for organizations currently just hanging on which expect to survive this crisis and those in relatively stable current financial condition which seek to fortify their position, the Work Group encourages including operating reserves in the planning process. Organizations which review their policies closely and devise plans for replenishing their operating reserves to an agreed upon adequate level will emerge from this current economic crisis in a stronger financial position, positioned to withstand the next challenge that arises.

Briefly, operating reserves are the portion of "unrestricted net assets" (see Figure 1) that nonprofit boards maintain or designate for use in emergencies to sustain financial operations in the unanticipated event of significant unbudgeted increases in operating expenses and/or losses in operating revenues. "Unrestricted net assets" is a required line item in the balance sheets of financial statements prepared in accordance with generally accepted accounting principles (GAAP) and IRS Forms 990 of nonprofit organizations. [See "Operating Reserve Ratio" - page 2]

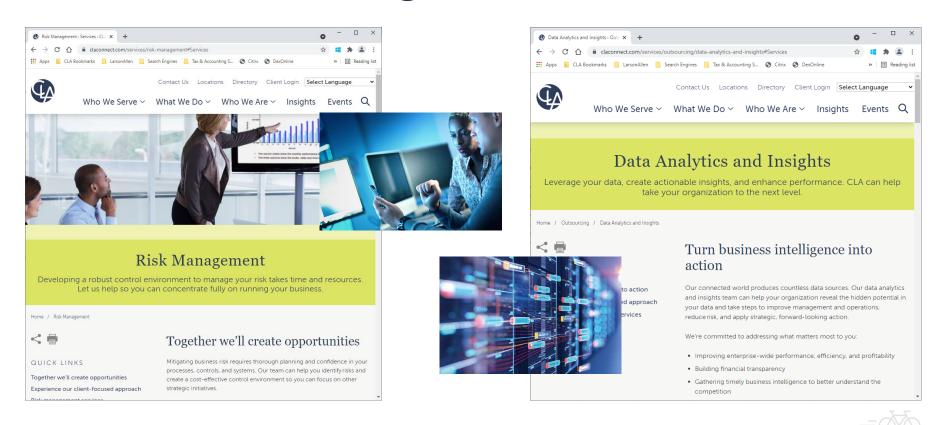
Figure 1 -- Suggested balance sheet net asset terms presented in an illustration that all nonprofit CEOs and boards need to understand.







Post-Recession Resurgence of ERM + Data





Sample Reserve Categories: Data-Driven Revisions

Current Policy

Sustaining Fund:

To enable us to withstand the impact of economic downturns, both internally and/or externally generated.



To maintain funds that will provide for our major technology and facility needs.

Excellence and Innovation Fund:

To fund new, innovative and opportunistic initiatives requiring significant developmental or start-up costs.

Revised Policy



Sustaining Fund:

To protect against disruption to our business continuity and operating capital requirements.



Infrastructure Fund:

To fund the repair, replacement, or expansion of critical infrastructure.



Innovation Fund:

To fund initiatives requiring significant development or start-up costs.

Inclusive of

Litigation Costs Uninsurable Loss Market Volatility Working Capital Conferences

Technology and Digital Facility Needs Natural Disaster Property Value Impairment

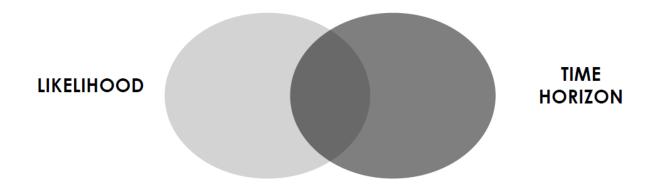
R&D Innovation





Likelihood and Timing

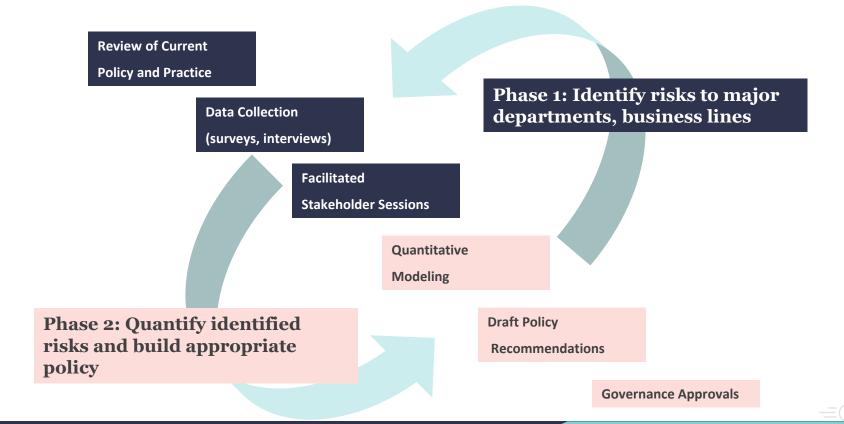
- Not everything will happen at once.
 - Consider the time horizon for the risk less than 1 year, less than 5 years over 5 years
 - Take into account the level of risk high, medium, low







