



# Cybersecurity Emerging Trends and Threats

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# C:\whoami

- "Professional Student"
- Science Teacher/Self Taught Computer Guy
- IT Consultant Project Manager → IT Staff/Help Desk → Hacker
- Assistant Scout Master (Boy Scouts)













# Cyber Security Capabilities

Information Security Thought Leadership and Service for over 20 years

- Largest Credit Union Service Practice\*
- > Penetration Testing and Vulnerability Assessment
  - Red Team, Black Box, and Collaborative Assessments
- ➤IT/Cyber security risk assessments
- ➤IT audit and compliance (GLBA, FFIECI, CIS, etc...)
- >PCI-DSS Readiness and Compliance Assessments
- ➤Incident response and forensics
- >Independent security consulting
- ➤Internal audit support

\*Callahan and Associates 2018 Guide to Credit Union CPA Auditors.











## Raise Your Hand If...

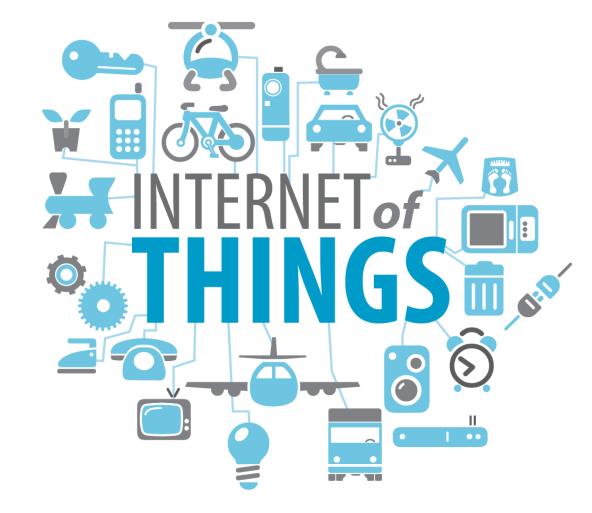






# Everything Can Talk to Everything....

- Security cameras
- HVAC systems
- Door sensors and proximity readers
- "Chrome wants to remember your location..."
- "Hey Alexa, what's my balance?"
- "Presence"







# Sun Tzu: "Know your enemy and know yourself and you can fight a hundred battles without disaster"

The Current State of Cybercrime





# Credit Card Breaches in the News

(Two Years Ago...)



Photo: Mike Mozart, Flickr/CC

#### Kmart Confirms Breach at Unspecified Number of Stores

Mathew J. Schwartz · June 1, 2017

Kmart has suffered a data breach affecting "some, not all" of its 735 U.S. locations as a result of its point-of-sale systems being infected by malware designed to siphon payment card data. The retailer described the malware as "undetectable by current anti-virus systems and application controls."



Fraud

New Standard Designed to Enhance EMV



Anti-Malware

Russian Company Pins European Bank Attacks on North Korea



ACH Fraud

An Anti-Fraud Effort Quickly Pays Off



Anti-Malware

Chipotle: Hackers Dined Out on Most Restaurants



Breach Response

WannaCry's Ransom Note: Great Chinese, Not-So-Hot Korean



Anti-Malware

Samba: Patch Critical Bug Now, US-CERT Warns



#### Anti-Malware

WannaCry 'Link' to North Korea Remains Tenuous





# Credit Card Breaches in the News

(Two Years Ago...)

"...The PoS malware was designed to collect information stored on the magnetic stripe of payment cards, including cardholder's name, payment card number, card verification code, and expiration date.

However, the company pointed out that the investigation found no evidence suggesting that hackers made off with additional information belonging to the affected cardholders, and that "not all guests who visited the listed restaurants" are affected by the breach...."



#### Hackers Stole Customers' Credit Cards from 103 Checkers and Rally's Restaurants

may 31, 2019 & Swati Khandelwal



If you have swiped your payment card at the popular Checkers and Rally's drive-through restaurant chains in past 2-3 years, you should immediately request your bank to block your card and notify it if you notice any suspicious transaction.

Checkers, one of the largest drive-through restaurant chains in the United States, disclosed a massive long-running data breach yesterday that affected an unknown number of customers at 103 of its Checkers and Rally's locations—nearly 15% of its restaurants.





# Largest Cyber Fraud Trends - Motivations

- Black market economy to support cyber fraud
- Business models and specialization



- Most common cyber fraud scenarios we see affecting our clients
- Theft of Credentials &
- Account take overs
- Theft of PII and PFI
- Theft of credit card information
- Ransomware and Interference
- w/ Operations







# Firewalls are Hard to Break People on the Other Hand...

Social Engineering Improves the Hackers Odds





# What Makes Social Engineering Successful?

"Amateurs hack systems, professionals hack people."

Bruce Schneier

Social Engineering relies on the following:

- The appearance of "authority"
- People want to avoid
- Inconvenience
- Timing, timing, timing...









# Pre-text Phone Calls (Phishing by phone)

- "Hi, this is Randy from Comcast Business users support. I am working with Dave, and I need your help..."
  - Name dropping —— Establish a rapport
  - Ask for help
  - Inject some techno-babble



- "I need you to visit the Microsoft Update site to download and install a security patch. Do you have 3 minutes to help me out?"
- Schemes result in losses from fraudulent ACH transactions,...





# Physical (Facility) Security

#### Compromise the site:

 "Hi, Sally said she would let you know I was coming to fix the printers..."

#### Plant devices:

- Keystroke loggers
- Wireless access point
- CDs or Thumb drives











# Email Phishing is a Root Cause Underlying Most Breaches

Two Minutes of Inconvenience





# Email Phishing Objectives

#### Goals:

- Convince target to do something
- Gain access to:
  - Business email accounts ("BEC" or Business Email Compromise")
  - Financial accounts (payroll, AR/AP, e-Treasury management, etc...)
  - Network resources and confidential/sensitive information
  - Personal email accounts, cloud accounts, social media accounts

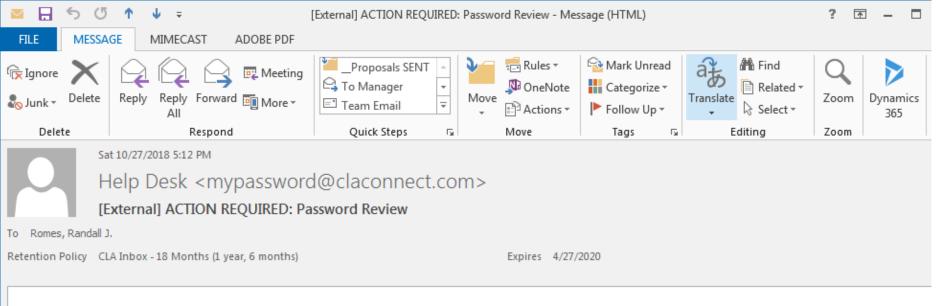
#### Malware infection via:

- Links to malicious website containing drive-by malware
- Email Attachments
  - ZIP, RAR, HTA, JAR, etc....
  - Office documents with MACROS and/or PowerShell script





# Phishing?



#### IMPORTANT SECURITY NOTICE

Due to a recent rise in security breaches in our industry, the government has mandated higher information security standards. As passwords are the primary mechanism of defense against unauthorized access, we are being required to check the complexity of all employees' passwords and recommend changes if they fall short of the standards.

Every three years, CPA firms are required to obtain an independent review of their system of quality control for their accounting and auditing practice. The most recent review report received by CLA expressed a rating of pass, which is the most positive report that can be received!

