

# Developing a Data Strategy Part 2 of 3

March 5, 2024



The information herein has been provided by CliftonLarsonAllen LLP for general information purposes only. The presentation and related materials, if any, do not implicate any client, advisory, fiduciary, or professional relationship between you and CliftonLarsonAllen LLP and neither CliftonLarsonAllen LLP nor any other person or entity is, in connection with the presentation and/or materials, engaged in rendering auditing, accounting, tax, legal, medical, investment, advisory, consulting, or any other professional service or advice. Neither the presentation nor the materials, if any, should be considered a substitute for your independent investigation and your sound technical business judgment. You or your entity, if applicable, should consult with a professional advisor familiar with your particular factual situation for advice or service concerning any specific matters.

CliftonLarsonAllen LLP is not licensed to practice law, nor does it practice law. The presentation and materials, if any, are for general guidance purposes and not a substitute for compliance obligations. The presentation and/or materials may not be applicable to, or suitable for, your specific circumstances or needs, and may require consultation with counsel, consultants, or advisors if any action is to be contemplated. You should contact your CliftonLarsonAllen LLP or other professional prior to taking any action based upon the information in the presentation or materials provided. CliftonLarsonAllen LLP assumes no obligation to inform you of any changes in laws or other factors that could affect the information contained herein.

©2024 CliftonLarsonAllen LLP

## Welcome



**Gill Hundley**Chief Operating & Risk Officer
KlariVis



Tim Dively
Digital Growth Director
Financial Services





# Find support at *every* turn

Benefit from guidance on all aspects of your business.







- How Data Leads to More Effective Strategic Planning
- **©** Considerations When Pulling In Data from Other Sources
- Deeper Insights Available from non-core Platforms
- Dashboards & Traditional Reports
- Benefits of a Data Aggregation Platform
- What's Next for You

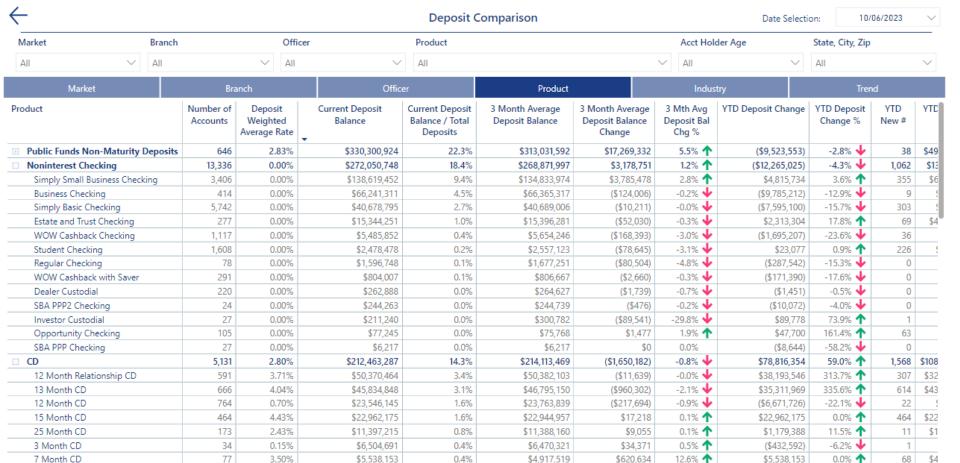




- How Data Leads to More Effective Strategic Planning
- **©** Considerations When Pulling In Data from Other Sources
- Deeper Insights Available from non-core Platforms
- Dashboards & Traditional Reports
- Benefits of a Data Aggregation Platform
- What's Next for You







0.3%

0.3%

0.3%

100.0%

\$4,996,605

\$4,734,673

\$4,493,180

\$1,491,029,578

(\$130,577)

(\$2.167)

(\$1.375)

(\$9,652,431)

-2.6%

-0.0%

-0.0% 🕹

-0.6%

(\$2,559,144)