A Data-Driven, Risk-Based Method





Data-Driven Reserve Model Schematic



Individual Risks

Qualitatively describes the discrete risks facing each operating unit

Feedback Loop for Regular Assessment & Adjustment

Summary & Visuals

Provides a summarized data file and visual representation of reserves



Risk Classifications

Defines the nature of each risk according to survey classifications



Monetized Impact

Assigns concrete dollar values to each risk



Reserve Types

Reorganizes risks to better reflect the true nature of operating contingencies





Likelihood and Timing

Assigns a likelihood and expected timing to each identified risk

Reserve Category	Reserve Sub-Category	Identified Risk/ Opportunity Area	Estimated Reserve Requirement	Estimated Likelihood % per Survey	Estimated Time Horizon per Survey	At Full Value	Recommendation	Reserve Levels at 12/31/2020 Per Current Policy	CLA Notes
Sustaining Fund		To provide internal working capital to finance minimum operating cash flow and debt service needs	\$ 12,810,000	Medium	Within the next 12 months	12,810,000	12,810,000	N/A	Calculation = 3 months FY 2022 budgeted expenses (\$12,211,241) per NORI recommendation + FY 2022 budgeted debt service (\$396,000)
Sustaining Fund	Uninsurable Loss	To protect us in the event of uninsurable loss	\$ 7,500,000	Low (25% or less)	1 – 3 years	7,500,000	1,875,000	N/A	Discounted to 25% reflect low likelihood and prospective overlap with other categories.
Sustaining Fund		To fund a loss of investment interest income caused by market volatility	\$ 10,000,000	High (75% or higher)	Within the next 12 months	10,000,000	10,000,000	N/A	Reasonable assumption proposed by Controller, CFO, and CEO, validated by CLA.
Sustaining Fund	Litigation Costs	To protect us in the event of litigation	\$ 7,500,000	Low (25% or less)	1 – 3 years	7,500,000	1,875,000	N/A	
Sustaining Fund	Lease Revenue Impairment	To offset a loss of revenue from facility leases	\$ 300,000	High (75% or higher)	Within the next 12 months	300,000	300,000	N/A	Parsed this apart from "Property Value Impairment" given its focus on sustaining a revenue stream. See calculation below.
Sustaining Fund	Conferences	To offset a loss of revenue from conference activities	\$ 8,000,000	Low (25% or less)	Within the next 12 months	8,000,000	6,000,000	N/A	Set at \$6M given unknowns of current environment.
				Susta	ining Fund Subtotal	\$ 46,110,000	\$ 32,860,000	\$ 58,393,000	
Infrastructure Fund		To fund the repair, replacement, or expansion of critical technology infrastructure	\$ 5,000,000	High (75% or higher)	1 – 3 years	5,000,000	5,000,000	N/A	Fully fund at \$5M.
Infrastructure Fund		To fund the repair, replacement, or expansion of critical facility infrastructure	\$ 2,500,000	Low (25% or less)	1 – 3 years	2,500,000	2,500,000	N/A	Fully fund at \$2.5M.
Infrastructure Fund		To offset the negative financial impact of natural disaster	\$ 5,000,000	Low (25% or less)	5 – 10 years	5,000,000	2,500,000	N/A	Discounted to 50% reflect low likelihood and prospective overlap with other categories.
				Infrastru	cture Fund Subtotal	\$ 12,500,000	\$ 10,000,000	\$ 10,000,000	
Excellence and Innovation Fund		To fund initiatives requiring significant development or start-up costs	\$ 10,000,000	100%	Within the next 12 months	10,000,000	10,000,000	N/A	Fully fund at \$10M.
			Exc	ellence and Innov	ation Fund Subtotal	\$ 10,000,000	\$ 10,000,000	\$ 2,000,000	
Scholarship Fund		To provide self-sustaining financial support for our scholarship program	\$ 2,000,000	100%	Within the next 12 months	2,000,000	2,000,000	N/A	No change proposed.
				Schola	rship Fund Subtotal	\$ 2,000,000	\$ 2,000,000	\$ 2,000,000	
			,	rotal Reserve Amo	ount - All Categories	\$ 70,610,000	\$ 54,860,000	\$ 72,393,000	