Please assist us in continuing to be compliant and visit <a href="https://passwordsecurity.claconnect.com">https://passwordsecurity.claconnect.com</a> to test the strength of your passwords. Failure to do so may result in your account being locked out.

Thank you for your cooperation,

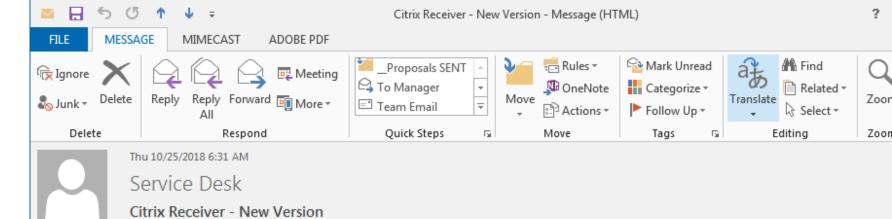
#### **CLA IT Security**

This email may contain confidential and privileged information for the sole use of the intended recipient.

Any review or distribution by others is strictly prohibited.

If you are not the intended recipient, please contact the sender and delete all copies. Thank you.

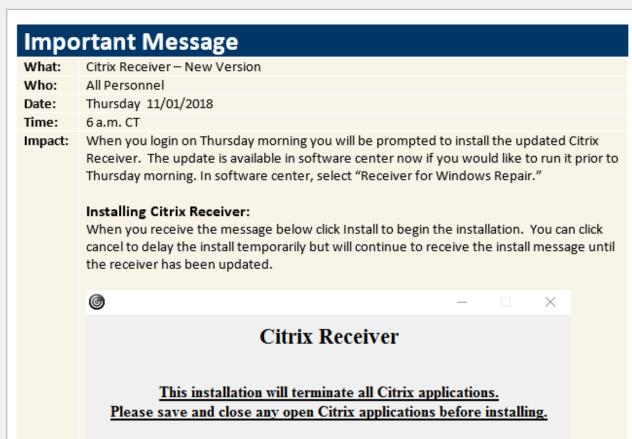
# Phishing?



Retention Policy CLA Inbox - 18 Months (1 year, 6 months)

To CLA All

olicy CLA Inbox - 18 Months (1 year, 6 months) Expires 4/25/2020



# Payment Fraud

"Why do you rob the banks???"

Impersonation and Persuasion





# Payment Fraud – Account Take Overs

- When is the last time you wrote a check???
- Electronic payments are the norm...
  - Wire transfers & ACH payments
  - Online banking
  - "Send money"
    - ➤ (Corporate) Account Take Over (CATO)
      - Compromise accounts/credentials that can move money
    - ➤ Persuasion Attacks
      - Convince others to send money





# Persuasion Attacks (Two Years Ago...)

CEO asks the controller...

- Common mistakes
  - Use of private email
  - "Don't tell anyone"

# Omaha's Scoular Co. loses \$17 million after spearphishing attack

Fraudsters convinced an Omaha company to send \$17.2 million to a bank in China



By Maria Korolov | Follow

RELATED TOPICS

Malware/Cybercrime

Social Engineering

Cyber Attacks/Espionage

Phishing

Fraudsters targeting an Omaha company last summer used extremely well-targeted emails to convince its controller to send a series of wires totaling \$17.2 million to a bank in China.

First, there were emails, supposedly from the CEO, saying that Scoular was buying a company in China. The emails weren't from the CEO's official email address, and, moreover, warned the controller not to communicate about the deal through other channels "in order for us not to infringe SEC regulations."



INSIDER

CSO's 2015 Mobile Security Survival Guide The emails also instructed the controller to get the wire instructions from an actual employee of the company's actual accounting firm, KPMG. Plus, the phone number provided in the email was answered by someone with the right name.

#### MORE ON CSO: How to spot a phishing email

Since Scoular was, in fact, discussing expanding in China, the controller fell for the emails and sent off the money.





# Persuasion Attacks (more recently)



https://krebsonsecurity.com/tag/bec/

CEO asks the accountant...

- Common mistakes
  - Use of private email
  - "Don't tell anyone"





#### 18 Firm Sues Cyber Insurer Over \$480K Loss

A Texas manufacturing firm is suing its cyber insurance provider for refusing to cover a \$480,000 loss following an email scam that impersonated the firm's chief executive.

At issue is a cyber insurance policy issued to Houston-based Ameriforge Group Inc. (doing business as "AFGlobal Corp.") by Federal Insurance Co., a division of insurance giant Chubb Group. AFGlobal maintains that the policy it held provided coverage for both computer fraud and funds transfer fraud, but that the insurer nevertheless denied a claim filed in May 2014 after scammers impersonating AFGlobal's CEO convinced the company's accountant to wire \$480,000 to a bank in China.

According to documents filed with the U.S. District Court in Harris County, Texas, the policy covered up to \$3 million, with a \$100,000 deductible. The documents indicate that from May 21, 2014 to May 27, 2014, AFGlobal's director of accounting received



a series of emails from someone claiming to be **Gean Stalcup**, the CEO of AFGlobal.

"Glen, I have assigned you to manage file T521," the phony message to the accounting director **Glen Wurm** allegedly read. "This is a strictly confidential financial operation, to which takes priority over other tasks. Have you already been contacted by Steven Shapiro (attorney from KPMG)? This is very sensitive, so please only communicate with me through this email, in order for us not to infringe SEC regulations. Please do no speak with anyone by email or phone regarding this. Regards, Gean Stalcup."

## Ransomware

Would you like your pictures back?





# Ransomware (two years ago...)

#### Hospital ransomware: A chilling wakeup call

Hollywood Presbyterian was forced to pay up, just like everyone else.







## Ransomware (more recently)







#### Hackers Demand \$770,000 Ransom From Canadian Banks

Cybercrime: FBI Says Ransomware, Extortion Continue to Dominate

Mathew J. Schwartz (Yeuroinfosec) - June 1, 2018 @ 0 Comments

















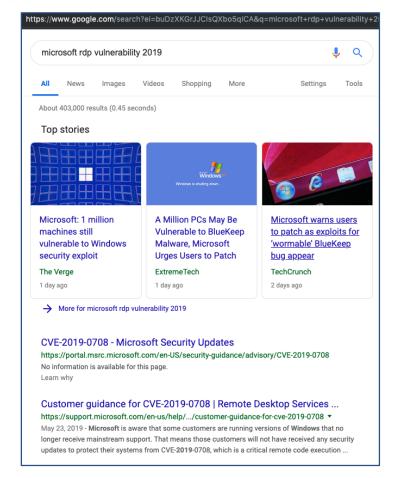
Bank of Montreal head office in Montréal. (Photo: DXR, via Wikimedia Commons)

Hackers have demanded a ransom of 1 million Canadian dollars (\$770,000) each from two banks, payable in the cryptocurrency exchange system Ripple's XRP token, national Canadian broadcaster CBC News reports.

See Also: How to Keep Your Endpoints Safe from Cybercrime

The ransom demand comes on the heels of the Bank of Montreal, operating as BMO Financial Group, and Simplii Financial, a banking subsidiary of the Canadian Imperial Bank of Commerce, on Monday reporting that they'd been warned that some of their client data may have been exposed on Sunday (see Two Canadian Banks Probe Alleged Exposure of Customer Data).

(Last week...)
(Next week?)







https://www.google.com/search?ei=buDzXKGrJJClsQXbo5qlCA&q=ransomware+attack+2019&oq=

ransomware attack 2019





#### Top stories



N.S.A. Denies Its Cyberweapon Was Used in Baltimore Attack, Congressman...