(\$1,155,946)

(\$531.647)

\$116,341,211

-34.5%

-19.6%

-10.6%

8.5%

0

4.326 \$313

18 Month Relationship CD

60 Month CD

Total

IRA 60 Month CD

62

311

404

38.883

1.73%

0.73%

1.30%

1.94%

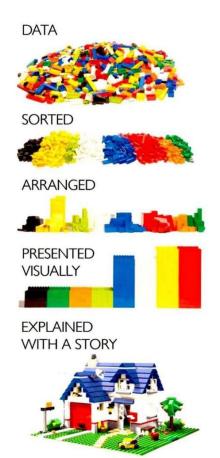
\$4,866,028

\$4,732,506

\$4,491,805

\$1,481,377,147

#### The Vision



## The Challenge

Many companies struggle to access and organize the information they need to make timely decisions.

#### **Software Sprawl**

"Best in breed" software, mountains of data, how to take advantage?

#### Pressure to do more with less

Short staffed, budget constrained, need "good enough" solution

Competition for resources and talent makes digital capability a cost of entry

#### **Everything is Manual**

Multiple disparate systems, murky process, requires "reinventing the wheel" every time anyone needs data

Seemingly endless cycle of manual reporting exhausts staff

#### **Lack of Clarity About What Data Matters**

Translating the vision of your strategic plan into simple, measurable, and consistent KPI's.



# Client Lifecycle: CLA Digital

Phase 1 Phase 2 Crawl Phase 3 Walk Phase 4 Run

Disconnected data silos

No interactive business intelligence or manually compiled reports

Core & ancillary scheduled reports (PDF or Excel format- emailed or on shared drive)

Data repository- example data warehouse, data lake

Mix of manual and automated reporting

Analytics supported by data integration and automated workflows

Identified critical data across all systems for bank performance and customer experience

Bank wide automated reports, business intelligence dashboards, and self-service reporting

Defined sources of truth across enterprise

Process of data cleansing in place

Exploring machine learning and artificial intelligence for predictive analytics & efficiencies

Integrated systems and solutions supporting advanced analytics

Machine learning and artificial intelligence integral to business decisions





#### Poll

Where would you place your institution in your data maturity?

- Phase 1
- Phase 2 (Crawl)
- Phase 3 (Walk)
- Phase 4 (Run)
- What data strategy?





- How Data Leads to More Effective Strategic Planning
- Considerations When Pulling In Data from Other Sources
- Deeper Insights Available from non-core Platforms
- Dashboards & Traditional Reports
- Benefits of a Data Aggregation Platform
- What's Next for You





## **Data Strategy Components**



**Data Governance** 



Data Analytics



Data Architecture



Data Management





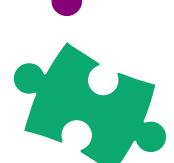


## **Define Transformational Data**

Identify high-value data elements that drive your business

Customer





Strategic – Bank Performance

Risk Management

Sales Management

©2024 CliftonLarsonAllen LLP

KlariVis.com 13



Loan Portfolio Metrics

**Spending Preferences - Transactions** 

Profitability

**Deposit Inflows & Outflows** 

Repricing Loans/Deposits

Demographics & Geographics

Relationships & Households

Products & Services Used

**Channel Preferences** 



- How Data Leads to More Effective Strategic Planning
- **©** Considerations When Pulling In Data from Other Sources
- Deeper Insights Available from non-core Platforms
- Dashboards & Traditional Reports
- Benefits of a Data Aggregation Platform
- What's Next for You







#### **How KlariVis Works**



ANY 1000+

Core System Interactive Views

500+ 1550+

Data Elements Measures

230+ 100+

Dashboards Automated Board Reports

(JA)