A Deeper Dive on Investment Risks



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Measuring Risk Tolerance

- Individual investors understand risk qualitatively typically via Risk Tolerance Questionnaires & Surveys
 - i.e. By how much could the total value of your investments decline before you would want to sell?
 - a) -5%
 - b) -10%
 - c) -20%
 - d) -30%
- II. We employ quantitative measures with institutional investors.
 - L Cash Flow Analysis Time Horizon
 - II. Asset/Liability Management Techniques
 - Cash Reserve
 - II. Cash Matching
 - III. Duration Matching
 - IV. Monte Carlo Simulation
 - III. Financial Stress Testing

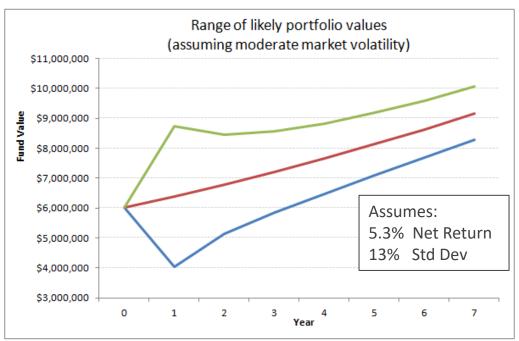




To an institution (presumably a patient and well-diversified investor), volatility must be managed in consideration of its short term impact on the entity.

Non-intuitively long-term forecasts are

Non-intuitively, long-term forecasts are more accurate than short-term forecasts Hypothetical Risk/Return, 7-year Outlook







Developing a Risk Budget (Tolerance)

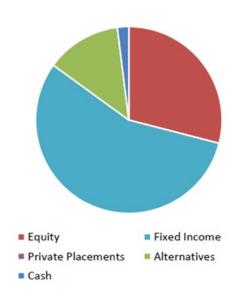
Fortiono Summary	
Objective:	Balanced Account
Strategy:	Total Return - iShares

Portfolio Summary

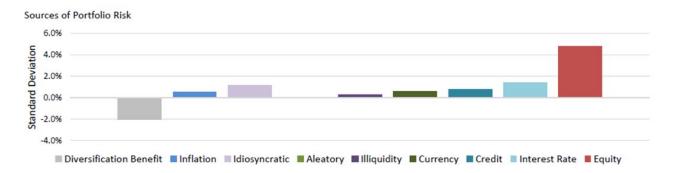
Portfolio Characteristics		Current	Target
Total Return Estimate	7-10 Year, Annualized	4.4%	4.8%
Risk Estimate	Standard Deviation	7.0%	7.5%
Sharpe Ratio	Risk/Return Efficiency	0.31	0.35
Value at Risk (Mod. Volatility)	1-Year	-9.7%	-10.2%
Value at Risk (High Volatility)	1-Year	-16.7%	-17.6%



Asset Allocation



When appropriate policies and parameters are put in place and the risk and return needs are quantified to align with the strategic plan, investment selections become a byproduct of a process that focuses on stewardship and governance.







Diversification: A Functional Approach

Inflation Protection Assets help protect a portfolio from unanticipated inflation.

Liquid Real Assets

TIPS

REITs

MLPs

Energy & Commodity Stocks

Managed Futures

Private Real Assets

Real Estate

Energy, Mining and Minerals

Risk Reduction Assets dampen overall portfolio volatility through their own low volatility and by having a low correlation to Growth Assets.

Investment Grade Credit

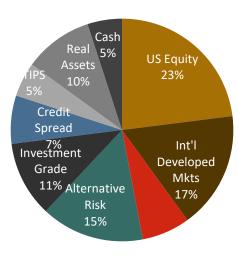
Cash

Municipals

Treasuries

Investment Grade Credit

Emerging Market Debt



Growth Assets generate returns based on growth of the world economy.