The New York Times

1 day ago



Baltimore's Ransomware Mess Is Its Own Fault-Cyber Saturday

Fortune

1 day ago

NSA Deflects Blame for **Baltimore Ransomware** Attack

Nextgov

2 days ago



→ More for ransomware attack 2019

#### Ransomware - Security News - Trend Micro USA

https://www.trendmicro.com/vinfo/us/security/news/ransomware \*

GandCrab Ransomware Found Targeting MySQL Databases. May 27, 2019. Security researchers saw a spate of attacks targeting Windows servers running ...

#### Surge of MegaCortex ransomware attacks detected | ZDNet

https://www.zdnet.com/.../sudden-surge-of-megacortex-ransomware-infections-detecte... ▼ May 6, 2019 - Vitali Kremez (@VK\_Intel) May 4, 2019. This is a new approach compared to past

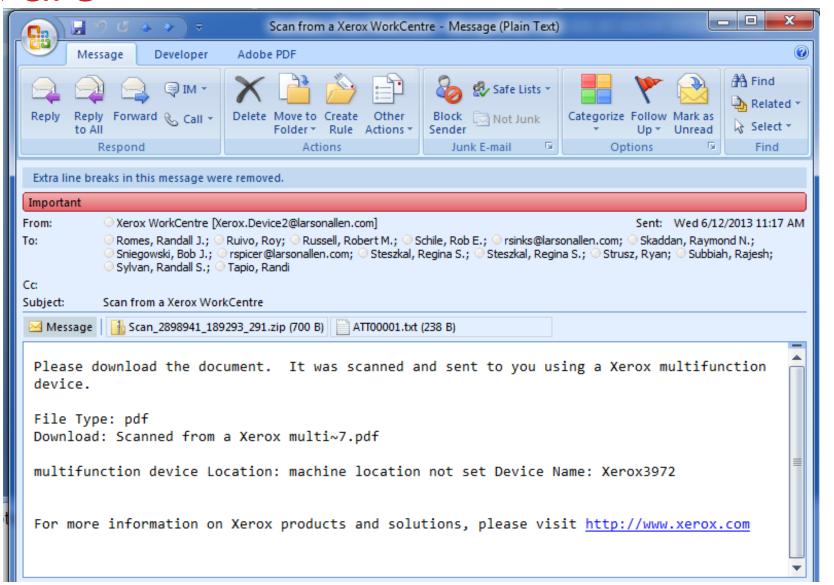
"targeted ransomware attacks" that either relied on:.

#### Hackers Are Holding Baltimore Hostage: How They Struck and What's ...

https://www.nytimes.com/2019/05/22/us/baltimore-ransomware.html

May 22, 2019 - After it was hit by a ransomware attack, Baltimore immediately ... May 22, 2019 .... But ransomware attacks have been carried out much more ...

### Ransomware



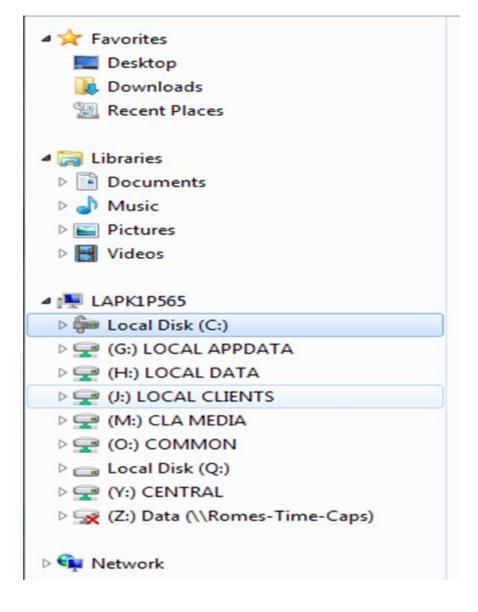




### Ransomware

 Malware encrypts everything it can interact with









# Ransomware Defensive Strategies

- 1. Filtering capabilities
- 2. Users that are aware and savvy
- 3. Minimized User Access Rights
- 4. Current operation systems and up to date/patched software



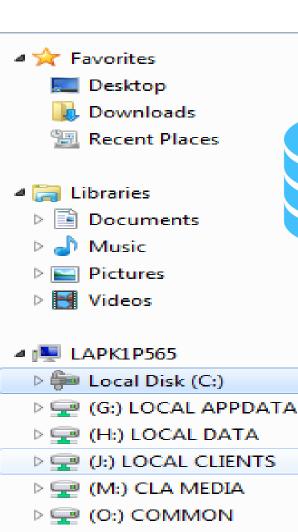






## Ransomware Defensive Strategies

- 5. Working backup and restore capabilities
- 6. Secure the backup process
  - Backups should be done with a service account.
  - Storage location of back ups should be very restrictive – read only access even for most administrators.
  - Identify which users could encrypt backups if they were to become infected.
  - You could also restrict the backup network access temporally similar to a bank vault.



▷ 
 Local Disk (Q:)

Network

▷ S

(Z:) Data (\\Romes-Time-Caps)





# Back End Payment Systems

- Hack them one at a time?
- Or all at once???





# Backend Payment Systems - SWIFT







# Backend Payment Systems Carbanak - Biggest Bank Heist EVER

- \$1B over 2 years
- Average \$10M per bank.
- 2 to 4 months per bank
- Methods: Online Banking, Swift, ATMs
- Attackers primarily in Russia, Ukraine, China
- Banks primarily Russia, Europe, United States





#### 18 Carbanak Gang Tied to Russian Security Firm?

Among the more plunderous cybercrime gangs is a group known as "Carbanak," Eastern European hackers blamed for stealing more than a billion dollars from banks. Today we'll examine some compelling clues that point to a connection between the Carbanak gang's staging grounds and a Russian security firm that claims to work with some of the world's largest brands in cybersecurity.

The Carbanak gang derives its name from the banking malware used in countless high-dollar cyberheists. The gang is perhaps best known for hacking directly into bank networks using poisoned Microsoft Office files, and then using that access to force bank ATMs into dispensing cash. Russian security firm Kaspersky Lab estimates that the Carbanak Gang has likely stolen upwards of USD \$1 billion — but mostly from Russian banks.

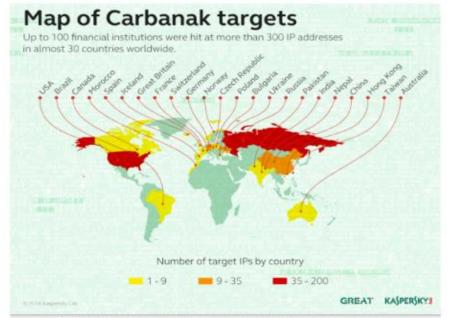
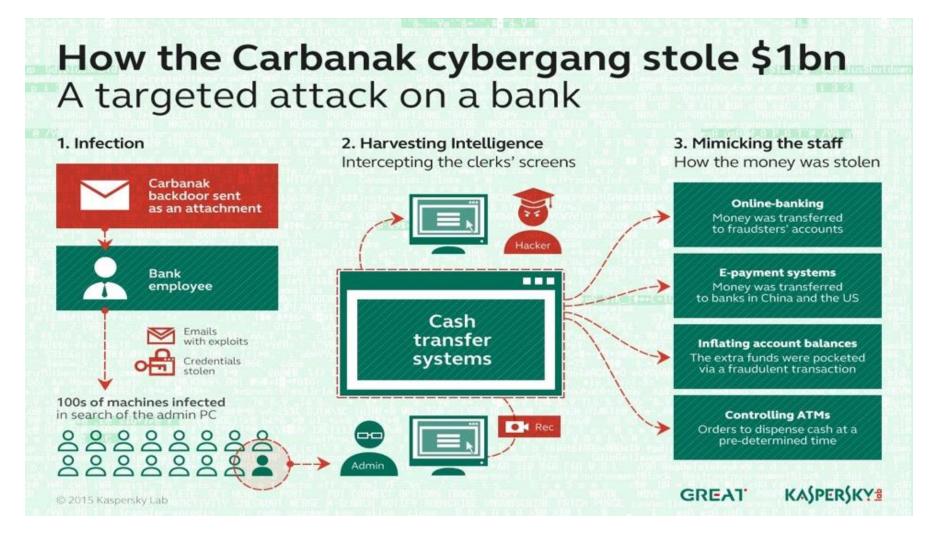