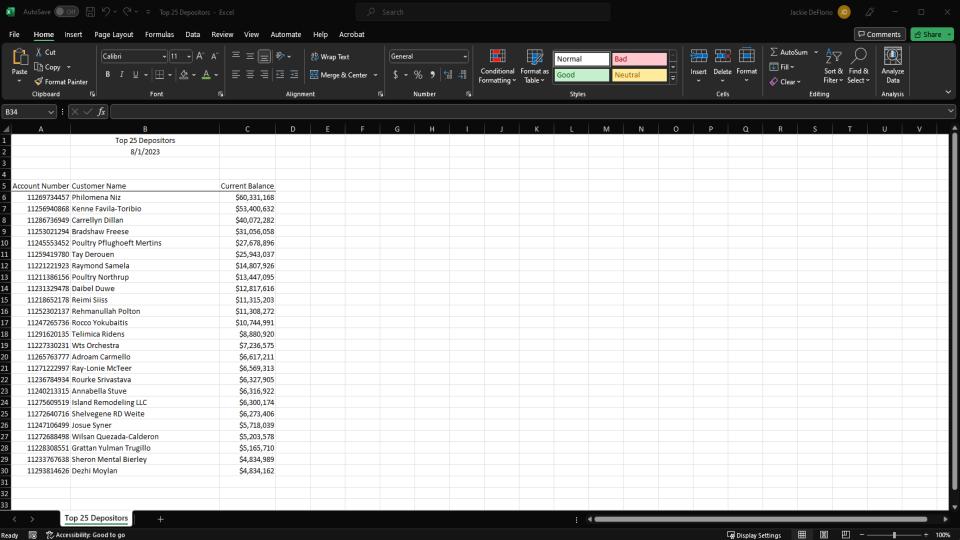
©2024 CliftonLarsonAllen LLP

KlariVis.com 16

- How Data Leads to More Effective Strategic Planning
- **©** Considerations When Pulling In Data from Other Sources
- Deeper Insights Available from non-core Platforms
- Dashboards & Traditional Reports
- Benefits of a Data Aggregation Platform
- What's Next for You









A Picture Is Worth A Thousand Words





©2024 CliftonLarsonAllen LLP

- How Data Leads to More Effective Strategic Planning
- **©** Considerations When Pulling In Data from Other Sources
- Deeper Insights Available from non-core Platforms
- Dashboards & Traditional Reports
- Benefits of a Data Aggregation Platform
- What's Next for You





#### Poll

Are you using interactive dashboards today?

- Yes- we have dashboards representing multiple systems.
- Kind of- we have some dashboards available in our core
- No- we rely on reports in PDF or spreadsheet formats





- How Data Leads to More Effective Strategic Planning
- **©** Considerations When Pulling In Data from Other Sources
- Deeper Insights Available from non-core Platforms
- Dashboards & Traditional Reports
- Benefits of a Data Aggregation Platform
- What's Next for You





### What's Next For You?

Identify the End Goal in How You Want to Leverage Data- for each institution this will be different

**Determine Current State in the Data Lifecycle** 

**Identify Which Data Strategy Components Exist and Which Need to Be Developed** 

**Determine What is the Priority Now** 

**Communicate Current State & Near Term Goals with Measurables** 

**Decide Where You Might Need External Partnerships** 





#### Where To Go From Here?

- 3 Part Series
  - Crawl February 6 (reach out if you'd like the materials from this)
  - Walk Today
  - Run May 7
- Set up a deeper dive with a data assessment or demo of KlariVis
  - Click "Let's talk. Contact me." and we'll set up a complimentary consultation with one of our Digital specialists!





## Thank you!

#### Connect with me on LinkedIn!

Tim Dively@claconnect.com





CLAconnect.com











CPAs | CONSULTANTS | WEALTH ADVISORS

©2024 CliftonLarsonAllen LLP. CLA (CliftonLarsonAllen LLP) is an independent network member of CLA Global. See <u>CLAglobal.com/disclaimer</u>. Investment advisory services are offered through CliftonLarsonAllen Wealth Advisors, LLC, an SEC-registered investment advisor.