Large Cap Small Cap

International Equity

Developed Markets

Emerging Markets

Frontier Markets

Private Equity

Venture Capital

Buyouts

Mezzanine Financing

Alternative Risk Assets exhibit low correlation to traditional strategies

Risk Reduction

Multi-Asset Managers

Long/Short Equity

Market Neutral

Merger Arbitrage

Opportunistic

Global Macro

Distressed Debt

Concentrated and Special Situation

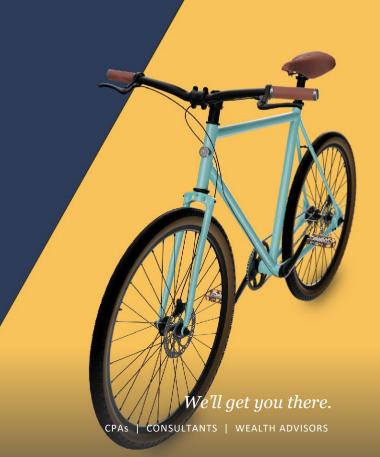
managers







Developing a Reserve Policy



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Investment Policy Statement: An Essential Document

CFA® Institute Definition

- A strategic guide
- Anticipates issues related to governance
- Plans for the appropriate:
 - Asset allocation
 - Internal and/or external investment managers
 - Monitoring and reporting results
 - Risk management
- Establishes accountability
- Offers objective course of action during periods of market disruption

A <u>highly customized document</u>, uniquely tailored to the preferences, attitudes and situation of each investor.

CFP® Board Definition

- A written expression of the client's objectives of risk and return along with any constraints in their implementation.
- Governs all investment decisions for the client.
- Outlines responsibilities of the client and planner alike.
- Provides a means for evaluating investment performance.

While all investment policy statements <u>share basic</u> <u>features</u>, <u>they will differ by client type and within</u> <u>client type</u>.



Some Perspective

- The Investment Policy Statement is often overlooked, even by investment professionals.
 - Frequently looking to make recommendations that fit the IPS but not review the document to ensure it is appropriate.
- There are not many places to get specific advice for how to write and manage the document.
 - Templates offer generic one-size fits all solutions





Policy Development – What to Include

Authorization procedures for using funds from each type of reserve fund. Responsibilities for reporting reserve fund amounts and use of reserve funds. Policies, if needed, about investment of reserve funds.





Some Specific Items:

- History & Purpose of the Fund
- Standard of Care
- Annual Review/Update Affirmation
- Definition of Duties
- Investment Objectives
- Asset Allocation
- Rebalancing
- Benchmarks
- Manager Guidelines and Restrictions
- Prohibited Securities/Transactions
- Brokerage / "Soft Dollar" Use
- Securities Lending





Essential Investment Reserve & Endowment Policies

- **Purpose-** What are the intended/restricted uses of the funds and how will they be invested/accessed to meet these needs?
- Operational Needs/Transfers-What are the operational needs associated with these funds that will in part dictate their relative liquidity requirements. What policies, procedures and approvals will be required to transfer funds from reserves/endowments to operations?
- **Spending Policy**-What are the board-designated, donor imposed and regulatory spending policies associated with these funds (e.g., scholarships, capital campaign, private foundation requirements, etc.) and how will they inform the investment policy?





Standard of Care

What is the appropriate legal jurisdiction?

- Common Law (trust law originated state courts)
 - Prudent Person Rule
 - Prudent Investor Rule
- ERISA (Federal law for qualified pension plans)
- State Statute (governs state and municipal funds)
- Uniform Prudent Management of Institutional Funds Act (UPMIFA governs many endowments/foundations)

In nearly all cases, individuals with oversight or operational responsibility are fiduciaries.

A fiduciary duty is a legal duty to act solely in another party's interests.





Definition of Duties

Governing Body

- Trustees / Board of Directors / Other
 - Ultimate fiduciary responsibility
 - Must ensure appropriate policies and governance

All others are **delegated authority** by the Governing Body.

- Finance Committee / Investment Committee
- Financial Officers / Staff
- Investment Advisor / Consultant
 - Discretionary
 - Non-Discretionary
- Custodian
- Other (i.e., legal, actuarial)

Include language about how "Conflicts of Interest" are resolved.