Figure 9. Geographical distribution of targets according to C2 data

### Backend Payment Systems Carbanak - Biggest Bank Heist EVER







# A Unique CATO Example

#### EXAMPLE 1

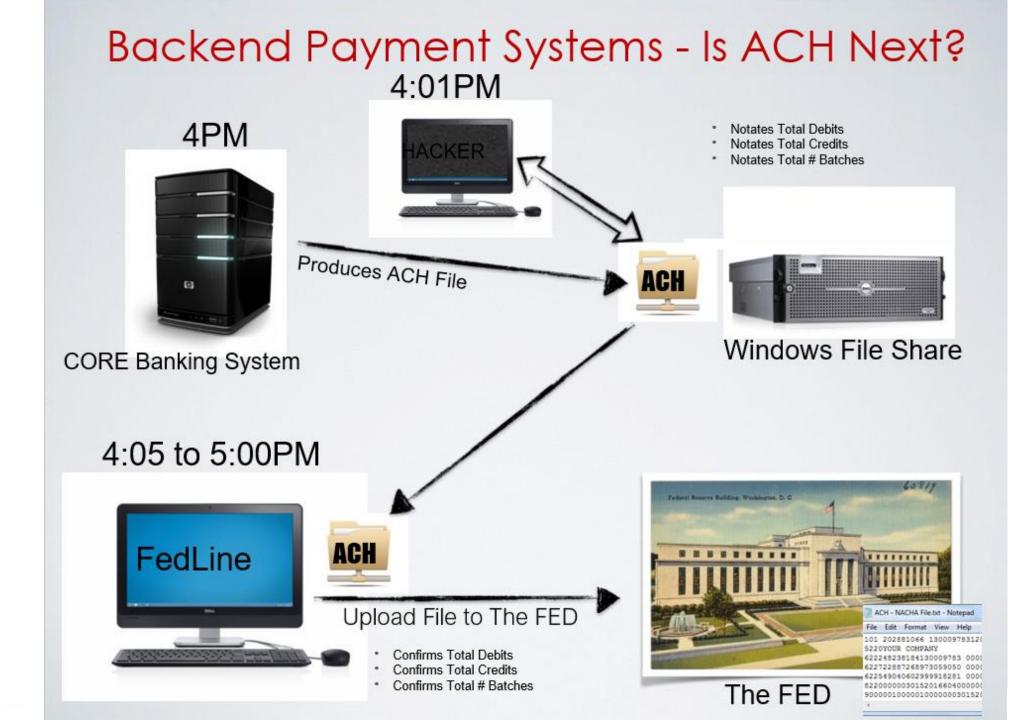
- 3 Member accounts
  - Adam and Beth
    - Accounts compromised "previously"
    - No changes
  - Joe
    - Account compromised PII Changed
    - New/replacement debit card ordered
  - Account to account transfers initiated (to Joe account)
    - Funds removed from Joe account

#### EXAMPLE 2

- 3 Member accounts
  - Mike and Sue
    - Accounts compromised "previously"
    - No changes
  - Ann
    - New account set up with minimal funds
    - Member to Member transfers initiated (to Ann account)
      - Funds removed from Ann account
- Unique twist related to Core and Internet Banking Conversion...







# The Boy Scouts Motto: "Be Prepared"

Strategies and Action Items





# Strategies

Our information security strategy should have the following objectives:

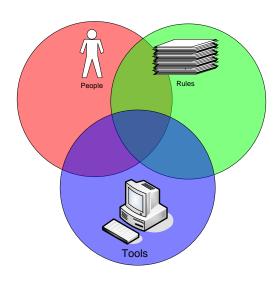
- ➤ Users who are aware and savvy
- Systems that are hardened and resistant to malware and attacks
- Resilience Capabilities: Monitoring, Incident Response, Testing, and Validation





# Policies and Standards

- ➤ People, Rules and Tools
  - What do we expect to occur?
  - How do we conduct business?



- ➤ Standards based operations from a governance or compliance framework:
  - GLBA/FFIEC, NCUA 748 A&B, etc...
  - PCI DSS
  - CIS Critical Controls, NIST, ISO









#### **Basic**

- 1 Inventory and Control of Hardware Assets
- 2 Inventory and Control of Software Assets
- 3 Continuous Vulnerability Management
- 4 Controlled Use of Administrative Privileges
- 5 Secure Configuration for Hardware and Software on Mobile Devices, Laptops, Workstations and Servers
- 6 Maintenance, Monitoring and Analysis of Audit Logs

#### **Foundational**

- 7 Email and Web Browser Protections
- 8 Malware Defenses
- 9 Limitation and Control of Network Ports, Protocols, and Services
- 10 Data Recovery Capabilities
- 11 Secure Configuration for Network Devices, such as Firewalls, Routers and Switches

- 12 Boundary Defense
- 13 Data Protection
- Controlled Access
  Based on the Need
  to Know
- 15 Wireless Access Control
- 16 Account Monitoring and Control

#### **Organizational**

- 17 Implement a Security Awareness and Training Program
- 18 Application Software Security
- 19 Incident Response and Management
- 20 Penetration Tests and Red Team Exercises





https://www.cisecurity.org/controls/

Disciplined Exception Control, Vulnerability Management and Monitoring

- Monitoring ("built in")
  - Key system configurations
  - System and application logs
  - Accounts
  - Critical data systems/files
  - Data activity and flow
- Scanning (independent)
  - Patch Tuesday and vulnerability scanning
  - Rogue devices









# Passwords

Good Passwords

 Two Factor / Multi-Factor Authentication

Password Managers

Password Audit	Total
Number of passwords audited	855
Passwords cracked	794
Passwords that were all letters	63
Passwords that were all numbers	5
Passwords that were an English word	20
Passwords that were a word with numbers appended to it	200
Passwords that were the same as the username	6
Passwords that do not meet Windows complexity	584

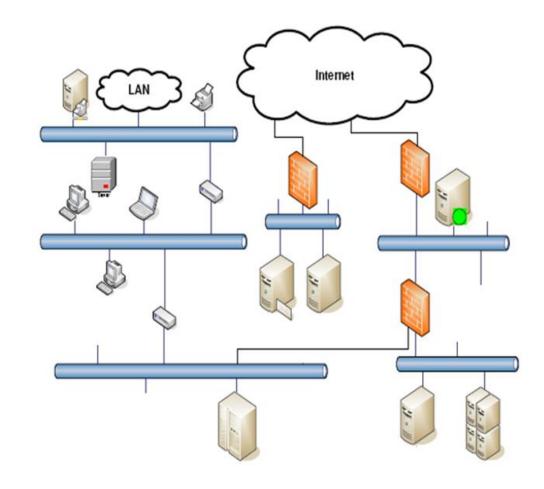




# Know Your Network Know What "Normal" Looks Like

- Infrastructure
- Servers & Applications
- Data Flows
- Archiving vs. Reviewing

- System inventory
- Application inventory
- Data inventory







# Audit Logs and Password Auditing

- Configure system auditing/logging
  - Understand and document logging capabilities
  - Ensure all systems are configured to log important information
  - Retain logs for at least 1 year, longer is better
- Audit systems for default/weak passwords
  - Most systems have default passwords
    - Google: "Default password list"
  - Don't overlook "simple" systems
    - E.g. Printer/multi-function devices, IP security cameras, etc.
    - loT devices...