Critical Roles & Responsibilities

- Management: Executive, Finance, Development Develop policies for board approval that clearly outline the nature, use, restrictions, goals and accountabilities associated with investment reserves and endowments
- Board, Officers, & Committees (Executive, Finance, Investment)
 Review, Understand and Drive Consensus around investment, reserve and endowment policies consistent with their fiduciary role donor intent, strategic priorities and regulatory compliance.
 Monitor and update on a periodic basis.



Critical Roles & Responsibilities

- Investment Advisors Responsible for consulting with management and the board/committees to ensure adoption of sound investment policies, strategies and accountable reporting consistent with the intended use and restrictions associated with the underlying funds.
 - Includes defining risk tolerance, time horizon, asset allocation, return objectives, asset class and peer benchmarks, reporting format and frequency
 - Can act with or without "discretion"
 - Should be independent of underlying investment managers
 - Typically paid a management fee percentage of the market value of Assets Under Management (AUM)





Critical Roles & Responsibilities

- Investment/Fund Managers Those organization and funds actually deploying the asset allocation strategy as set forth in the board approved investment strategy (e.g., large cap, small cap, fixed income, real estate, private equity etc.).
 - Report to the organization directly and/or through the Investment Advisor
 - Are hired, retained or fired based on investment advisor/management recommendation to the board based on performance and ability to adhere to the investment policy and meet associated objectives
 - Typically paid a management fee percentage of the market value of Assets Under Management (AUM) in addition to internal fund fees





Annual Review/Update/Affirmation

The IPS should contain:

- Authorized signature & date
- Dates adopted, updated, affirmed

At least annually:

- IPS should be affirmed or updated
- Estimated fees/expenses should be affirmed by governing body or put out to bid.





Investment Objectives

Should present clear understanding of investment philosophy and objectives.

- Return Objective
 - Relative to Inflation (i.e., CPI + 4%, CPI + 1%)
 - Actuarial Investment Return Assumption
 - Spending + Growth Target (i.e., 4% + 2% = 6%)
- Time Horizon
- Liquidity Constraints
- Risk Budget (Tolerance)
- Regulatory Considerations
- Taxes
- Unique Circumstances





Rebalancing Back To Target Asset Allocation

IPS should specify who is responsible for monitoring the fund,
 recommending/approving any changes and executing trades.

Options include:

- Governing Body
- Finance or Investment Committee
- Financial Officers / Staff
- Investment Advisor/Consultant (may require discretion)
- Some combination of the above?
- What are the rules for rebalancing back to Target?
 - Periodicity (daily, monthly or quarterly review)
 - Absolute difference (±2 percentage points)
 - Relative difference (±5%)





Essential Investment Reserve & Endowment Policies

Asset Allocation-What mix of assets (e.g., money market cash, equity, fixed income, real estate, private equity, etc.) will best achieve the risk and return objectives of the portfolio. Typically expressed in ranges (high, low, target) to avoid divestitures that may not make strategic/tactical sense. Required periodic rebalancing of the portfolio should also be specifically stated.

Prohibited Investments-What investments for reasons of risk, social responsibility and/or organizational mission should be prohibited from the investment reserves/endowment portfolio (e.g., tobacco, alcohol, fire arms, etc.) and how will this be achieved and monitored? What is the potential impact on performance?





Manager Guidelines and Restrictions

Disclaimer

In today's rapidly changing and complex financial world, no list or types of categories of investments can provide continuously adequate guidance for achieving the long-term investment goals of the Fund. Any such list is likely to be too inflexible to be suitable for the market environment in which investment decisions must be made.

Therefore, it is the process by which investment strategies and decisions are developed, analyzed, adopted, implemented and monitored, and the overall manner in which investment risk is managed, which determines whether an appropriate standard of reasonableness, care and prudence has been met for the Fund's investments.





Manager Guidelines and Restrictions

Each investment manager shall:

- Follow their respective IPS guidelines
 - Equity
 - Fixed Income
 - Cash Equivalent
 - Alternative Investments
- Vote proxies and tender shares
- Immediately notify the Committee in writing of any material changes in the investment outlook, strategy, portfolio structure, ownership or senior personnel.

Separately Managed Accounts have more flexibility to impose restrictions than do mutual funds or other pooled accounts.





Prohibited Securities / Transactions

Each investment manager shall not invest in... (examples)

- Non-marketable securities
- Short-selling
- Margin trading
- Private placements
- Direct investments in commodities
- Fixed income securities below investment grade
- More than 5% of the outstanding shares of any one company
- Penny stocks
- Derivatives





Brokerage / Soft Dollar Use

Best Execution refers to executing Client transactions so that the Client's total cost is the most favorable under the particular circumstances at that time.