# Action Items

- Test backup and restore processes
  - Periodically test backup systems to ensure you can recover from ransomware
  - Have IT perform a full, bare-metal system restore (operating system, applications, and data)
  - Have IT document how long it takes to recover various files or systems









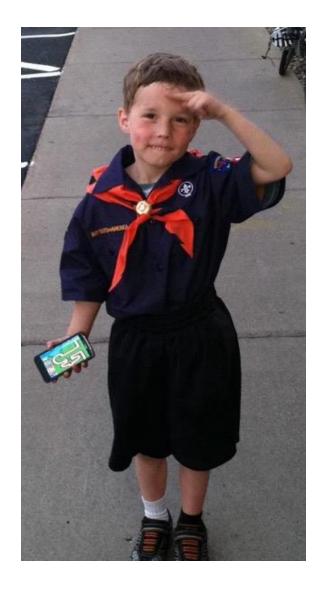
# Action Items

- TEST systems and people Validate that your expectations are being met for cybersecurity
  - Penetration Testing
    - Collaborative/Informed/White Box
    - Uninformed/Black Box
  - Social Engineering Testing
  - True Breach Simulation
    - Red Team/Blue Team

## **>PRACTICE**







# Questions?









# Thank you!

Randy Romes

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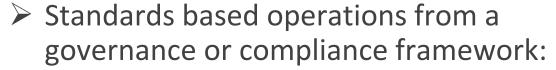




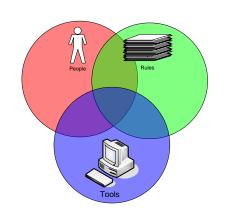
Create Opportunities
We promise to know you and help you.

#### **Policies and Standards**

- People, Rules and Tools
  - What do we expect to occur?
  - How do we conduct business?



- GLBA, FFIEC, state laws, etc...
- PCI DSS
- CIS Critical Controls, NIST
- Disciplined exception management



- Standards for your in-house systems that your IT staff manages and maintains.
- Standards for the the inhouse systems provided by and/or managed by your service providers.
- Standards for your systems hosted at a third party (cloud/service bureau).

- NIST
   National Institute of Standards and Technology
  - FFIEC
    Federal Financial Institutions Examination
    Council IT Examination Handbook InfoBase
- CIS
   Center for Internet Security CIS controls

- PCI
   Payment Card Industry Security Standards council
- CSA Cloud Security Allowance

Critical Security Control	NIST CSF v1.1	PCI DSS 3.2	FFIEC Information Security Booklet (2016)	FFIEC Examiners Handbook	FFIEC Cybersecurity Assessment Tool (CAT)	Cloud Security Alliano
Critical Security Control #1: Inventory of Authorized and Unauthorized Devices	ID.AM-1 ID.AM-3 ID.AM-4 PR.DS-3	2.4	II.C.S	Host Security User Equipment Security (Workstation, Laptop, Handheld)	Domain 3: Cybersecurity Controls - Preventative Controls Domain 3: Cybersecurity Controls - Detective Controls	DCS-01 MOS-09 MOS-15
Critical Security Control #2: Inventory of Authorized and Unauthorized Software	ID.AM-2 PR.DS-6	2.4		Host Security User Equipment Security (Workstation, Laptop, Handheld)	Domain 3: Cybersecurity Controls - Preventative Controls Domain 3: Cybersecurity Controls - Detective Controls	CCC-04 MOS-3 MOS-04 MOS-15
Critical Security Control #3: Continuous Vulnerability Assessment and Remediation	ID.RA-1 ID.RA-2 PR.IP-12 DE.CM-8 RS.AN-5	6.1 6.2 11.2		Host Security User Equipment Security (Workstation, Laptop, Handheld)	Domain 3: Cybersecurity Controls - Preventative Controls Domain 3: Cybersecurity Controls - Detective Controls	IVS-05 MOS-15 MOS-19 TVM-02
Critical Security Control #4: Controlled Use of Administrative Privileges	PR.AC-4 PR.AT-2 PR.MA-2 PR.PT-3	2.1 7.1-7.3 8.1-8.3 8.7		Authentication and Access Controls	Domain 3: Cybersecurity Controls - Preventative Controls Domain 3: Cybersecurity Controls - Detective Controls	IAM-09 - IAM-13 MOS-16 MOS-20
Critical Security Control #5: Secure Configurations for Hardware and Software	PR.IP-1	2.2 2.3 6.2 11.5		Host Security User Equipment Security (Workstation, Laptop, Handheld)	Domain 3: Cybersecurity Controls - Preventative Controls Domain 3: Cybersecurity Controls - Detective Controls	IVS-07 MOS-15 MOS-19 TVM-02

https://www\_auditscripts.com/free-resources/critical-security-controls/



CIS Controls™

#### **Basic**

- **Inventory and Control** of Hardware Assets
- **Inventory and Control** of Software Assets
- Continuous Vulnerability Management
- Controlled Use of Administrative **Privileges**
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#### **Foundational**

- Email and Web **Browser Protections**
- **Boundary Defense**
- **Malware Defenses**
- **Data Protection**

- Limitation and Control of Network Ports, **Protocols, and Services**
- **Controlled Access** Based on the Need to Know

**Data Recovery** Capabilities

Wireless Access Control

- **Secure Configuration** for Network Devices, such as Firewalls, **Routers and Switches**
- **Account Monitoring** and Control

#### **Organizational**

- Implement a Security Awareness and Training Program
- 18 Application Software Security
- 19 Incident Response and Management
- 20 Penetration Tests and **Red Team Exercises**

Analysis of Audit

https://www.cisecurity.org/controls/





#### **Basic Controls**

Low Hanging Fruit

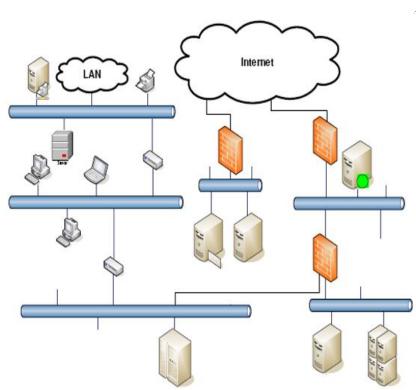
WEALTH ADVISORY | OUTSOURCING | AUDIT, TAX, AND CONSULTING

## **Apply The CIS Critical Controls**

- 1 Inventory and Control of Hardware Assets
- 2 Inventory and Control of Software Assets

#### "Inventory"...

- Set the standard for "Normal"
- Sets the stage for the rest of the controls

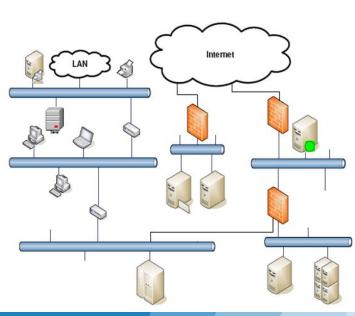


### **Vulnerability Management**

3 Continuous Vulnerability Management



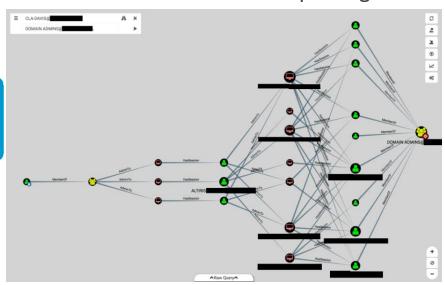
- Monitoring (built in) and scanning (independent) for vulnerabilities
  - "Patch Tuesday" and vulnerability scanning
  - Rogue devices



#### **Passwords**

- Controlled use of administrative privileges
  - Standard users should not have admin rights
  - Administrators should have two sets of credentials
- Do NOT log into workstations with administrator privileges

4 Controlled Use of Administrative Privileges



#### **Secure Configurations (standards...)**

5 Secure Configuration for Hardware and Software on Mobile Devices, Laptops, Workstations and Servers

#### CIS Control 5: Secure Configuration for Hardware and Software on Mobile Devices, Laptops, Workstations and Servers

Establish, implement, and actively manage (track, report on, correct) the security configuration of mobile devices, laptops, servers, and workstations using a rigorous configuration management and change control process in order to prevent attackers from exploiting vulnerable services and settings.

#### Why Is This CIS Control Critical?

As delivered by manufacturers and resellers, the default configurations for operating systems and applications are normally geared towards ease-of-deployment and ease-of-use – not security. Basic controls, open services and ports, default accounts or passwords, older (vulnerable) protocols, pre-installation of unneeded software – all can be exploitable in their default state.

Developing configuration settings with good security properties is a complex task beyond the ability of individual users, requiring analysis of potentially hundreds or thousands of options in order to make good choices (the Procedures and Tools section on page 17 provides resources for secure configurations). Even if a strong initial configuration is developed and installed, it must be continually managed to avoid security "decay" as software is updated or patched, new security vulnerabilities are reported, and configurations are "tweaked" to allow the installation of new software or support new operational requirements. If not, attackers will find opportunities to exploit both network accessible services and client software.

#### CIS Control 5: Secure Configuration for Hardware and Software on Mobile Devices, Laptops, Workstations and Servers

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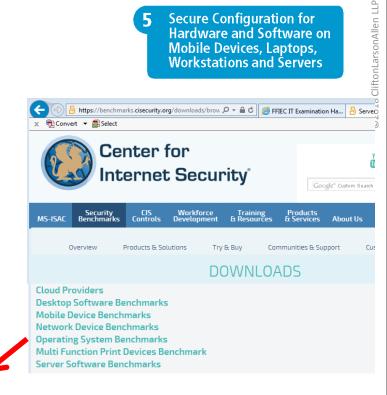


#### **Benchmarks**

Secure Configuration for Hardware and Software on Mobile Devices, Laptops, Workstations and Servers

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- Hardening Checklists

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## **Log Files**

Centralization and Correlation of event logs

System and application logs

Critical data systems/files

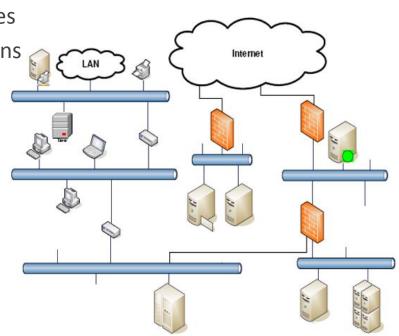
Key system configurations

Data activity and flow

Accounts

Retention...

Maintenance,
Monitoring and
Analysis of Audit
Logs





#### **Foundational Controls**

Layered Defenses and Operational Maturity

WEALTH ADVISORY | OUTSOURCING | AUDIT, TAX, AND CONSULTING

#### **Foundational Controls**

#### **Foundational**

7 Email and Web Browser Protections

Malware Defenses

9 Limitation and Control of Network Ports, Protocols, and Services

10 Data Recovery Capabilities

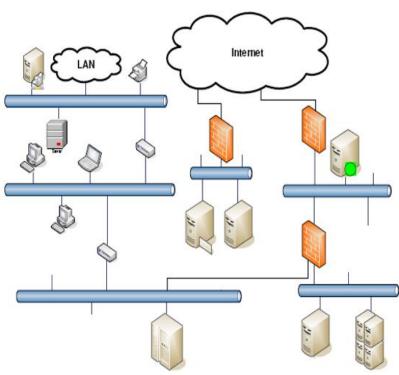
11 Secure Configuration for Network Devices, such as Firewalls, Routers and Switches 12 Boundary Defense

3 Data Protection

14 Controlled Access Based on the Need to Know

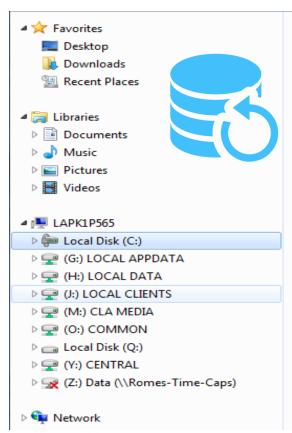
15 Wireless Access Control

16 Account Monitoring and Control



# Resilience Back up and Restore

- Secure the backup process
  - Backups should be done with a service account.
  - Storage location of back ups should be very restrictive – read only access even for most administrators.
  - Identify which users could encrypt backups if they were to become infected.
  - You could also restrict the backup network access temporally similar to a bank vault.
- Working backup and restore capabilities
  - PRACTICE





### **Organizational Controls**

Improvement Processes and Resilience

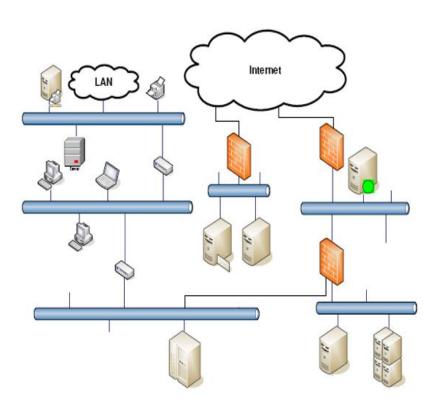
WEALTH ADVISORY | OUTSOURCING | AUDIT, TAX, AND CONSULTING

#### **Organizational**

- 17 Implement a Security
  Awareness and Training
  Program
- 18 Application Software Security

19 Incident Response and Management

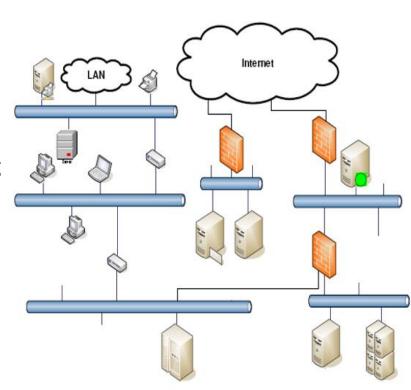
20 Penetration Tests and Red Team Exercises