Soft dollar practices involve the use of client brokerage by an investment manager to obtain certain products and services to aid the manager in its investment decision-making process. The practice of using client brokerage to purchase research has become extremely complex. No finite set of standards can cover all potential situations or anticipated future developments concerning the types of investment research available to investment managers.

Source: CFA Institute





Securities Lending

Prohibited or Allowed?

"Securities lending is a well-established practice where funds make short-term loans of stocks or bonds to incrementally increase returns to investors."

Source: BLACKROCK

"The act of loaning a stock, derivative, other security to an investor or firm. Securities lending requires the borrower to put up collateral, whether cash, security or a letter of credit. When a security is loaned, the title and the ownership is also transferred to the borrower."

Source: Investopedia

You may be denied access to the security when you need or want it.





Benchmarking Performance

- Strategic Benchmark
 - Broad-Based Indices (i.e., 50% DJ Total Stock Market, 50% Barclays Aggregate)
 - Weightings are drawn from Target Asset Allocation in IPS
- Tactical Benchmark
 - More "Granular" Indices
 (i.e., 20% Russell 1000 Value, 30% Russell 1000 Growth, 40% Barclays Aggregate,
 10% Merrill High Yield)
 - Actual weightings, from current holdings

Strategic and Tactical benchmarks allow for the calculation of Attribution Analysis.

Attribution Analysis – Helps to answer what portion of performance is due to: Asset Allocation and Manager Selection





Evaluating Performance

- Key is to clearly outline roles, responsibilities and and expectations in the investment policy
- What are you buying when employing an Investment Advisor?
 - A consultant to ensure best practice expertise in the design and monitoring of your <u>Nonprofit</u> investment, reserve and endowment policies
 - An independent advisor to your management, board and relevant committees in evaluating performance and making responsible recommendations consistent with your return objectives and risk profile
 - An independent fund/manager platform best suited to deploy your strategy





Evaluating Performance

- Performance targets should be net of all costs and appropriate for each <u>specific</u> asset class (emerging market equities, domestic small cap, short-term municipal debt, etc.)
- Benchmarks should be chosen and compared for each element of the asset allocation and within the peer group of funds/managers (i.e., which managers did better or worse in beating the asset class benchmark?)
- An Overall *Personal Composite Return* target should be established for the portfolio which takes the appropriate percentage of all the underlying asset class benchmarks to reflect the return you should be achieving based on your asset allocation





Better Governance starts with focusing on what can be controlled

Fiduciaries have control over the following three factors:

- 1) Risk (overall portfolio volatility and market capture)
- 2) Diversification
- 3) Fees

Return Expectations are residual & systematic.

Fiduciaries should act prudently and weigh the above issues carefully in order to construct an efficient portfolio.

Fiduciaries should develop and maintain proper documentation to support their decisions.





Investment RFP Process

- When To Bid Out
 - Not meeting performance targets over agreed upon investment cycle (no less than 3 years)
 - Client service issues
 - To assess the market (at least every 10 years)
- Three flavors:
 - Money Managers
 - Broker Dealers
 - Independent Advisors





Investment RFP Process

- Trade-offs:
 - Cost
 - Independence
 - Depth of Internal Resources

- Send Out 4-6 RFP's Covering the 3 Flavors
- Develop a Scoring Matrix
- Have 2-3 Finalist Present to Board Committee







Common Pitfalls

- Not understanding the underlying advisor, manager, fund and custodial costs associated with your portfolio. In a low-return environment these have a major impact on net returns and are very negotiable.
- Confusing Investment Advisors with Investment Managers. Advisors should be independent of the managers and the investments they recommend.
- Establishing risk tolerance based on individual perspectives of management and/or board/committee members rather than what is appropriate for the organization.





Common Pitfalls

- Excessive allocation to high-cost, complex and often low performing alternative investments
- A lack of understanding around key terms. For example a "Basis Point" is a short-hand expression of cost or return. 100 basis points =1%, 50 basis points =.50%, etc.
- Paying additional fees for giving investment advisors "discretion" (i.e., accepting a "fiduciary" standard rather than mere "suitability")





Questions?

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How We Will Work With You

It's our job to engage in conversations, listen to what you really want, and apply our talents and experience to make extraordinary impact on your organization and life.

We'll get you there.

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