# **Know Your Network Know What "Normal" Looks Like**

- Infrastructure
- Servers & Applications
- Data Flows
- Archiving vs. Reviewing

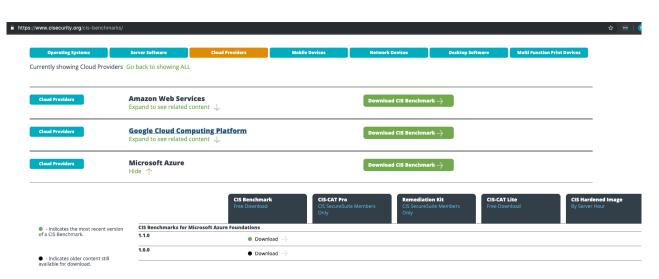
- System inventory
- Application inventory
- Data inventory



#### **Cloud and Internet of Things (IoT)**

#### Extend the controls to service providers

- "Traditional" 3<sup>rd</sup> party service providers
- Cloud hosting services
- IoT systems and service providers





#### Internet of Things (IoT)

- These "Things" are "computers"
- They have software that needs to be updated
- They provide remote access and control
- They have presence and sensing
- They are sending and receiving data
- Examples include:

	 	 	 	_	_



#### 26 P2P Weakness Exposes Millions of IoT Devices

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iLnkP2P is designed to allow users of these devices to quickly and easily access them remotely from anywhere in the world, without having to tinker with one's firewall: Users simply download a mobile app, scan a barcode or enter the six-digit ID stamped onto the bottom of the device, and the P2P software handles the rest.



https://krebsonsecurity.com/2019/04/p2p-weakness-exposes-millions-of-iot-devices/



#### **Cloud and Internet of Things (IoT)**

Cloud Security Alliance:

https://cloudsecurityalliance.org/

FFFIEC:

https://ithandbook.ffiec.gov/media/153119/06-28-12 - external cloud computing - public statement.pdf

CIS:

https://www.cisecurity.org/cis-benchmarks/

NIST:

https://www.nist.gov/topics/internet-things-iot

## **Summary**

- Standards Based IT Operations
  - Framework based operations aligned with accepted standards:
    - CIS Critical Controls
    - FFIEC
    - NIST
  - Manage, Monitor, and Test controls



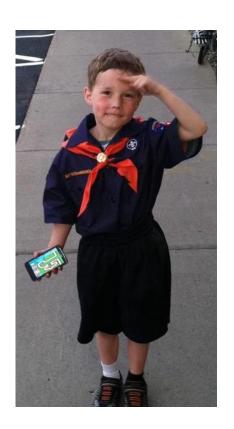
## Summary

- Apply Standards and Required Controls to Your Service Providers
  - In-house/on-prem systems provided by third parties
  - Hosted/Cloud based systems and service providers
  - Awareness of IoT devices
  - Manage, Monitor and Test the systems



## **Questions?**







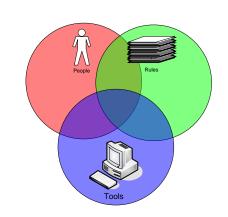




Create Opportunities
We promise to know you and help you.

## **Bottom Line Up Front**

- Why do you have it?
- What is it supposed to do?



- Turn off the components you don't need
- Change the defaults
- Train your people
- Manage, Tune, and Monitor the systems

# Federal Financial Institutions Examination Council (FFIEC) Guidelines

- FFIEC provides a handbooks for guidelines on information security
  - https://ithandbook.ffiec.gov/it-booklets/information-security/
- Cybersecurity Assessment Tool
  - CAT helps financial institutions identify risks and determine cyber attack preparedness
  - https://www.ffiec.gov/cyberassessmenttool.htm

# Federal Financial Institutions Examination Council (FFIEC) Guidelines

II.C.9 Network Controls

### FFIEC IT Examination Handbook

Information Security

#### **Action Summary**

Management should secure access to computer networks through multiple layers of access controls by doing the following:

- Establishing zones (e.g., trusted and untrusted) according to the risk profile and criticality of
  assets contained within the zones and appropriate access requirements within and between each
  security zone.
- Maintaining accurate network diagrams and data flow charts.
- Implementing appropriate controls over wired and wireless networks.

Networks should be protected by a secure boundary, identifying "trusted" and "untrusted" zones. Internal zones, typically trusted, should segregate various components into distinct areas, each with the level of controls appropriate to the content and function of the assets within the zone. The institution's trusted network should be protected through appropriate configuration and patch management, privileged access controls, segregation of duties, implementation of effective security policies, and use of perimeter devices and systems to prevent and detect unauthorized access. Tools used to enforce and detect perimeter protection include routers, firewalls, intrusion detection systems (IDS) and intrusion prevention systems, proxies, gateways, jump boxes, <sup>25</sup> demilitarized zones, virtual private networks (VPN), virtual LANs (VLAN), log monitoring and network traffic inspecting systems, data loss prevention (DLP) systems, and access control lists.

The trusted network should be further segregated into internal layers, including production, staging, and development environments. Within those environments, management should

#### II.C.10(d) Patch Management

Frequently, security vulnerabilities are discovered in operating systems and other software after deployment. Hackers often will attempt to exploit these known vulnerabilities to try to gain access to the institution's systems. Third parties issue patches to address vulnerabilities found on institution systems and applications.<sup>33</sup> Management should implement automated patch management systems and software to ensure all network components (virtual machines, routers, switches, mobile devices, firewalls, etc.) are appropriately updated. In addition, management should use vulnerability scanners periodically to identify vulnerabilities in a timely manner.

As part of the institution's patch management process, management should establish and implement the following:

- A monitoring process that identifies the availability of software patches.
- A process to evaluate the patches against the threat and network environment.
- A prioritization process to determine which patches to apply across classes of computers and applications.
- A process for obtaining, testing, and securely installing patches, including in the institution's virtual environments.
- An exception process, with appropriate documentation, for patches that management decides to delay or not apply.
- A process to ensure that all patches installed in the production environment are also installed in the disaster recovery environment in a timely manner.
- A documentation process to ensure the institution's information assets and technology inventory and disaster recovery plans are updated as appropriate when patches are applied.

The institution should have procedures that include how to implement patches to mitigate risks of changing systems and address systems with unique configurations. Before applying a patch, management should back up the production system. Additionally, management should define appropriate patch windows and, whenever possible, restrict the implementation of patches to defined time frames to minimize business impact or potential down time.

FFIEC Network Controls Handbook Example



<sup>&</sup>lt;sup>25</sup> A jump box, or jump server, provides administrators with access to or control of other servers or devices in the network. Because of this capability, additional security measures should be implemented.

# Center for Internet Security (CIS) Benchmarks

- The Center for Internet Security (CIS) Benchmarks provides documented standards for internet security, CIS Benchmarks and Controls are recognized globally as a best practice for securing IT infrastructure.
- CIS Benchmark list Includes:
  - Desktop and Web Browsers
  - Mobile Devices
  - Network Devices
  - Servers and Operating Systems
  - Cloud and Virtualization Platforms
    - Amazon Web Services
    - ♦ Microsoft Suite
    - ♦ VMware
    - ♦ Google



## **Standards Based Operations**

## CIS Controls™

### **Basic**

- Inventory and Control of Hardware Assets
- Inventory and Control of Software Assets
- Continuous Vulnerability Management
- Controlled Use of Administrative **Privileges**
- **Secure Configuration for** Hardware and Software on Mobile Devices, Laptops, **Workstations and Servers**
- Maintenance, Monitoring and Logs

### **Foundational**

- **Email and Web Browser Protections** 
  - **Malware Defenses**
- Limitation and Control of Network Ports, **Protocols, and Services**
- Data Recovery Capabilities
- Secure Configuration for Network Devices, such as Firewalls, Routers and Switches

- **Boundary Defense**
- **Data Protection**
- **Controlled Access** Based on the Need to Know
- Wireless Access Control
- **Account Monitoring** and Control

### **Organizational**

- Implement a Security Awareness and Training Program
- 18 Application Software Security
- 19 Incident Response and Management
- 20 Penetration Tests and **Red Team Exercises**

Analysis of Audit

https://www.cisecurity.org/controls/

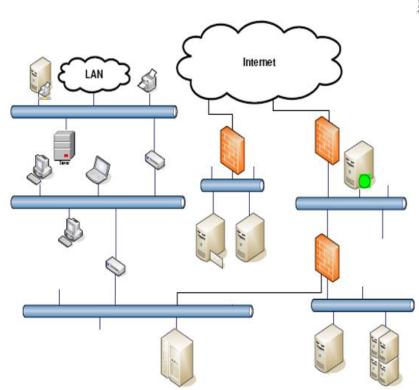


## **Apply The CIS Critical Controls**

- 1 Inventory and Control of Hardware Assets
- 2 Inventory and Control of Software Assets

## "Inventory"...

- Set the standard for "Normal"
- Sets the stage for the rest of the controls



## Secure Configurations (standards...)

5 Secure Configuration for Hardware and Software on Mobile Devices, Laptops, Workstations and Servers

#### CIS Control 5:

## Secure Configuration for Hardware and Software on Mobile Devices, Laptops, Workstations and Servers

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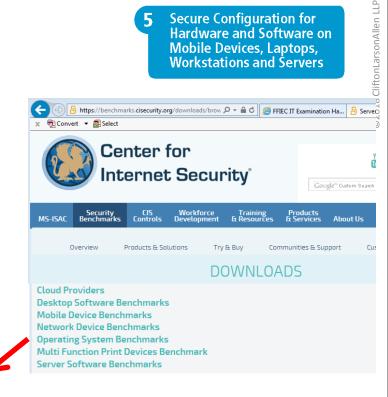


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# Center for Internet Security (CIS) Benchmarks

### **Profile Definitions**

The following configuration profiles are defined by this Benchmark:

· Level 1 - Domain Controller

Items in this profile apply to Domain Controllers and intend to:

- be practical and prudent;
- provide a clear security benefit; and
- o not inhibit the utility of the technology beyond acceptable means.

Level 1 - Member Server

Items in this profile apply to Member Servers and intend to:

- be practical and prudent;
- o provide a clear security benefit; and
- o not inhibit the utility of the technology beyond acceptable means.

Items in this profile also apply to Member Servers that have the following Roles enabled:

- AD Certificate Services
- DH CP Server
- DNS Server
- File Server
- o Hyper-V
- Network Policy and Access Services
- Print Server
- Remote Access Services
- Remote Desktop Services
- Web Server

1.2.2 (L1) Ensure 'Account lockout threshold' is set to '10 or fewer invalid logon attempt(s), but not 0' (Scored)

#### Profile Applicability:

- Level 1 Domain Controller
- . Level 1 Member Server

#### Description:

This policy setting determines the number of failed logon attempts before the account is locked. Setting this policy to  $\circ$  does not conform to the benchmark as doing so disables the account lockout threshold.

The recommended state for this setting is: 10 or fewer invalid logon attempt(s), but not 0.

#### Rationale:

Setting an account lockout threshold reduces the likelihood that an online password brute force attack will be successful. Setting the account lockout threshold too low introduces risk of increased accidental lockouts and/or a malicious actor intentionally locking out accounts.

#### Audit:

Navigate to the UI Path articulated in the Remediation section and confirm it is set as prescribed.

#### Remediation:

To establish the recommended configuration via GP, set the following UI path to 10 or fewer invalid login attempt(s), but not 0:

Computer Configuration\Policies\Windows Settings\Security Settings\Account Policies\Account Lockout Policy\Account lockout threshold

Microsoft Windows Server 2016 CIS Benchmark example



# Hardening the Network - Workstations

- Configuration hardening
  - CIS benchmarks as guidelines
- Account Controls
  - Limit local administrative privileges
  - Enforce use of strong passwords
    - ♦ Microsoft LAPS
  - Perform periodic audit scans on workstations, to ensure best practices are being followed
- Utilize local protection IE, fire-walling/anti-virus
  - Enable Host Intrusion Prevention (HIPS) if anti-virus supports
  - Ensure anti virus definitions are kept up to date
- Patching
  - Keep all systems up to date
  - Validate patching effectiveness with authenticated vulnerability scans
- Third party software should be update to date or removed

# Hardening the Network – Firewalls

- Configuration hardening
  - CIS benchmarks keep all firewalls operating systems up to date
- Configure strong non default passwords
- Harden/tune your rules
  - Document the business need
- Document configuration changes and exceptions
- SSL/Egress filtering
- Web content filtering
- Enable SSL Inspection
  - Palo Alto
- Enabling intrusion prevention
  - Palo Alto/Checkpoint

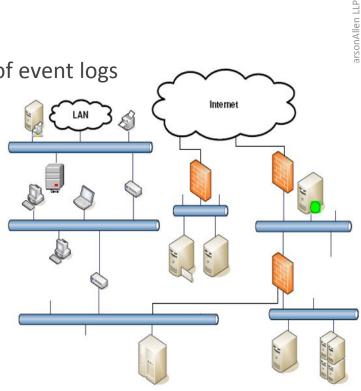
# Hardening the Network – Internet of Things (IoT)

- Inventory authorized devices and software
- Secure configurations
  - Understand connectivity and data "collection"
  - IoT devices typically lack the range of configuration changes that workstations and servers offer, when configuration options are available, they should be reviewed and a baseline of these controls as a best practice.
- Isolation and segmentation
- Vulnerability Assessments
  - Perform regular vulnerability assessments, as if any other device on the network

Centralization and Correlation of event logs

- Centralize
- Secure
- Programmatically process
- Retention
  - System and application logs
  - Critical data systems/files
  - Key system configurations
  - Data activity and flow
  - Accounts

6 Maintenance, Monitoring and Analysis of Audit Logs



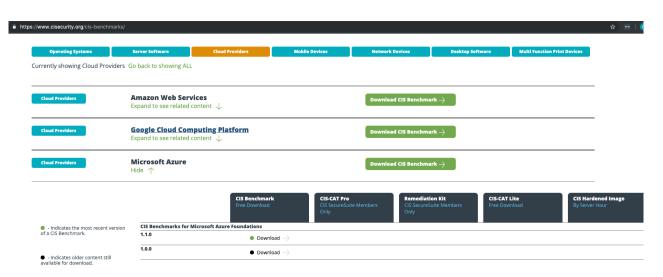
## **Common Security Issues**

- Default credentials
- Legacy protocols in use
- SIEMs, HIPS, end-point controls not being utilized
- Excessive user account permissions
- Little to no segmentation in place
- Insecurely configured services and software
- Password polices not meeting best practice
- Missing critical security patches

## **Cloud and Internet of Things (IoT)**

## Extend the controls to service providers

- "Traditional" 3<sup>rd</sup> party service providers
- Cloud hosting services
- IoT systems and service providers





## **Internet of Things (IoT)**

- These "Things" are "computers"
- They have software that needs to be updated
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- They have presence and sensing
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- Examples include:

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## **Questions?**



